



**Financial Services**  
**Operations Support Services Group**  
**Procurement Team**  
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Memorandum**

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**Date:** July 25, 2025

**To:** GLWA Board of Directors

**From:** Sonya Collins, Procurement Director

**RE:** Public Comment Questions on Janitorial Servies – Responses

The below questions were received at the July 23, 2025 Board of Directors Meeting.

**Q: Do we have our own contract for services at GLWA facilities?**

A: Yes, GLWA holds their own contracts for services at our facilities.

**Q: Who is our janitorial vendor at WWP?**

A: Du-All Cleaning, Inc. Is the vendor at WWP. Du-All Cleaning started work at all GLWA facilities on April 6, 2025.

**Q: Does GLWA have any contracts for janitorial services at MOB or CSF or are those maintained through DWSD?**

A: No, GLWA does not manage the contracts for janitorial services at MOB or CSF. DWSD is the holder of those contracts currently with GDI.

**Q: Did we receive notice from our vendor that they were laying off union workers and replacing them with non-union workers?**

A: No, GLWA did not receive notice from the vendor indicating layoffs.

**Q: Could we please check with the vendor to see if they are experiencing layoffs or other labor issues?**

A: GDI indicated that some of their team members and recent hires were laid off due to poor work performance. Du-All Cleaning confirmed that they have not experienced labor issues or executed any layoffs outside of 3 individuals with performance issues at the beginning of their contract.