

From: [Richard Bosler](#)
To: CEO@GLWATER.org
Cc: [Gretchen Whitmer](#)
Subject: Failure of GLWA to Protect Residents, Businesses & the Community
Date: Tuesday, July 27, 2021 1:04:07 AM

Dear Susan F. McCormick, CEO and Board Members of the GLWA:

There is no excuse for the failure of the GLWA and its maintenance of the Pumping Stations responsibility at all times to move storm water and sewage in times of real need.

Even if a contractor may have cut the lines to the pumps, the GLWA should have known the minute the contractor cut the line that a problem was in the making.

Residents who have pet fences know when their dog fence is cut by giving them a warning.

You mean to tell me that GLWA did not know what the contractors did the minute they cut any lines with such an important need to protect the personal assets of its residents, businesses and the community?

I think not and what a failure to provide the services that all communities expect due to the failure to perform with Plan B, Plan C.

This failure caused a great deal of stress and personal damage to the community, its businesses and residents as well as their extended families that help clean it up.

And I am one of them cleaning up your mess. It certainly has exposed a host of other issues that have not been taken care of in many communities over the years and past decades.

People need to work together and make sure communities are protected with infrastructure replaced in a timely manner. This is a common mission to all however, not done.

Sincerely,

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