



WRAP Fiscal Year 2026 Mid-Year Review

**Presented to the Great Lakes Water Authority Audit Committee
On February 27, 2026**

Updated: March 2, 2026



Purpose of This Report

This report provides a review of the FY 2026 WRAP budget and spending for all areas serviced by WRAP as defined below:

- ✓ **Area 1** – The City of Detroit
- ✓ **Area 2** - The City of Flint
- ✓ **Area 3** – Wayne County (outside of the City of Detroit) and Monroe Counties
- ✓ **Area 4** – Oakland County
- ✓ **Area 5** – Macomb, Lapeer, and St. Clair Counties
- ✓ **Area 6** – Washtenaw County

Background

The GLWA program is the first of its kind in the country and collaborates with agencies such as Genesee County Community Action Resource Department (GCCARD), Macomb Community Action (MCA), United Way for Southeastern Michigan (United Way), and Wayne Metropolitan Community Action Agency (Wayne Metro). These partners provide WRAP services along with a range of other comprehensive services to residents throughout our region.

How does GLWA fund WRAP?

One-half of one percent (0.5%) of GLWA's budgeted revenues funds WRAP. Those funds are allocated across the service areas based on pro-rata revenue contributions.

WRAP Service Delivery Partners leverage additional funding from federal, state, and local sources to supplement WRAP funding to ensure households can continue to receive services.

Who is Eligible for WRAP?

- Households are eligible for WRAP if they meet the following criteria:
 - Reside within the GLWA service area
 - Demonstrate household income at or below 200% of the Federal Poverty Level (FPL)
 - Live in a home they own OR rent
- Categorical Eligibility: FIP/TANF, FAP, SNAP, SER, SSI, WAP
- If the household has no income, they may still qualify. Their bill credit award would be credited at \$25.
- Households with someone with a permanent disability or a person 62 years of age or older can participate for longer than two years, known as **WRAPfinity**

*Family Independence Program/Temporary Assistance for Needy Families (FIP/TANF), Food Assistance Program/Supplemental Nutrition Assistance Program (FAP/SNAP), State Emergency Relief (SER), Social Security Supplemental Income (SSI), Weatherization Assistance Program (WAP).

Bill Credits

Unique to each household

After applied, household pays ~3% of income

Rapid Assistance is available

Arrearage Assistance

Up to \$1,200 in Year 1

Up to \$1,200 in Year 2

Past Due or Shutoff status not required

Healthy Home/Conservation

Up to \$2,000 in services

Home Water Audit

Minor Plumbing Repairs

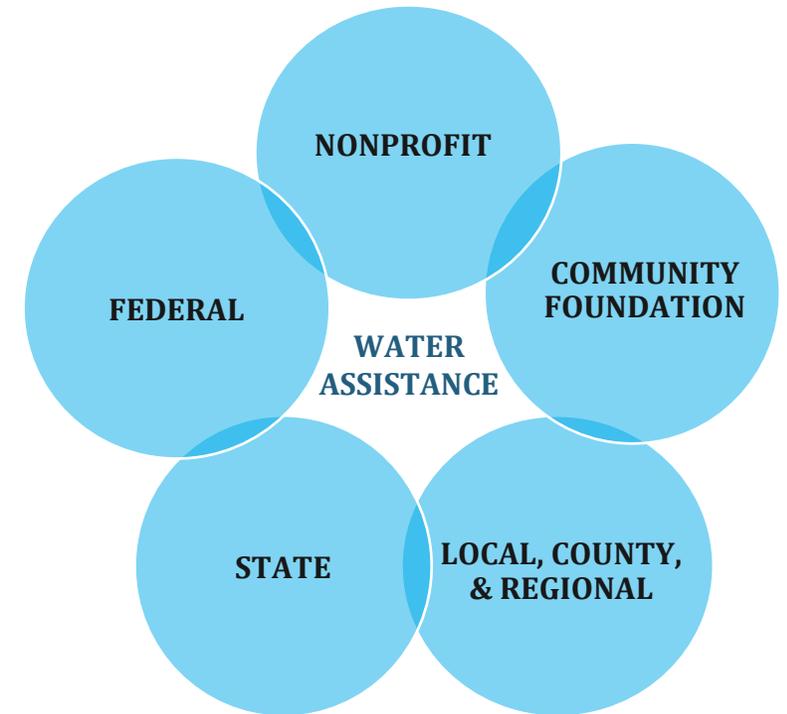
Water Assistance Network

WRAP Service Delivery Partners use funding from the water assistance network to leverage and supplement WRAP funding and ensure households may continue receiving services.

