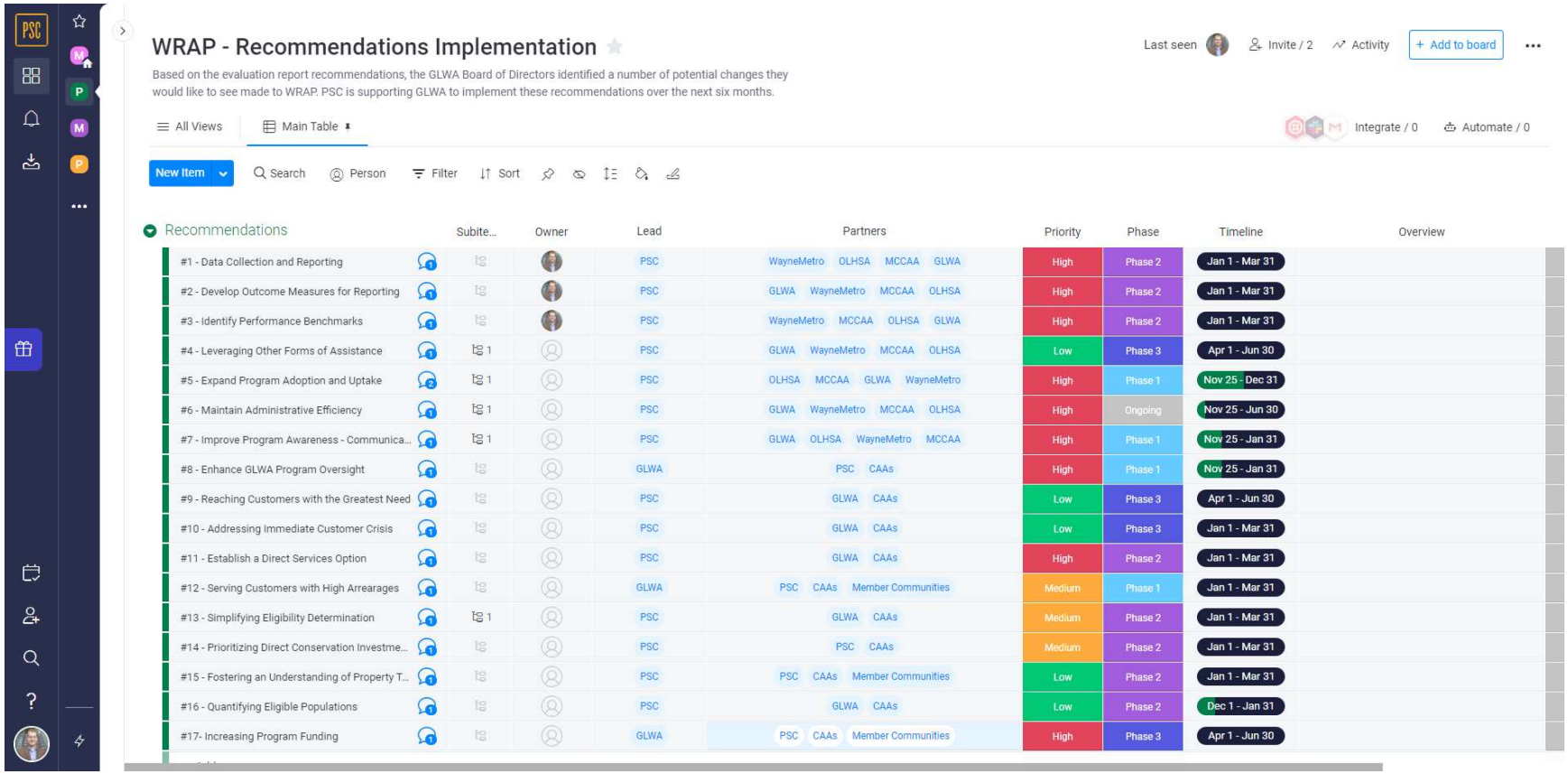
WRAP - Recommendations Implementation
Based on the evaluation report recommendations, the GLWA Board of Directors identified a number of potential changes they would like to see made to WRAP. PSC is supporting GLWA to implement these recommendations over the next six months.
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Overview
#1 - Data Collection and Reporting PSC WayneMetro OLHSA MCCAA GLWA High Phase 2 Jan 1 - Mar 31
#2 - Develop Outcome Measures for Reporting PSC GLWA WayneMetro MCCAA OLHSA High Phase 2 Jan 1 - Mar 31
#3 - Identify Performance Benchmarks PSC WayneMetro MCCAA OLHSA GLWA High Phase 2 Jan 1 - Mar 31
#4 - Leveraging Other Forms of Assistance PSC GLWA WayneMetro MCCAA OLHSA Low Phase 3 Apr 1 - Jun 30
#5 - Expand Program Adoption and Uptake PSC OLHSA MCCAA GLWA WayneMetro High Phase 1 Nov 25 - Dec 31
#6 - Maintain Administrative Efficiency PSC GLWA WayneMetro MCCAA OLHSA High Ongoing Nov 25 - Jun 30
#7 - Improve Program Awareness - Communica... PSC GLWA OLHSA WayneMetro MCCAA High Phase 1 Nov 25 - Jan 31
#8 - Enhance GLWA Program Oversight GLWA PSC CAAs High Phase 1 Nov 25 - Jan 31
#9 - Reaching Customers with the Greatest Need PSC GLWA CAAs Low Phase 3 Apr 1 - Jun 30
#10 - Addressing Immediate Customer Crisis PSC GLWA CAAs Low Phase 3 Jan 1 - Mar 31
#11 - Establish a Direct Services Option PSC GLWA CAAs High Phase 2 Jan 1 - Mar 31
#12 - Serving Customers with High Arrearages GLWA PSC CAAs Member Communities Medium Phase 1 Jan 1 - Mar 31
#13 - Simplifying Eligibility Determination PSC GLWA CAAs Medium Phase 2 Jan 1 - Mar 31
#14 - Prioritizing Direct Conservation Investme... PSC PSC CAAs Medium Phase 2 Jan 1 - Mar 31
#15 - Fostering an Understanding of Property T... PSC PSC CAAs Member Communities Low Phase 2 Jan 1 - Mar 31
#16 - Quantifying Eligible Populations PSC GLWA CAAs Low Phase 2 Dec 1 - Jan 31
#17- Increasing Program Funding GLWA PSC CAAs Member Communities High Phase 3 Apr 1 - Jun 30