

From: napperdan07@sbcglobal.net
To: CEO@GLWATER.org
Subject: Water loss in Novi due to watermain break
Date: Sunday, March 8, 2026 8:04:14 AM

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Dear CEO,

OK time to ask the questions: Why has this happened twice in 6 months? Is the system old and needs to be updated? Is the system under designed? (Meaning it can't handle the load or environment it is in?) Was it damaged by outside the system factors? (Like construction, road load, etc.) Citizens need an explanation and solution.

Thanks!

Dan Tollis
Addington Park
Novi

P.S.

Time to do a P-diagram of the system. (Engineers out there will know what I mean.) Sent from my iPhone