



Legislation Details (With Text)

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**File created:** 11/6/2019      **In control:** Board of Directors

**On agenda:** 11/13/2019      **Final action:** 11/13/2019

**Title:** CEO's KPI Report

**Sponsors:** Sue F. McCormick, William Wolfson

**Indexes:** Office of the Executive

**Code sections:**

**Attachments:** 1. GLEWA Reso. 2019-405 EUM Key Metrics Dashboard\_191113\_FINAL, 2. 11-19 Red, Yellow Green Report, 3. Reso 2019 -405 Explanation of CEO Red and Yellow report

Date	Ver.	Action By	Action	Result
11/13/2019	1	Board of Directors Workshop Meeting	Received and Filed	Pass

**CEO's KPI Report**

**Agenda of:** November 13, 2019  
**Item No.:** **2019-405**  
**Amount:** N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Sue F. McCormick  
Chief Executive Officer  
Great Lakes Water Authority

**DATE:** November 4, 2019

**RE:** **CEO's KPI Report**

MOTION

Upon recommendation of Sue F. McCormick, Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the November 2019, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report**; and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

**BACKGROUND**

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

**JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

**BUDGET IMPACT**

This item does not impact the GLWA budget.

**COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

**SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.