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Title: Update regarding Key Performance Indicators and Effective Utility Management (EUM) Metrics

Sponsors: Sue F. McCormick, William Wolfson

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4/11/2018	1	Board of Directors Workshop	Received and Filed	Pass

Update regarding Key Performance Indicators and Effective Utility Management (EUM) Metrics

Agenda of **April 11**, **2018**

Item No. 2018-694

Title: Update regarding Key Performance Indicators and Effective Utility Management (EUM) Metrics

Sue McCormick, Chief Executive Officer, William M. Wolfson, Chief Administrative and Compliance Officer