



## Legislation Details (With Text)

**File #:** 2020-003      **Version:** 1      **Name:**  
**Type:** Resolution      **Status:** Filed  
**File created:** 1/3/2020      **In control:** Board of Directors Workshop Meeting  
**On agenda:** 1/8/2020      **Final action:** 1/8/2020  
**Title:** CEO's KPI Report  
**Sponsors:** Sue F. McCormick, William Wolfson  
**Indexes:** Office of the Executive  
**Code sections:**  
**Attachments:** 1. GLWA Reso. 2020-003 EUM Key Metrics Dashboard\_200108\_FINAL, 2. 1-20 Red, Yellow, Green Report, 3. Reso 2020 -003 Explanation of CEO Red and Yellow Report

Date	Ver.	Action By	Action	Result
1/8/2020	1	Board of Directors Workshop Meeting	Received and Filed	Pass

### CEO's KPI Report

Agenda of: January 8, 2020  
Item No.: **2020-003**  
Amount: N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Sue F. McCormick  
Chief Executive Officer  
Great Lakes Water Authority

**DATE:** January 3, 2020

**RE:** **CEO's KPI Report**

### MOTION

Upon recommendation of Sue F. McCormick, Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the January 2020, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report**; and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

### BACKGROUND

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

**JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

**BUDGET IMPACT**

This item does not impact the GLWA budget.

**COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

**SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.