



Legislation Details (With Text)

File #:	2021-482	Version:	1	Name:	
Type:	Communication	Status:		Filed	
File created:	12/4/2021	In control:		Operations and Resources Committee	
On agenda:	12/8/2021	Final action:		12/8/2021	
Title:	CEO's KPI Report				
Sponsors:	Suzanne Coffey, William Wolfson				
Indexes:	Office of the Executive				
Code sections:					
Attachments:	1. EUM Key Metrics Dashboard_211208_FINAL, 2. 12-21 Red, Yellow Green Report, 3. Reso 21-482-Explanation of CEO Red and Yellow Report				

Date	Ver.	Action By	Action	Result
12/8/2021	1	Operations and Resources Committee	Received and Filed	Pass

CEO's KPI Report

Agenda of: December 8, 2021
Item No.: **2021-482**
Amount: N/A

TO: The Honorable
Board of Directors
Great Lakes Water Authority

FROM: Suzanne R. Coffey, P.E.
Interim Chief Executive Officer
Great Lakes Water Authority

DATE: December 4, 2021

RE: **Interim CEO's KPI Report**

MOTION

Upon recommendation of Suzanne R. Coffey P.E., Interim Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the December 2021, Interim Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report**; and authorizes the Interim CEO to take such other action as may be necessary to accomplish the intent of this vote.

BACKGROUND

The Interim Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

JUSTIFICATION

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the ICEO's monthly Report.

BUDGET IMPACT

This item does not impact the GLWA budget.

COMMITTEE REVIEW

This item is being presented directly to the GLWA Board of Directors.

SHARED SERVICES IMPACT

This item does not impact the shared services agreement between GLWA and DWSD.