The Michigan House of Representatives has appropriated funding for water affordability that has been distributed by the Michigan Department of Health and Human Services.

These one-time appropriation dollars have been designated for distribution across the state, with programming administered by community action agencies.

- 💧 Program year 2024
 - 💧 1st allocation - \$25 Million
 - 💧 2nd allocation - \$60 Million
- 💧 Program year 2025 - \$10 Million
- 💧 Program year 2026 - \$5 Million
- 💧 Program year 2027 – \$0 as of February 27, 2026



GLWA WRAP Service Areas and Service Delivery Partners



	Promise Network, Inc.	Genesee County Community Action Resource Department	Wayne Metropolitan Community Action Agency	United Way for Southeastern Michigan	Macomb Community Action Agency
Area 1 - City of Detroit	✗				
Area 2 - City of Flint		✗			
Area 3 - Wayne and Monroe Counties			✗		
Area 4 - Oakland County				✗	
Area 5 - Macomb, Lapeer, St. Clair Counties					✗
Area 6 - Washtenaw County				✗	

GLWA WRAP FY 2026 Funding

The following slides provide a detailed view of each service area’s budget and spending.

WRAP FY 2026 Total Funding Area 1 - Area 6						
	FY 2026 Regional Funding (Wholesale)	FY 2026 Local Funding	FY 2026 Total New Funding	FY 2025 Carryforward	Total Available Funding	Total Spent (Jul 2025 - Dec 2025)
Area 1 (City of Detroit) *	\$ 1,251,200	\$ 2,372,900	\$ 3,624,100	\$ -	\$ 3,624,100	\$ 181,178
Area 2 (City of Flint)	27,000		27,000	8,780	35,780	4,705
Area 3 (**Wayne and Monroe Counties)	1,144,000		1,144,000	753,205	1,897,205	807,486
Area 4 (Oakland County)	1,250,000		1,250,000	1,361,570	2,611,570	786,885
Area 5 (Macomb, Lapeer, St. Clair Counties)	872,600		872,600	156,352	1,028,143	407,406
Area 6 (Washtenaw County)	63,700		63,700	85,315	149,015	55,902
Total	\$ 4,608,500	\$ 2,372,900	\$ 6,981,400	\$ 2,365,222	\$ 9,345,812	\$ 2,243,562

*Area 1 – City of Detroit Spending Reports for services from July 1 through December 31, 2025, were received in February 2026 and are under review.

** Wayne County – Outside of the City of Detroit.

- 💧 WRAP is one of multiple funding sources for the Detroit Water & Sewerage Department’s (DWSD) Lifeline H2O Program. DWSD is responsible for Lifeline H2O Program reporting.
- 💧 Local funding = Funds collected from DWSD customer through rates.
- 💧 Regional funding = Funds collected from GLWA member partner charges.

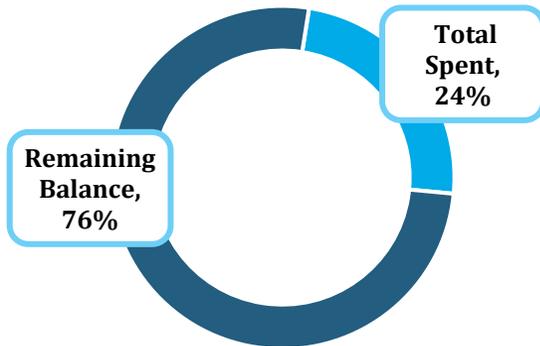
WRAP Usage Summary

Service Areas 1 – 6

2026 Fiscal Year: July 2025 – December 2025
(unaudited)

WRAP FY2026 FUNDING USAGE

■ Total Spent ■ Remaining Balance



3,143

new households enrolled in Direct Payment Assistance Services



194

new households enrolled in Conservation/ Healthy Home Services



132

new households enrolled in WRAPfinity

The image features four tall, clear glass tumblers arranged in a row. Water is being poured into each glass from above, creating dynamic splashes and bubbles. The water level in the glasses increases from left to right. A semi-transparent blue horizontal band is superimposed over the middle of the glasses, containing the title text. The background is a light, neutral color.

