## **Great Lakes Water Authority**

735 Randolph Street Detroit, Michigan 48226 glwater.legistar.com



## **Legislation Text**

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Update regarding Key Performance Indicators and Effective Utility Management (EUM) Metrics

Agenda of April 11, 2018

Item No. 2018-694

Title: Update regarding Key Performance Indicators and Effective Utility Management (EUM)

**Metrics** 

Sue McCormick, Chief Executive Officer, William M. Wolfson, Chief Administrative and Compliance Officer