

**CS-216 Quarterly Report**  
**July - September 2021, 3rd Quarter**  
**Prepared by Bridgeport Consulting**



***Outreach Objective:***

*To facilitate the partnership between GLWA and its members based on mutual trust, cooperation, respect and communication.*

WORK EFFORT DASHBOARD	
ACTIVITY	PERFORMANCE
<b>Member Organizations Represented in Work Groups (61 of 90)</b>	
<b># of Work Groups</b>	<b>13</b>
# of Participants	465
<b># of Other Outreach Sponsored Activities</b>	<b>14</b>
# of Participants	309
<b># of Communication Pieces Produced</b>	<b>2</b>

***Preview of Outreach Meetings Scheduled to Occur in Fourth Quarter 2021:***

WORK GROUP ACTIVITIES			
FOCUS	PROJECT/WORKGROUP	GOAL ACTIVITY	First Meeting in Q4 2021
<b>Integrated Activities</b>	Communications & Education Work Group	Develop communication plans, water/wastewater educational materials and prepare for regulatory changes	10/14/2021
	One Water Co-Chair	Provide leadership to the One Water Partnership.	11/05/2021
	Charges Rollout	Distribute information related to the CIP, units of service, the BUDGET, and—ultimately—charges.	11/09/2021
	One Water Partnership Session	Quarterly review activities and progress of water and wastewater work groups.	11/30/2021
<b>Wastewater Activities</b>	Watershed Hub Work Group	To bring together regional stakeholders to coordinate water quality improvement programs to maximize use of regional resources.	10/13/2021
	Best Practices Work Group	Share experiences related to O&M of CSO RTB facilities.	10/13/2021
	Regional Collaboration Group	Evaluate options and shape policy for development of Wastewater Master Plan.	11/04/2021
	Analytics Task Force	Review wastewater analytics/meter accuracy.	11/04/2021
<b>Water Activities</b>	Management Best Practices Work Group	Promote regional best practices, approaches and benchmarks.	10/20/2021
	Analytical Work Group	Address contract performance, level of service, systems planning, WAMR.	10/28/2021
	Charges Work Group	Discuss and provide educational materials re: charges methodology.	TBD

***Recap of Outreach Meetings Occurring in Third Quarter 2021:***

WORK GROUP MEETING ATTENDANCE		
MEETING DATE	WORK GROUP	NUMBER OF ATTENDEES
<b>July (5 meetings)</b>		
070821	Regional Collaboration Group	16
071321	Watershed Hub Work Group	13
072021	Water Analytical Work Group	60
072721	CIP Work Group	45
072921	One Water Co-Chair	11
	<b>Total:</b>	<b>145</b>
<b>August (5 meetings)</b>		
080421	Wastewater Best Practices	43
080521	Regional Collaboration Group	12
081221	Communication & Education Work Group	24
081921	Wastewater Analytics Task Force	39
082421	Water Management Best Practices	12
	<b>Total:</b>	<b>130</b>
<b>September (3 meetings)</b>		
092121	Water Analytical Work Group	58
092321	Regional Collaboration Group	12
093021	One Water Partnership	120
	<b>Total:</b>	<b>178</b>
<b>13 Work Group Meetings and Total Attendees:</b>		<b>465</b>

***Recap of Outreach Meetings Occurring in Third Quarter 2021, continued:***

OTHER OUTREACH SPONSORED ACTIVITY ATTENDANCE		
MEETING DATE	OUTREACH SPONSORED ACTIVITY	NUMBER OF ATTENDEES
<b>July (5 meetings)</b>		
070721	Presentation Training Pt. 2 – Cohort 1	8
071221	Detroit Dearborn Master Metering	16
071321	Presentation Training Pt. 2 – Cohort 2	5
071421	Presentation Training Pt. 2 – Cohort 3	6
072621	Detroit Dearborn Master Metering	13
	<b>Total:</b>	<b>48</b>
<b>August (5 meetings)</b>		
080321	SWIPP Update Committee	23
080921	Detroit Dearborn Master Metering	14
081821	NRW Benchmarking Workshop	54
082321	Detroit Dearborn Master Metering	12
082621	Watershed Hub Webinar	103
	<b>Total:</b>	<b>206</b>
<b>September (4 meetings)</b>		
090221	Detroit & Dearborn Master Metering	13
090821	New Member Orientation	7
092021	Detroit & Dearborn Master Metering	13
092921	Eastside Member Partners Meeting	22
	<b>Total:</b>	<b>55</b>
<b>14 Other Outreach Sponsored Activities and Total Attendees:</b>		<b>309</b>

