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GLWA CEO'S OFFICE

2019 MAY 30 PM 2:08
FOURTH REQUEST

May 20, 2019

Gary Brown, Director
Detroit Water and Sewerage Department
735 Randolph St.
Detroit, MI 48226

Re: 18347 W. McNichols Rd. (Acct. #250-1351.300) Stormwater Drainage Fee

Mr. Brown:

This letter is to dispute the water bill for the above-described premises dated May 16, 2019 and due June 6, 2019 in the amount of \$570.80; A bill dated April 16, 2019 and due May 7, 2019, as well as the bill due April 5, 2019 (bill dated 3/15/19) in addition to a previous water bill, which created a past due balance of \$144.42. This bill supposedly represents the monthly stormwater drainage fee for this premises.

This charge is grossly inflated and inaccurate. The building is approximately 2000 square feet and is adjacent to a gravel parking lot, which is considered penetrable or pervious to water and, accordingly, not part of the acreage included in the drainage fee. Therefore, the only drainage charge should come from the rooftop of the building. I have properties that are about twice as large as this building, yet the drainage charge for those properties is about 50% of the amount of the charge for 18347 W. McNichols Rd.

Further, the Geographic Information System (GIS) mapping should not reflect adequate impervious acreage to justify a \$137.54 monthly fee. This, not to mention that there is no water meter at the location and, thus, no water service. Hence, the entire fee billed is ostensibly for drainage.

While I think the concept of the stormwater drainage fee is wholly flawed notwithstanding the City of Detroit's combined sanitary and stormwater drainage systems, this oppressive fee is made even more extortionate when it is improperly or inaccurately assessed.

I contested the first bill (letter and a copy of the bill dated 2/14/19 and due 3/7/19) believing that a Transition Credit would be applied or that the bill might be corrected once the GIS map survey was completed; however, I suppose either a survey was never done as to this property or the information that was obtained through the satellite mapping was inaccurate. And, par for the course, your department ignored my inquiry.

Please review the accuracy of this fee and adjust the monthly charge appropriately.

Thank you so much for your prompt attention, consideration, and diligence with respect to this issue.

Respectfully,



Alex Green IV

Enclosures

- 1.) Abe Munfakh, P.E.
Board Vice Chair; Representative
For Wayne County
- 2.) Freman Hendrix
Representative for the City of Detroit
- 3.) Gary A. Brown
Board Representative for the City of Detroit
- 4.) Craig Hupy
Board Representative for the State of Michigan
- 5.) Sue F. McCormick
Chief Executive Officer
- 6.) William M. Wolfson
Chief Administrative and Compliance Officer
- 7.) Cheryl Porter
Chief Operating Officer - Water & Field Services
- 8.) Navid Mehram
Chief Operating Officer - Wastewater Operating Services

Account Information

Account Name ALEX GREEN III
 Account 250-1351.300
 Service Address 18347 W MCNICHOLS RD
 Customer Class CITY COMMERCIAL
 Service Dates 04/03/19 - 05/02/19
 Bill Date 05/16/19

Meter Information

Meter Number 19825514
 Meter Size 1"
 Meter Svc Chrg \$0.00
 Begin Read Date 04/03/19
 Beginning Read 60
 End Read Date 05/02/19
 Ending Read 60
 Usage 0 CCF
 Days Billed 29 Days

May Bill Details

Previous Balance \$426.38
 Late Fee \$6.88
Balance Forward  **\$433.26**

Current Water Charges

Water Subtotal **\$0.00**

Current Sewer Charges

Drainage Charge \$137.54 @ 1 month \$137.54
 Sewer Subtotal **\$137.54**

Total Water & Sewer Charges \$137.54

Total Amount Due by 06/06/19

\$570.80

If you pay after the due date, a 5% penalty will be added to your next bill.



YOUR BILL IS PAST DUE AND SUBJECT TO SHUT-OFF IF NOT PAID IMMEDIATELY.

Message Board

Help reduce street flooding in your neighborhood. Grab a rake, broom and shovel to clean above and near the catch basins (storm drains) to make sure grass clippings, leaves, trash and other debris don't clog the basins on your street. Dispose of yard waste, including grass clippings, and trash in the proper bags. Help senior citizens and others who need assistance clean the basins in front of their homes. If you do see flooding on your street, don't drive or walk in the standing water, and use the Improve Detroit mobile app to report it.

Easy ways to pay

Electronic Check and Credit/Debit Cards accepted.
 Credit/Debit Cards only accepted online at www.detroitmi.gov/paymywaterbill



Auto Pay



Login to Enroll

Phone



Same day
 313-267-8000

Online



[www.detroitmi.gov/
paymywaterbill](http://www.detroitmi.gov/paymywaterbill)

Mail



PO Box 554899
 Detroit, MI 48255-4899

In Person



Customer Care Centers
 735 Randolph | 15600 Grand River
 13303 E. McNichols

Bill Payment Kiosk



At Customer Care Centers
 To find a Kiosk near you visit
www.detroitmi.gov/DWSDkiosk

Complaints/Disputes and Past Due

It is the customer's responsibility to inform the utility of any billing dispute. A monthly-billed customer may dispute a bill not later than twenty-eight (28) days after the billing date. After the period expires, the customer forfeits the right to dispute the bill. All amounts not in dispute are due and payable.
PAST DUE - The past due amount includes a 5% payment penalty. This bill is a lien against the property served.
 For more information you may visit us online at www.detroitmi.gov/DWSD