



Financial Services Audit Committee Communication

Date: October 25, 2024

To: Great Lakes Water Authority Audit Committee

From: Haran Stanley, Affordability & Assistance Management Professional

Re: Affordability & Assistance Update

Service Delivery Partner Engagement

The Affordability & Assistance team focused the October 2024 monthly meeting with the WRAP service delivery partners to review the WRAP contracts and focus on the agreed-upon deliverables. There was also a discussion about procedures in a WRAP service area. Each service delivery partner was explicitly asked if residents had been turned away due to funding. The responses are below:

- ✓ Macomb Community Action Agency – Servicing Area 5 (Macomb, Lapeer, and St. Clair Counties) – There were a few months when Macomb Community Action needed to defer enrollments for residents seeking water/sewer bill credits and those who are in WRAPfinity. This was communicated as a temporary pause in service.
- ✓ United Way for Southeastern Michigan – Servicing Area 4 (Oakland County) – United Way has not paused any water affordability services. However, there was a pause in energy assistance for residents. The wording on their online application may have been confusing and could have led some people to think that other services had been paused as well.
- ✓ Wayne Metropolitan Community Action Agency – Servicing Area 1 (City of Detroit), Area 2 (City of Flint), and Area 3 (Wayne County (not including Detroit), Monroe, and Washtenaw Counties) – Wayne Metro has continued to offer water affordability services to residents in Area 1 and Area 3 using other funding resources they have acquired beyond the WRAP funding. Area 2 has seen a pause in services supported by WRAP due to funding limitations.

Affordability Update

On September 26, 2024, Haran Stanley, Affordability & Assistance Management Professional, attended the Michigan Department of Environment, Great Lakes, and Energy – Great Lakes Drinking Water Conference. There were great conversations about the future of drinking water in Michigan and meaningful networking with different stakeholders from around the state.

WRAP Historical Allocations and Spending

Since 2016, there has been significant demand in WRAP services, especially with the implementation of the WRAP Income-Based Plan. The WRAP Balance Rollforward – Accrual Based reflecting activity from FY 2016 through FY 2024 (unaudited) is included below for your review. This shows the funding for each service area along with a historical view of the amount of funds allocated, reallocated, and spent by each service area. Please note that the information shown from FY 2016 to FY 2022 occurred before the implementation of the WRAP Income-Based Plan.

Great Lakes Water Authority

WRAP Balance Rollforward - Accrual Based (unaudited)

Life to Date through June 30, 2024

	Detroit	Flint	Wayne, Washtenaw & Monroe	Oakland	Macomb, St. Clair, Lapeer	
	Area 1	Area 2	Area 3	Area 4	Area 5	Total
INFLOWS/BUDGET						
FY 2016	1,732,196	89,081	1,101,208	1,032,849	548,266	4,503,600
FY 2017	1,788,172	92,340	1,189,370	1,083,681	578,037	4,731,600
FY 2018	1,831,632	40,375	1,260,779	1,165,210	622,208	4,920,204
FY 2019	1,941,435	22,915	1,192,801	1,154,065	620,776	4,931,992
FY 2020	1,968,243	23,663	1,022,068	1,114,023	740,103	4,868,100
FY 2021	3,090,509	24,488	1,057,797	1,149,643	766,064	6,088,501
FY 2022	3,243,669	23,399	1,091,278	1,133,060	753,895	6,245,300
FY 2023	3,197,333	24,818	1,122,223	1,162,878	778,348	6,285,600
FY 2024	3,336,074	25,942	1,285,479	1,081,481	817,626	6,546,602
Total Annual Inflows	22,129,263	367,021	10,323,003	10,076,890	6,225,323	49,121,499
REALLOCATIONS						
FY 2016	1,664,832	53,643	(758,864)	(591,164)	(368,447)	-
FY 2017	786,981	425,635	(599,000)	(330,198)	(283,418)	-
FY 2018	794,400	392,392	(441,153)	(429,264)	(316,375)	-
FY 2019	1,182,593	493,311	(494,672)	(807,449)	(373,783)	-
FY2020 & FY 2021	2,815,194	1,515,874	(777,608)	(2,206,602)	(1,346,858)	-
Annual Reallocations	7,244,000	2,880,855	(3,071,297)	(4,364,677)	(2,688,881)	-
USES						
Services Provided (incl Admin Costs)						
Thru FY 2019	6,082,730	244,505	1,367,305	1,548,136	699,217	9,941,893
FY 2020	3,013,646	352,790	646,836	320,264	132,474	4,466,009
FY 2021	3,771,245	259,307	756,121	349,446	252,992	5,389,110
FY 2022 - OLHSA & MCA	-	-	-	360,108	539,919	900,027
FY 2022 - Wayne Metro	3,780,040	393,203	952,356	50,279	-	5,175,878
FY 2023	8,023,367	1,640,780	1,491,768	830,492	772,215	12,758,622
FY 2024 - Including Yearend Accruals	4,702,236	357,291	1,506,712	1,025,132	1,174,911	8,766,281
Total Annual Uses	29,373,263	3,247,876	6,721,098	4,483,855	3,571,727	47,397,819
Balance Available 6/30/2024	-	-	530,608	1,228,358	(35,285)	1,723,681

Acronyms in above table

OLHSA: Oakland Livingston Human Service Agency

MCA: Macomb Community Action

Proposed Action: Receive and file this report.