

Date: April 29, 2024

To: Great Lakes Water Authority Audit Committee

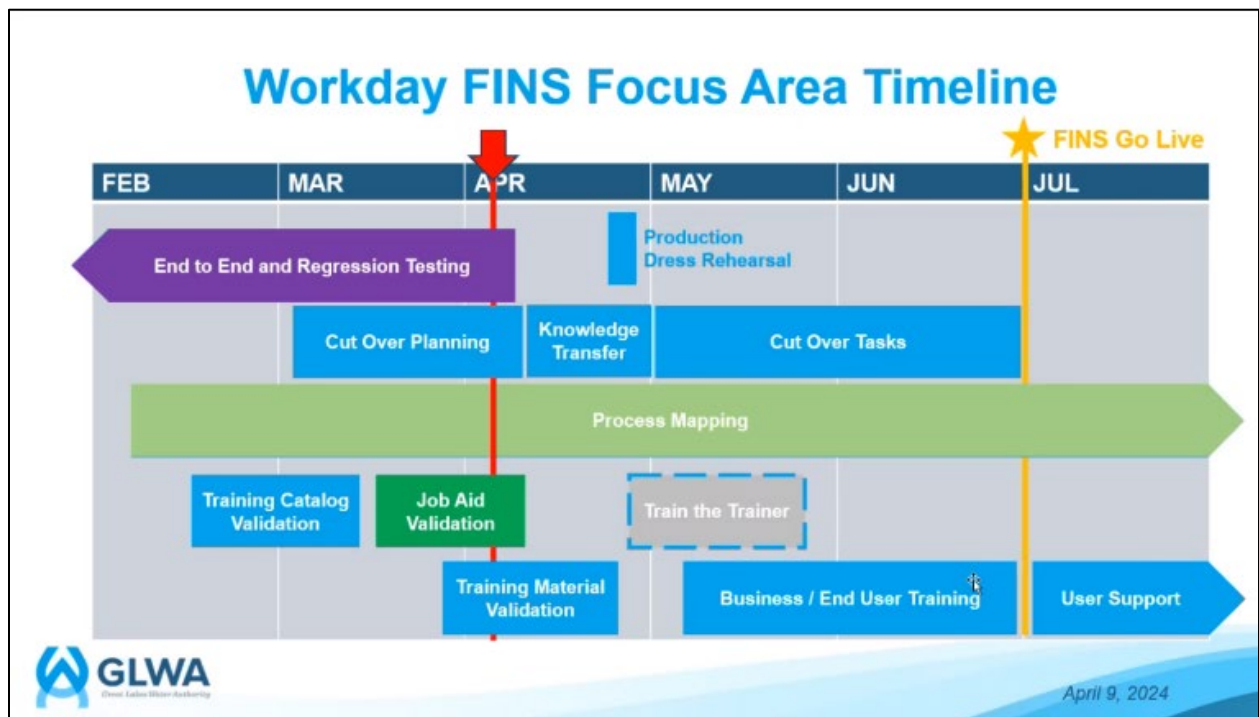
From: Nicolette N. Bateson, CPA, Chief Financial Officer & Treasurer

Re: CFO Update

Workday Implementation

Thanks to a *very* dedicated, energetic, and hard-working GLWA team, the Workday and Adaptive Insights team is continuing to keep the project on task, timeline, and budget. Below are some highlights from a recent weekly project update meeting via Teams.

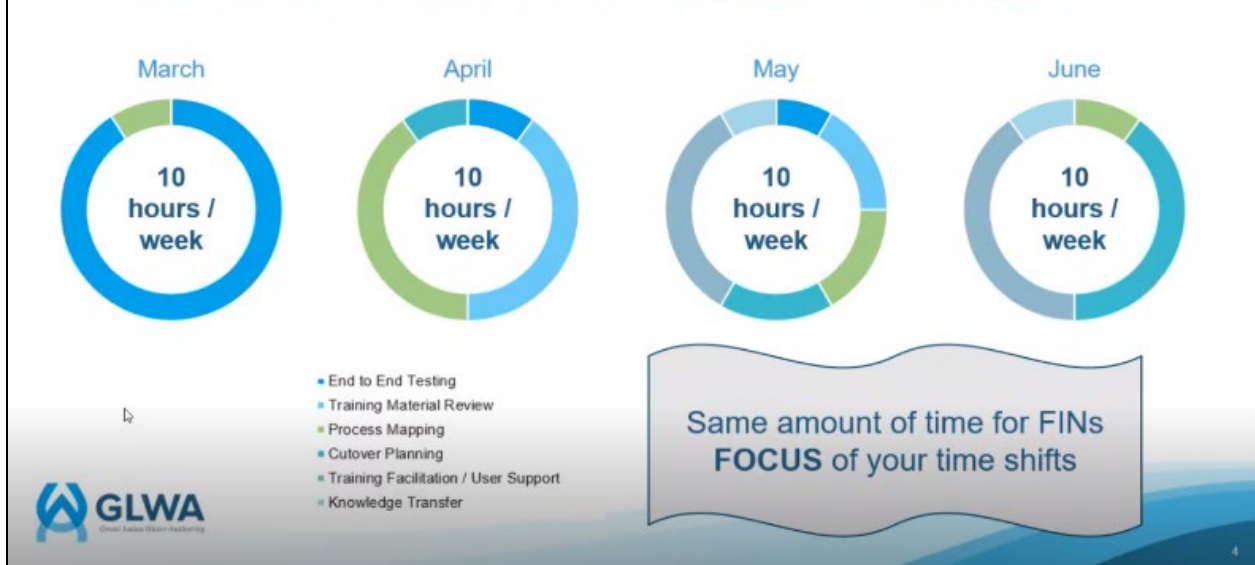
A major focus last week was an in-person all day session on cutover planning from existing to new systems that spans the fiscal year. Twenty giant flip chart post-its covered the conference center wall to map out the cutover plan. This planning is key as some team members, particularly related to year-end accounting, will be working in both existing and new systems for July and August 2024. It also means planning data uploads and validations at various points after July 1, 2024.



Workday FINs Training Path to Go Live



Workstream Lead Time Allocation Example



Proposed Federal Low Income Water Assistance Legislation

To stay apprised of activities related to federal level consideration of water assistance programs, attached are letters of support from water sector organizations and related information.

Society of Municipal Analysts Conference in Detroit

This month the Society of Municipal Analysts met in Detroit. I was asked to speak to that group about GLWA. Bill Wolfson, Chief Administrative & Compliance Officer joined me as well. The group was very interested in the regional model of a water utility as well as hearing how well the “new” organization has progressed since beginning operations in 2016.

Welcome to New GLWA Team Members!

Joining our talented team recently are:

- Jeannette Driver – Business Inclusion & Diversity Manager
- Gerri Williams – Treasury Manager
- June White – Affordability & Assistance Manager