**Recap of Member Participation in Third Quarter 2021:**

MEMBER PARTICIPATION			
MEMBER REPS (M) CONSULTANT REPS (C)			
	Customer Name	Water	Sewer
<b>M</b>	Allen Park	✓	✓
	Almont Village	✓	
	Ash Township	✓	
	Belleville	✓	
	Berlin Township	✓	
	Brownstown Township	✓	
	Bruce Township	✓	
	Burtchville Township	✓	
<b>M</b>	Canton Township	✓	
<b>M</b>	Center Line	✓	✓
<b>M</b>	Chesterfield Township	✓	
<b>M</b>	Clinton Township	✓	
<b>M</b>	Commerce Township	✓	
<b>M</b>	Dearborn	✓	✓
	Dearborn Heights	✓	✓
<b>M</b>	Detroit	✓	✓
<b>C</b>	Eastpointe	✓	
	Ecorse	✓	
<b>C</b>	Farmington	✓	✓
<b>M</b>	Farmington Hills	✓	
<b>M</b>	Ferndale	✓	
<b>C</b>	Flat Rock	✓	
<b>C</b>	Fraser	✓	✓
	Garden City	✓	
<b>M</b>	Gibraltar	✓	
<b>C</b>	Grosse Ile Township	✓	✓
<b>C</b>	Grosse Pointe		✓
<b>M</b>	Grosse Pointe Farms		✓
<b>M</b>	Grosse Pointe Park	✓	✓
<b>M</b>	Grosse Pointe Shores	✓	
<b>M</b>	Grosse Pointe Woods	✓	
	Hamtramck	✓	✓
<b>C</b>	Harper Woods	✓	✓
	Harrison Township	✓	
<b>M</b>	Hazel Park	✓	
<b>C</b>	Highland Park	✓	✓
	Huron Township	✓	
	Imlay City	✓	

	Imlay Township	✓	
<b>M</b>	Inkster	✓	
<b>M</b>	Keego Harbor	✓	
<b>M</b>	Lapeer	✓	
	Lenox Township	✓	
	Lincoln Park	✓	
<b>M</b>	Livonia	✓	
<b>M</b>	Macomb County		✓
<b>M</b>	Macomb Township	✓	
	Madison Heights	✓	
	Mayfield Township	✓	
C	Melvindale	✓	✓
	New Haven, Village of	✓	
<b>M</b>	NOCWA	✓	
C	Northville	✓	
<b>M</b>	Northville Township	✓	
C	Novi	✓	
C	Oak Park	✓	
<b>M</b>	Oakland County	✓	✓
	Plymouth	✓	
<b>M</b>	Plymouth Township	✓	
<b>M</b>	Redford Township	✓	✓
	River Rouge	✓	
<b>M</b>	Riverview	✓	
C	Rockwood	✓	
C	Romeo	✓	
<b>M</b>	Romulus	✓	
C	Roseville	✓	
<b>M</b>	Royal Oak Township	✓	
<b>M</b>	Shelby Township	✓	
	South Rockwood Village	✓	
<b>M</b>	SOCWA	✓	
	Southgate	✓	
<b>M</b>	St. Clair Shores	✓	
C	Sterling Heights	✓	
	Sumpter Township	✓	
C	Sylvan Lake	✓	
C	Taylor	✓	
	Trenton	✓	
<b>M</b>	Troy	✓	
C	Utica	✓	
<b>M</b>	Van Buren Township	✓	
	Walled Lake	✓	

<b>M</b>	Warren	✓	
<b>M</b>	Washington Township	✓	
<b>M</b>	Wayne	✓	
<b>M</b>	Wayne County		✓
	West Bloomfield Township	✓	
<b>C</b>	Westland	✓	
<b>M</b>	Wixom	✓	
	Woodhaven	✓	
<b>M</b>	YCUA	✓	

<b># Member reps (M)</b>	41
<b># Consultant reps (C)</b>	20
<b>Total</b>	<b>61</b>
<b>% Represented (61 out of 90 member organizations)</b>	<b>68%</b>