



Legislation Details (With Text)

File #: 2023-432 **Version:** 1 **Name:**

Type: Resolution **Status:** Filed

File created: 11/13/2023 **In control:** Board of Directors Workshop Meeting

On agenda: 12/13/2023 **Final action:** 12/13/2023

Title: CEO's KPI Report

Sponsors: Suzanne Coffey, William Wolfson

Indexes: Office of the Executive

Code sections:

Attachments: 1. EUM Key Metrics Dashboard_231108_FINAL (002).pdf, 2. 11-23 Red Yellow Green Report.pdf, 3. Reso 23-432- Explanation of CEO Red and Yellow Report.pdf

Date	Ver.	Action By	Action	Result
12/13/2023	1	Board of Directors Workshop Meeting	Received and Filed	Pass

CEO's KPI Report

Agenda of: December 13, 2023
Item No.: **2023-432**
Amount: N/A

TO: The Honorable
Board of Directors
Great Lakes Water Authority

FROM: Suzanne R. Coffey, P.E.
Chief Executive Officer
Great Lakes Water Authority

DATE: November 13, 2023

RE: **CEO's KPI Report**

MOTION

Upon recommendation of Suzanne R. Coffey, P.E., Chief Executive Officer, The Board of Directors (Board) of the Great Lakes Water Authority (GLWA) **receives and files the November 2023, Chief Executive Officer's Key Performance Indicators and Effective Utility Management Metrics Report;** and authorizes the CEO to take such other action as may be necessary to accomplish the intent of this vote.

BACKGROUND

The Chief Executive Officer submits a monthly Report of Key Performance Indicators for the Great

Lakes Water Authority.

JUSTIFICATION

The use of Key Performance Indicators is a means to provide readily accessible insight and overview of the utility's operations. The use of this Report supplements the information currently provided in the CEO's monthly Report.

BUDGET IMPACT

This item does not impact the GLWA budget.

COMMITTEE REVIEW

This item is being presented directly to the GLWA Board of Directors.

SHARED SERVICES IMPACT

This item does not impact the shared services agreement between GLWA and DWSD.