WRAP Highlights Areas 1 through 6



AREA 1: City of Detroit

FY 2026 (July 2025 – December 2025)

Promise.

DWSD’s Lifeline H2O Program is being administered by Promise Network Inc.

- 💧 Lifeline H2O Program began accepting applications in November 2025.
- 💧 The Program Funding Request reports for July 2025 through December 2025 were recently submitted to GLWA, and the review is in process.
- 💧 Conservation services, which include Home Water Audits and Minor Plumbing Repairs, are in the planning stages.
- 💧 1,521 households have been enrolled to receive Gap Payment Assistance from November 2025 through December 2025.



DWSD determines its own budget allocation using the available WRAP funds.

WRAP FY 2026 Funding			
	FY 2025 Carry Forward	Budget	Actual Spend*
Direct Assistance	\$ -	\$ 2,573,111	\$ 33,641
Conservation	-	398,651	-
Administration	-	652,338	147,537
Total	\$ -	\$ 3,624,100	\$ 181,178

*Submitted in February 2026 and is under review.

AREA 2: City of Flint

FY 2026 (July 2025 – December 2025)

Service Delivery Partner Genesee County Community Action Resource Department (GCCARD) provides WRAP services to residents throughout the City of Flint.

The numbers represented in this report are unaudited.



18

New Households enrolled in **Direct Payment Assistance**



0

New Households enrolled in **Conservation / Healthy Home Services**



0

New Households enrolled in **WRAPfinity**


Actual Spend (Program Utilization) to Date for FY 2026 Reflects **13%** of Available Funding

WRAP FY 2026 Funding			
	FY 2025 Carry Forward	Budget	Actual Spend
Direct Assistance	\$ 594	\$ 18,360	\$ 4,659
Conservation	2,266	4,590	-
Administration	5,920	4,050	23
Total	\$ 8,780	\$ 27,000	\$ 4,682

The Direct Assistance spend shown above reflects bill credits for new and continuing enrollments from the previous fiscal year.

SDP Updates:

- 💧 GCCARD is in the process of contracting a conservation vendor.
- 💧 GCCARD is also recruiting for the Neighborhood Service Center Manager role.

AREA 3: Wayne & Monroe Counties FY 2026 (July 2025 – December 2025)

Service Delivery Partner Wayne Metropolitan Community Action Agency provides WRAP services to residents throughout Wayne County (Outside of the City of Detroit) and portions of Monroe County.

The numbers represented in this report are unaudited.



433
New Households enrolled in
Direct Payment Assistance



133
New Households enrolled in
Conservation / Healthy Home Services



24
New Households enrolled in
WRAPfinity



Actual Spend (Program Utilization) to Date for FY 2026 Reflects **43%** of Available Funding

WRAP FY 2026 Funding			
	FY 2025 Carry Forward	Budget	Actual Spend
Direct Assistance	\$ 642,427	\$ 777,920	\$ 629,106
Conservation	23,052	194,480	130,440
Administration	87,726	171,600	47,940
Total	\$ 753,205	\$ 1,144,000	\$ 807,486

The Direct Assistance spend shown above reflects bill credits for new and continuing enrollments from the previous fiscal year.

SDP Updates:

- 💧 Wayne Metro continues to assess the direct assistance needed against the WRAP and other grant funding.
- 💧 Wayne Metro continues to work towards increased outreach in Monroe County.

AREA 4: Oakland County

FY 2026 (July 2025 – December 2025)

Service Delivery Partner United Way for Southeastern Michigan provides WRAP services to residents throughout Oakland County and Washtenaw County.

The numbers represented in this report are unaudited.



