



## Legislation Details (With Text)

**File #:** 2022-177      **Version:** 1      **Name:**  
**Type:** Resolution      **Status:** Filed  
**File created:** 5/5/2022      **In control:** Board of Directors Workshop Meeting  
**On agenda:** 5/11/2022      **Final action:** 5/11/2022  
**Title:** Interim CEO's KPI Report  
**Sponsors:** Suzanne Coffey, William Wolfson  
**Indexes:** Office of the Executive  
**Code sections:**  
**Attachments:** 1. EUM Key Metrics Dashboard\_220511\_FINAL, 2. Reso 22-177- Explanation of CEO Red and Yellow report, 3. 5-22 Red, Yellow Green Report

Date	Ver.	Action By	Action	Result
5/11/2022	1	Board of Directors Workshop Meeting	Received and Filed	Pass

### Interim CEO's KPI Report

Agenda of: May 11, 2022  
Item No.: **2022-177**  
Amount: N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Suzanne R. Coffey, P.E.  
Interim Chief Executive Officer  
Great Lakes Water Authority

**DATE:** May 5, 2022

**RE:** Interim CEO's KPI Report

### MOTION

Upon recommendation of Suzanne R. Coffey, P.E., Interim Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the May 2022, Interim Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report**; and authorizes the ICEO to take such other action as may be necessary to accomplish the intent of this vote.

### BACKGROUND

The Interim Chief Executive Officer submits a monthly Report of Key Performance Indicators for the

Great Lakes Water Authority.

### **JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the ICEO's monthly Report.

### **BUDGET IMPACT**

This item does not impact the GLWA budget.

### **COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

### **SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.