



Legislation Details (With Text)

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Title: Information Technology Shared Services Agreements

Sponsors: Jeffrey Small, Randal Brown

Indexes: Administration & Compliance, Information Technology

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Attachments:

Date	Ver.	Action By	Action	Result
7/28/2021	1	Board of Directors	Approved	Pass
6/23/2021	1	Legal Committee	Recommended for Approval	Pass

Information Technology Shared Services Agreements

Agenda of: July 28, 2021
Item No.: **2021-253**

TO: The Honorable
Board of Directors
Great Lakes Water Authority

FROM: Sue F. McCormick
Chief Executive Officer
Great Lakes Water Authority

DATE: June 18, 2021

RE: **Information Technology Shared Services Agreements**

MOTION

Upon recommendation of Jeffrey E. Small, Chief Information Officer, and Randal Brown, General Counsel, the Board of Directors (Board) for the Great Lakes Water Authority (GLWA):

- (1) Approves the extension of the following Information Technology Shared Services Agreements:

- ITS - 004A - Work Order and Asset Management (WAM)
- ITS - 008A - TIBCO
- ITS - 009A - Infrastructure

And

(2) Approves the following new Information Technology Shared Services Agreements:

- ITS - 010 - Oracle ULA
- ITS - 011 - Print Shop
- ITS - 012 - Oracle Database Licensing
- ITS - 013 - Board Room Audio Visual Support
- ITS - 014 - Security Network

JUSTIFICATION

GLWA and DWSD have been working diligently to complete the bifurcation. While many of the shared services separations have been completed, the extensions listed above need to continue to support DWSD's business operations in the short to medium term.

The new shared services listed above represent services that are utilized by both GLWA and DWSD, and it has been mutually agreed that it will be beneficial to both parties located in the same location to have a common and shared solution.

FINANCIAL PLAN IMPACT

GLWA and DWSD determine a budget for each Shared Service annually that is provided to each other. Each entity provides a monthly invoice for each Shared Service, as well as monthly payments based on the budgeted amounts. At the end of each fiscal year, a True Up is completed to ensure accurate payments for each Shared Service.

COMMITTEE REVIEW

This matter was presented to the Legal Committee on June 23, 2021. The Legal Committee unanimously recommended that the GLWA Board adopt the resolution as presented.

SHARED SERVICES IMPACT

This request impacts the Shared Services Agreements as described above.