



April 2019 Member Outreach Requests

There were no requests to the GLWA Administration for the month of April. Attached is the executive summary from each work group meeting held in April that highlight the topics covered and the action items that stemmed from the meeting.

EXECUTIVE SUMMARY



Water Management Best Practices Work Group

16 Participants

April 10, 2019

MEETING TOPIC:

- Emergency Preparedness Workshop
- Other topics for 2019:
 - Non-revenue water benchmarking
 - Succession planning, recruitment, and retention
 - Retail customer charges
- WMBP Work Group sponsor transition
- One Water Institute

REQUESTS TO GLWA ADMINISTRATION:

- None.

DECISIONS:

- To delay the Emergency Preparedness Workshop until after the Board of Certification for Continuing Education Credits (CECs) approves the credits; the Board's next meeting date is June 14, 2019.
- Given the materials available on the American Water Works Association (AWWA) website on water audits, holding a workshop on the topic is lower priority if not moot.

ACTION ITEMS:

- Madison Merzlyakov will investigate the possibility of holding the Emergency Preparedness Workshop on Wayne County Community College's Downriver campus in September 2019.
- Evita Parks will provide an outline of the content of the One Water Institute emergency preparedness course to further inform the Emergency Preparedness Workshop agenda and avoid duplication.
- For the next WMBP Work Group meeting, Madison, Rodney, Brittany, and Lori will work together to collect best practices and success stories regarding succession planning, recruitment, and retention.
- Evita Parks will work with Eric Witte to help him enroll his staff in the One Water Institute.

EXECUTIVE SUMMARY



Water Analytical Work Group

37 Participants

April 23, 2019

MEETING TOPIC:

- 14 Mile Transmission Main Inspection Update
- Units of Service & System Water Audit: Go-Forward Plan
- Adams Road Pump Station Pilot
- 2018 Pressure Compliance
- Member Partner Data: Max Day / Peak Hour

REQUESTS TO GLWA ADMINISTRATION:

- None.

DECISIONS:

- None.

ACTION ITEMS:

- Member Outreach to notify AWG members of the Board's decision on the Black & Veatch contract amendment for Units of Service Phase 3.
- Suzanne Coffey and Chandan Sood to provide updates on next steps for Units of Service and System Water Audit Phase 3 at the June AWG meeting.
- Biren Saparia to share the 2018 Pressure Compliance graphs for each community.