

## Legislation Details (With Text)

**File #:** 2017-384      **Version:** 1      **Name:**  
**Type:** Resolution      **Status:** Filed  
**File created:** 9/11/2017      **In control:** Board of Directors Workshop Meeting  
**On agenda:** 9/13/2017      **Final action:** 9/13/2017  
**Title:** CEO's KPI Report

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Copy of Copy of CEO 9-17 KPIs as Red Yellow green Report NB proposed format, 2. Reso 2017 - 384 Explanation of CEO Red and Yellow report September 2017, 3. Key Metrics Dashboard for GLWA Board 09.13.17\_FINAL

Date	Ver.	Action By	Action	Result
9/13/2017	1	Board of Directors Workshop Meeting	Received and Filed	Pass

**CEO's KPI Report**

**Agenda of:** September 13, 2017  
**Item No.:** **2017- 342**  
**Amount:** N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Sue F. McCormick  
Chief Executive Officer  
Great Lakes Water Authority

**DATE:** September 9, 2017

**RE:** **CEO's KPI Report**

**MOTION**

Upon recommendation of Sue F. McCormick, Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the September, 2017, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report**; and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

**BACKGROUND**

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

**JUSTIFICATION**

The use of Key Performance Indicators are a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

**BUDGET IMPACT**

This item does not impact the GLWA budget.

**COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

**SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.