



Legislation Details (With Text)

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File created:	10/8/2018	In control:		Board of Directors Workshop Meeting	
On agenda:	10/10/2018	Final action:		10/10/2018	
Title:	CEO's KPI Report				
Sponsors:	Sue F. McCormick, William Wolfson				
Indexes:	Office of the Executive				
Code sections:					
Attachments:	1. EUM Key Metrics Dashboard_181010-FINAL, 2. 10-18 Red, Yellow, Green Report, 3. Reso 2018 953 Explanation of CEO Red, Yellow and Green Report August, 2018				

Date	Ver.	Action By	Action	Result
10/10/2018	1	Board of Directors Workshop Meeting	Received and Filed	Pass

CEO's KPI Report

Agenda of: October 10, 2018
Item No.: **2018-953**
Amount: N/A

TO: The Honorable
Board of Directors
Great Lakes Water Authority

FROM: Sue F. McCormick
Chief Executive Officer
Great Lakes Water Authority

DATE: October 8, 2018

RE: **CEO's KPI Report**

MOTION

Upon recommendation of Sue F. McCormick, Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the October 2018, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report**; and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

BACKGROUND

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

JUSTIFICATION

The use of Key Performance Indicators are a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

BUDGET IMPACT

This item does not impact the GLWA budget.

COMMITTEE REVIEW

This item is being presented directly to the GLWA Board of Directors.

SHARED SERVICES IMPACT

This item does not impact the shared services agreement between GLWA and DWSD.