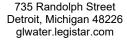
Great Lakes Water Authority





Legislation Text

File #: 2020-130, Version: 1

CEO's KPI Report

Agenda of: April 8, 2020 Item No.: **2020-130**

Amount: N/A

TO: The Honorable

Board of Directors

Great Lakes Water Authority

FROM: Sue F. McCormick

Chief Executive Officer

Great Lakes Water Authority

DATE: April 2, 2020

RE: CEO's KPI Report

MOTION

Upon recommendation of Sue F. McCormick, Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) receives and files the April 2020, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report; and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

BACKGROUND

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

<u>JUSTIFICATION</u>

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

BUDGET IMPACT

File #: 2020-130, Version: 1

This item does not impact the GLWA budget.

COMMITTEE REVIEW

This item is being presented directly to the GLWA Board of Directors.

SHARED SERVICES IMPACT

This item does not impact the shared services agreement between GLWA and DWSD.