



## Financial Services Audit Committee Communication

**Date:** March 22, 2024

**To:** Great Lakes Water Authority Audit Committee

**From:** Nicolette N. Bateson, CPA, Chief Financial Officer & Treasurer

**Re:** CFO Update

### **Workday Implementation**

March 29, 2024 marks the final date for the end-to-end testing period for the Workday implementation. The Financial Services and Information Technology teams have had a herculean workload on top of their day-to-day responsibilities. Overall, the project is going well and the team is excited about the efficiencies that can be leveraged from the new system. As we move in to the next phase of the effort, the focus will be on training and cutover efforts for July 1, 2024 as well as post-implementation efforts.

Another aspect of the project is the implementation of Adaptive Insights for reporting, forecasting, and other analytics.

### **Charges Rollout Complete!**

The Charges Outreach & Modeling Team has completed the notification of the FY 2025 Schedule of Charges as approved by the Board of Directors on February 28, 2024. The notification included a communication toolkit (attached) intended to help member partners explain changes in the wholesale water and sewer service charges.