



Emerson Automation Solutions
200 Beta Drive
Pittsburgh, PA 15238-2918
USA

Tel 1 (412) 963-4000

October 31, 2019

Great Lakes Water Authority
735 Randolph
Detroit, MI 48226

RE: Emerson Products and Services
Single Source Letter

Dear Mrs. Jones-Renfroe:

Emerson Process Management Power & Water Solutions (Emerson) is the single source for components, services, and training for continued operations & maintenance of the Ovation process automation system. Emerson does not utilize a distribution or system integrator network for components, services, or training for the Ovation process automation system, but instead provides components, services, and training directly to our customers to ensure control system integrity.

Please contact me at (412) 963-3975 with any questions or comments.

Sincerely,

A handwritten signature in blue ink that reads "Ralph McCormick".

Ralph McCormick
Emerson Sales
Emerson Process Management Power & Water Solutions