



Legislation Details (With Text)

**File #:** 2018-734      **Version:** 1      **Name:**  
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**File created:** 5/7/2018      **In control:** Board of Directors Workshop Meeting  
**On agenda:** 5/9/2018      **Final action:** 5/9/2018  
**Title:** CEO's KPI Report  
**Sponsors:** Sue F. McCormick, William Wolfson

**Indexes:**

**Code sections:**

**Attachments:** 1. Key Metrics Dashboard for GLWA Board 05.09.18-FINAL, 2. Reso 2018 -734 Explanation of CEO Red and Yellow Report April, 2018, 3. 5-18 Red, Yellow Green Report

Date	Ver.	Action By	Action	Result
5/9/2018	1	Board of Directors Workshop Meeting	Received and Filed	Pass

**CEO's KPI Report**

Agenda of: May 9, 2018  
Item No.: **2018-734**  
Amount: N/A

**TO:** The Honorable  
Board of Directors  
Great Lakes Water Authority

**FROM:** Sue F. McCormick  
Chief Executive Officer  
Great Lakes Water Authority

**DATE:** May 6, 2018

**RE:** **CEO's KPI Report**

MOTION

Upon recommendation of Sue F. McCormick, Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the April 2018, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report;** and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

**BACKGROUND**

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great Lakes Water Authority.

**JUSTIFICATION**

The use of Key Performance Indicators are a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

**BUDGET IMPACT**

This item does not impact the GLWA budget.

**COMMITTEE REVIEW**

This item is being presented directly to the GLWA Board of Directors.

**SHARED SERVICES IMPACT**

This item does not impact the shared services agreement between GLWA and DWSD.