



## Legislation Details (With Text)

<b>File #:</b>	2021-087	<b>Version:</b>	1	<b>Name:</b>	
<b>Type:</b>	Resolution	<b>Status:</b>		Filed	
<b>File created:</b>	3/4/2021	<b>In control:</b>		Board of Directors Workshop Meeting	
<b>On agenda:</b>	3/10/2021	<b>Final action:</b>		3/10/2021	
<b>Title:</b>	CEO's KPI Report				
<b>Sponsors:</b>	Sue F. McCormick, William Wolfson				
<b>Indexes:</b>	Office of the Executive				
<b>Code sections:</b>					
<b>Attachments:</b>	1. EUM Key Metrics Dashboard_210310_FINAL, 2. 3-21 Red, Yellow Green Report, 3. Reso 21-087-Explanation of CEO Red and Yellow report				

Date	Ver.	Action By	Action	Result
3/10/2021	1	Board of Directors Workshop Meeting	Received and Filed	Pass

### CEO's KPI Report

Agenda of: March 10, 2021  
Item No.: **2021-087**  
Amount: N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Sue F. McCormick  
Chief Executive Officer  
Great Lakes Water Authority

**DATE:** March 3, 2021

**RE:** **CEO's KPI Report**

### MOTION

Upon recommendation of Sue F. McCormick, Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the March 2021, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report**; and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

### BACKGROUND

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

**JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

**BUDGET IMPACT**

This item does not impact the GLWA budget.

**COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

**SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.