



## Legislation Details (With Text)

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**Title:** CEO's KPI Report  
**Sponsors:** Suzanne Coffey, William Wolfson  
**Indexes:** Office of the Executive

**Code sections:**

**Attachments:** 1. EUM Key Metrics Dashboard\_230412\_FINAL.pdf, 2. 4-23 Red Yellow Green Report.pdf, 3. Reso 23-153- Explanation of CEO Red and Yellow Report.pdf

Date	Ver.	Action By	Action	Result
4/26/2023	1	Board of Directors	Received and Filed	Pass

### CEO's KPI Report

Agenda of: April 26, 2023  
Item No.: **2023-153**  
Amount: N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Suzanne R. Coffey, P.E.  
Chief Executive Officer  
Great Lakes Water Authority

**DATE:** April 23, 2023

**RE:** **CEO's KPI Report**

### MOTION

Upon recommendation of Suzanne R. Coffey, P.E., Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the April 2023, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report**; and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

### BACKGROUND

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

**JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

**BUDGET IMPACT**

This item does not impact the GLWA budget.

**COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

**SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.