

Enterprise Risk Management

**Fiscal Year End Update
July 28, 2021**

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Workers' Compensation Year-Over-Year Comparative Metrics

All Years Valued as of June 30, 2021

Fiscal Year Ending	Claim Count	Incurred	Paid	Average Paid per Closed Claim	Other Metrics	
					# of Litigated Claims	# of Open Claims
06.30.2016	30	\$46,720	\$46,720	\$1,557	-0-	-0-
06.30.2017	52	\$187,013	\$187,013	\$3,596	-0-	-0-
06.30.2018	51	\$326,406	\$253,403	\$3,803	2	1
06.30.2019	42	\$254,321	\$254,321	\$6,055	1	-0-
06.30.2020	41	\$154,443	\$154,443	\$3,767	1	-0-
06.30.2021	31	\$383,152	\$200,338	\$2,917	2	7

- FY16 Represents 6 months of losses (January 1, 2016 – June 30, 2016)
- FY18 One litigated claim, still pending, represents 41% of the incurred total
- FY19 One serious incident, now closed, represents 49% of the incurred total
- FY21 When light duty restrictions are not accommodated, team members collect indemnity benefits

Workers' Compensation Reported Claim Frequency Metrics as of June 30, 2021

Fiscal Year Ending	Claims (A)	Total Hours (B)	Frequency Rate [(A)*200,000] / (B)
06.30.2016*	30	756,192	7.9
06.30.2017	52	1,682,984	6.3
06.30.2018	51	1,851,609	5.6
06.30.2019	42	1,982,686	4.2
06.30.2020	41	2,034,808	4.1
06.30.2021	31	1,974,330	3.1

* Fiscal year consisted of six (6) months.

Medical Bill Review Savings Fiscal Year 2020/2021

	Total Medical Charges	Gross MBR Savings %	Additional Network Savings %	Network Penetration % by Charges
1Q	\$39,087	40.4%	6.0%	96.6%
2Q	\$44,151	52.9%	5.2%	95.8%
3Q	\$65,085	49.6%	6.0%	92.1%
4Q	\$98,679	61.5%	3.9%	87.8%

History of Litigated Workers' Compensation Claims as of June 30, 2021

Date of Loss / Injury Description	Claim Status	Total Incurred	Total Paid	Expected Outcome
October 4, 2017 Right Rotator Cuff	Pending	\$136,232	\$63,229	"Take Nothing" re: additional wage loss. Terminated for cause.
October 29, 2017 MVA –Lower Back	Closed	\$1,069	\$1,069	Claimant failed to pursue
October 4, 2018 Mental Stress	Closed	\$17,128	\$17,128	Settle for Nuisance value
December 5, 2019 Slip, Trip & Fall	Closed	\$600	\$600	Claim Denied
December 7, 2020 Vehicle Accident	Pending	\$69,066	\$29,564	Dismissal
January 5, 2021 Mental Stress	Pending	\$15,397	\$12,278	Dependent upon Magistrate's order

The number of litigated claims represents 2% of all reported claims since January 1, 2016 (6 of 247)

General Liability and Auto Liability Claims

As of June 30, 2021

Fiscal Year Ending	General Liability		Auto Liability	
	# of Claims	Total Paid	# of Claims	Total Paid
06.30.2016	1	\$405	1	\$1,000
06.30.2017	3	\$246,034*	3	\$2,649
06.30.2018	1	\$20	2	\$20
06.30.2019	1	\$-0-	1	\$1,000
06.30.2020	0	\$-0-	1	\$1,000
06.30.2021	11**	\$71,910	7	\$6,002

* \$244,923 (77%) of the total is related to the July & August 2016 *Beasley vs. GLWA* matter

** Paid amount from August and December wet weather events; claims for the June 25-26 wet weather events not yet reflected.

Total Cost of Risk (T.C.O.R.) Metrics

For the Fiscal Years Ending June 30

	FY 2016*	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
Total Costs**	\$2,493,741	\$3,227,574	\$3,115,908	\$3,457,238	\$3,814,449	\$4,092,000
% Change in Total Costs	-	-	-3.5%	+11.0%	+10.3%	+7.3%
Operating Revenues (rounded)	\$398,131,000 -audited-	\$817,385,000 -adjusted-	\$811,895,000 -audited-	\$801,079,000 -audited-	\$800,889,000 -audited-	\$800,000,000 -unaudited-
% Change in Operating Rev.	-	-	-0.7%	-1.3%	0.0%	0.0%
T.C.O.R. (total costs per \$1,000 of revenues)	\$3.75	\$3.95	\$3.84	\$4.32	\$4.76	\$5.12
Proforma 2017 Operating revenues (audited) \$857,557,000 Less: one-time bad debt recovery <u>(40,172,000)</u> Adjusted operating revenues \$817,385,000						

* Fiscal year ending June 30, 2016 was a six-month period.

** Sum of (a) premiums for all in-force insurance policies, (b) cost of losses that are retained, (c) contract for third-party administration, and (d) broker fees. 2016 and 2021 years do not include \$1,000,000 deductible for Incinerator fires. Also excludes Risk Management department cost center amounts.