

## Legislation Details (With Text)

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<b>Type:</b>	Report	<b>Status:</b>		Filed	
<b>File created:</b>	9/2/2020	<b>In control:</b>		Operations and Resources Committee	
<b>On agenda:</b>	9/9/2020	<b>Final action:</b>		9/9/2020	
<b>Title:</b>	CEO's KPI Report				
<b>Sponsors:</b>	Sue F. McCormick, William Wolfson				
<b>Indexes:</b>	Office of the Executive				
<b>Code sections:</b>					
<b>Attachments:</b>	1. EUM Key Metrics Dashboard_200909_FINAL, 2. 9-20 Red, Yellow Green Report, 3. Reso 20-309-Explanation of CEO Red and Yellow report				

Date	Ver.	Action By	Action	Result
9/9/2020	1	Operations and Resources Committee	Received and Filed	Pass

## CEO's KPI Report

Agenda of: September 9, 2020  
Item No.: **2020-309**  
Amount: N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Sue F. McCormick  
Chief Executive Officer  
Great Lakes Water Authority

**DATE:** September 2, 2020

**RE:** **CEO's KPI Report**

## MOTION

Upon recommendation of Sue F. McCormick, Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the September 2020, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report**; and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

**BACKGROUND**

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

**JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

**BUDGET IMPACT**

This item does not impact the GLWA budget.

**COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

**SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.