

Survey Stats

109
respondents



82%

MEMBER
PARTNERS

17%

CONSULTANTS



Response rate
is down

~ 20% from 2020

Key Takeaways



**Satisfaction
with GLWA**

- 6% from 2020

**STABLE &
POSITIVE**



No change exceeded
2/10ths of a point

STRENGTHS:
COMMUNICATION
+
RESPONSIVENESS



OUTLIERS

Most respondents
slightly less satisfied



A few, far less satisfied

Opportunities

5

FACTORS

<80%
TOTAL
POSITIVE
RESPONSE

ELECTED OFFICIALS

63%

Understand the
Methodology

63%

Timely approval process

50%

GLWA is a resource for joint
problem-solving, leveraging
opportunities

25%

Charges include effective
engagement

CONSULTANTS

78%

Procurement satisfaction