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**Title:** CEO's KPI Report

**Sponsors:** Suzanne Coffey, William Wolfson

**Indexes:** Office of the Executive

**Code sections:**

**Attachments:** 1. EUM Key Metrics Dashboard\_220713\_FINAL, 2. 7-22 Red Yellow Green Report, 3. Reso 22-285-Explanation of CEO Red and Yellow Report

| Date      | Ver. | Action By          | Action             | Result |
|-----------|------|--------------------|--------------------|--------|
| 7/27/2022 | 1    | Board of Directors | Received and Filed | Pass   |

**CEO's KPI Report**

Agenda of: July 27, 2022  
Item No.: **2022-285**  
Amount: N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Suzanne R. Coffey, P.E.  
Chief Executive Officer  
Great Lakes Water Authority

**DATE:** July 8, 2022

**RE:** **CEO's KPI Report**

MOTION

Upon recommendation of Suzanne R. Coffey, P.E., Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the July 2022, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report;** and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

**BACKGROUND**

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

**JUSTIFICATION**

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

**BUDGET IMPACT**

This item does not impact the GLWA budget.

**COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

**SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.