



## Legislation Details (With Text)

**File #:** 2019-405      **Version:** 1      **Name:**  
**Type:** Resolution      **Status:** Filed  
**File created:** 11/6/2019      **In control:** Board of Directors  
**On agenda:** 11/13/2019      **Final action:** 11/13/2019  
**Title:** CEO's KPI Report  
**Sponsors:** Sue F. McCormick, William Wolfson  
**Indexes:** Office of the Executive  
**Code sections:**  
**Attachments:** 1. GLEWA Reso. 2019-405 EUM Key Metrics Dashboard\_191113\_FINAL, 2. 11-19 Red, Yellow Green Report, 3. Reso 2019 -405 Explanation of CEO Red and Yellow report

| Date       | Ver. | Action By                           | Action             | Result |
|------------|------|-------------------------------------|--------------------|--------|
| 11/13/2019 | 1    | Board of Directors Workshop Meeting | Received and Filed | Pass   |

### CEO's KPI Report

Agenda of: November 13, 2019  
Item No.: **2019-405**  
Amount: N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Sue F. McCormick  
Chief Executive Officer  
Great Lakes Water Authority

**DATE:** November 4, 2019

**RE:** **CEO's KPI Report**

### MOTION

Upon recommendation of Sue F. McCormick, Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the November 2019, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report**; and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

### BACKGROUND

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

**JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

**BUDGET IMPACT**

This item does not impact the GLWA budget.

**COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

**SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.