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**Title:** Interim CEO’s KPI Report

**Sponsors:** Suzanne Coffey, William Wolfson

**Indexes:** Office of the Executive

**Code sections:**

**Attachments:** 1. EUM Key Metrics Dashboard\_220511\_FINAL, 2. Reso 22-177- Explanation of CEO Red and Yellow report, 3. 5-22 Red, Yellow Green Report

Date	Ver.	Action By	Action	Result
5/11/2022	1	Board of Directors Workshop Meeting	Received and Filed	Pass

**Interim CEO’s KPI Report**

Agenda of: May 11, 2022  
Item No.: **2022-177**  
Amount: N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Suzanne R. Coffey, P.E.  
Interim Chief Executive Officer  
Great Lakes Water Authority

**DATE:** May 5, 2022

**RE:** **Interim CEO’s KPI Report**

MOTION

Upon recommendation of Suzanne R. Coffey, P.E., Interim Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the May 2022, Interim Chief Executive Officer’s Key Performance Indicators and Effective Utility Management Metrics Report;** and authorizes the ICEO to take such other action as may be necessary to accomplish the intent of this vote.

**BACKGROUND**

The Interim Chief Executive Officer submits a monthly Report of Key Performance Indicators for the

Great Lakes Water Authority.

### **JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the ICEO's monthly Report.

### **BUDGET IMPACT**

This item does not impact the GLWA budget.

### **COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

### **SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.