

October 24, 2020

Great Lakes Water Authority & Chief Executive Officer 500 Randolph, 19th Floor Detroit, MI 48202

RE: Water Residential Assistance Program Transition

Dear GLWA Board of Directors and Sue McCormick:

Community Action Agencies, America's anti-poverty network, carry out a shared promise to empower people and communities to be strong, healthy, and thriving. As the Community Action Alliance for Southeast Michigan continues to implement the WRAP program throughout the GLWA service area, Wayne Metro as the current program administrator acknowledges and agrees that transition of certain roles and responsibilities should shift to our partnering service providers to meet the following objectives: Increased community outreach and engagement directly to households to further promote awareness and access to the program and other supportive services and to empower communities impacted by high levels of poverty to be active partners with the program structure.

Wayne Metro has already met with each community partner individually and is in the process of moving forward with a transition plan as requested by our member partners to transition Community Engagement (Outreach) and Conservation services with an effective date of January 1, 2021. Wayne Metro will also continue to provide support and technical assistance to our community partners throughout the transition period.

Sincerely,

Mouis D. Fingher

Louis D. Piszker, CEO Wayne Metro CAA