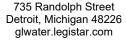
# **Great Lakes Water Authority**





# **Legislation Text**

File #: 2021-134, Version: 1

#### **CEO's KPI Report**

Agenda of: April 14, 2021 Item No.: **2021-134** 

Amount: N/A

**TO:** The Honorable

**Board of Directors** 

**Great Lakes Water Authority** 

FROM: Sue F. McCormick

Chief Executive Officer

**Great Lakes Water Authority** 

**DATE:** April 9, 2021

RE: CEO's KPI Report

MOTION

Upon recommendation of Sue F. McCormick, Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) receives and files the April 2021, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report; and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

#### **BACKGROUND**

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

#### **JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

#### **BUDGET IMPACT**

File #: 2021-134, Version: 1

This item does not impact the GLWA budget.

### **COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

## **SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.