503
New Households enrolled in
Direct Payment Assistance



0
New Households enrolled in
Conservation / Healthy Home Services



38
New Households enrolled in
WRAPfinity



Actual Spend (Program Utilization) to Date for FY 2026 Reflects **30%** of Available Funding

WRAP FY 2026 Funding			
	FY 2025 Carry Forward	Budget	Actual Spend
Direct Assistance	\$ 754,568	\$ 850,000	\$ 640,755
Conservation	325,954	212,500	-
Administration	281,048	187,500	146,130
Total	\$ 1,361,570	\$ 1,250,000	\$ 786,885

The Direct Assistance spend shown above reflects bill credits for new and continuing enrollments from the previous fiscal year.

SDP Updates :

- United Way recently signed a contract with Benkari, LLC to serve as their Conservation vendor.

AREA 5: Macomb, Lapeer, and St. Clair Counties



FY 2026 (July 2025 – December 2025)

Service Delivery Partner Macomb Community Action (MCA) provides WRAP services to residents throughout Macomb County and portions of St. Clair and Lapeer Counties. *The numbers represented in this report are unaudited.*

 **550**
New Households enrolled in
Direct Payment Assistance

 **61**
New Households enrolled in
**Conservation / Healthy Home
Services**

 **70**
New Households enrolled in
WRAPfinity



Actual Spend (Program Utilization) to
Date for FY 2026 Reflects **40%** of
Available Funding

WRAP FY 2026 Funding			
	FY 2025 Carry Forward	Budget	Actual Spend
Direct Assistance	\$ 48,448	\$ 572,426	\$ 272,972
Conservation	88,565	143,106	50,977
Administration	19,339	157,068	83,458
Total	\$ 156,352	\$ 872,600	\$ 407,406

The Direct Assistance spend shown above reflects bill credits for new and continuing enrollments from the previous fiscal year.

SDP Updates :

- 💧 MCA has increased services across Lapeer County.
- 💧 Macomb has also increased WRAPfinity enrollments – there are 70 new enrollments this fiscal year.

AREA 6: Washtenaw County

FY 2026 (July 2025 – December 2025)

Service Delivery Partner United Way for Southeastern Michigan provides WRAP services to residents throughout Oakland County and Washtenaw County.

The numbers represented in this report are unaudited.



62
New Households enrolled in
Direct Payment Assistance



0
New Households enrolled in
Conservation / Healthy Home Services



0
New Households enrolled in
WRAPfinity



Actual Spend (Program Utilization) to Date for FY 2026 Reflects **38%** of Available Funding

WRAP FY 2026 Funding			
	FY 2025 Carry Forward	Budget	Actual Spend
Direct Assistance	\$ 30,573	\$ 43,316	\$ 47,202
Conservation	8,737	10,829	-
Administration	46,005	9,555	8,701
Total	\$ 85,315	\$ 63,700	\$ 55,902

The Direct Assistance spend shown above reflects bill credits for new and continuing enrollments from the previous fiscal year.

SDP Updates :

- 💧 United Way recently signed a contract with Benkari, LLC to serve as their Conservation vendor.
- 💧 United Way continues to build a relationship with the GLWA Member Partners in Washtenaw County.



- ◆ WRAP Areas 1 – 6 have used 24% of the funding available for FY 2026.
- ◆ GCCARD is establishing itself as a new WRAP vendor and building upon its existing presence in the City of Flint.
- ◆ MCA continues to navigate a high call volume, braiding multiple funding sources for households, and is currently managing a two-month waitlist.
- ◆ United Way has a contract with Benkari, LLC as its conservation vendor for Area 4 and Area 6.
- ◆ Conservation activity is expected to increase over the next six months as three service areas finalize new vendor contracts.
- ◆ Wayne Metro continues to conduct outreach with the GLWA member partners and households.

WRAP Toolbox

- 💧 Visit www.glwater.org/assistance
- 💧 Email WRAP@glwater.org
- 💧 WRAP Materials:
 - 💧 Service Delivery Partner Information
 - 💧 Flyers
 - 💧 Frequently Asked Questions
 - 💧 Infographics

