



## Legislation Details (With Text)

**File #:** 2020-048      **Version:** 1      **Name:**  
**Type:** Report      **Status:** Filed  
**File created:** 2/7/2020      **In control:** Board of Directors Workshop Meeting  
**On agenda:** 2/12/2020      **Final action:** 2/12/2020  
**Title:** CEO's KPI Report  
**Sponsors:** Sue F. McCormick, William Wolfson  
**Indexes:** Office of the Executive  
**Code sections:**  
**Attachments:** 1. EUM Key Metrics Dashboard\_200212\_FINAL, 2. 2-20 Red, Yellow Green Report, 3. Reso 2048 - Explanation of CEO Red and Yellow report

Date	Ver.	Action By	Action	Result
2/12/2020	1	Board of Directors Workshop Meeting	Received and Filed	Pass

### CEO's KPI Report

**Agenda of:** February 12, 2020  
**Item No.:** **2020-048**  
**Amount:** N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Sue F. McCormick  
Chief Executive Officer  
Great Lakes Water Authority

**DATE:** February 7, 2020

**RE:** **CEO's KPI Report**

### MOTION

Upon recommendation of Sue F. McCormick, Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the February 2020, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report;** and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

### BACKGROUND

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

### **JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

### **BUDGET IMPACT**

This item does not impact the GLWA budget.

### **COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

### **SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.