



Financial Services Audit Committee Communication

Date: October 24, 2025

To: Great Lakes Water Authority Audit Committee

From: Matthew S. Lane, MPA, Charges Outreach and Modeling Manager

Re: Charges Outreach & Modeling Update

Background: The Charges Outreach & Modeling (CO&M) Team was established in 2022 as part of the Financial Management & Planning Group to facilitate internal communication and external outreach with GLWA Member Partners as it relates to the charge methodology and charge-related financial matters. This team also serves as liaison between GLWA and third-party consultants in the development, maintenance and review of the annual water and sewer charges.

Analysis: As we enter Charges Roll Out season for FY 2027, we will provide updates to this committee on our activity as needed.

1. For FY 2027, Charges Outreach & Modeling will be holding a Charges 101 Workshop on the foundational knowledge of the GLWA charge-making process on Thursday, November 6, 2025 from 2:30 pm to 4:30 pm.

The goal is to establish a shared understanding of the budget and charge-setting process and provide a down-to-earth communication tool for member partners. This workshop is intended for all members and interested individuals but may be of particular interest for those who are new to the GLWA member partner community.

2. FY 2027 Charges Rollout Process:

- Rollout # 1 and #2- Capital Improvement Plan and Units of Service:
 - i. Tuesday, November 13, 2025
- Rollout # 3- Proposed Revenue Requirement and Charges:
 - i. Thursday, January 15, 2026
- *Member Partner One-on-One Meetings:*
 - i. *January 16, 2026*
 - ii. *January 20-21, 2026*
- Rollout # 4 - Feedback on Service Charges:
 - i. Thursday, January 22, 2026

Proposed Action: Receive and file this report.