

September 2019

GLWA Board Member

The GLWA board members have a critical responsibility to monitor and guide the business of the authority. Unfortunately, GLWA is underperforming.

In past months, bidder interest is decreasing and bid amounts are increasing. Contractor and professional service providers do not wish to do business with GLWA because they are treated poorly. Those that do business are pricing in the inefficiencies and hassle that go with working with an ineffective agency. Perhaps the reason that vendor outreach receptions are needed is a result of the existing vendors not returning. Trade organizations have approached the CEO regarding the business practices of GLWA yet she has hidden these meetings from the board.

It is time for the board to do more than approve contracts. The board must understand why GLWA management is failing and make the necessary revisions. Hard work and difficult decisions are needed.

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GLWA CEO'S OFFICE