



Memo

To: Jeff Small, Chief Information Officer, GLWA
Sue M. McCormick, Chief Executive Officer, GLWA

From: Dan Rainey, Chief Information Officer, DWSD

CC: Gary Brown, Director, DWSD
Palencia Mobley, PE, Deputy Director
Debra N. Pospiech, Chief Administrative Officer and General Counsel
Paul Fulton, Applications Delivery Manager
Daniella Okike, Service Delivery Manager

Date: April 3, 2018

Re: Termination Notice for Selected IT Shared Service Agreements

Pursuant to Article 10, Section 3 of the Shared Services Agreement between City of Detroit and Great Lakes Water Authority, this memo serves as a 180-Day notice that effective October 1, 2018 the City of Detroit Water and Sewerage Department will be terminating the following Information Technology Shared Services provided by the GLWA:

- ITS-001 Retail Automatic Meter Reading Technology Suite
- ITS-002 Customer Service Technology Suite
- ITS-003 See Click Fix (Improve Detroit)

Please let me know if you have any questions or concerns regarding this action.

Regards,

A handwritten signature in purple ink that reads "Dan Rainey".

Dan Rainey, Chief Information Officer, DWSD