# **Great Lakes Water Authority**

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# **Legislation Text**

File #: 2021-253, Version: 1

# Information Technology Shared Services Agreements

Agenda of: July 28, 2021 Item No.: **2021-253** 

**TO:** The Honorable

**Board of Directors** 

**Great Lakes Water Authority** 

**FROM:** Sue F. McCormick

Chief Executive Officer

**Great Lakes Water Authority** 

**DATE:** June 18, 2021

RE: Information Technology Shared Services Agreements

# **MOTION**

Upon recommendation of Jeffrey E. Small, Chief Information Officer, and Randal Brown, General Counsel, the Board of Directors (Board) for the Great Lakes Water Authority (GLWA):

- (1) Approves the extension of the following Information Technology Shared Services Agreements:
  - ITS 004A Work Order and Asset Management (WAM)
  - ITS 008A TIBCO
  - ITS 009A Infrastructure

And

- (2) Approves the following new Information Technology Shared Services Agreements:
  - ITS 010 Oracle ULA
  - ITS 011 Print Shop

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- ITS 012 Oracle Database Licensing
- ITS 013 Board Room Audio Visual Support
- ITS 014 Security Network

### **JUSTIFICATION**

GLWA and DWSD have been working diligently to complete the bifurcation. While many of the shared services separations have been completed, the extensions listed above need to continue to support DWSD's business operations in the short to medium term.

The new shared services listed above represent services that are utilized by both GLWA and DWSD, and it has been mutually agreed that it will be beneficial to both parties located in the same location to have a common and shared solution.

## FINANCIAL PLAN IMPACT

GLWA and DWSD determine a budget for each Shared Service annually that is provided to each other. Each entity provides a monthly invoice for each Shared Service, as well as monthly payments based on the budgeted amounts. At the end of each fiscal year, a True Up is completed to ensure accurate payments for each Shared Service.

### **COMMITTEE REVIEW**

This matter was presented to the Legal Committee on June 23, 2021. The Legal Committee unanimously recommended that the GLWA Board adopt the resolution as presented.

# **SHARED SERVICES IMPACT**

This request impacts the Shared Services Agreements as described above.