

October 1, 2018

Dear Member Partner:

Over the next few months, the Great Lakes Water Authority (GLWA) will host its annual charges rollout meetings for Fiscal Year 2020. I would like to extend my personal invitation for your participation in these important discussions. I have found that member engagement in the rollout meetings is the best way to ensure that our members are aware of what goes into the charge development process and has a voice in the process. We will present and discuss how our capital improvement plan (CIP) and Budget form the basis for GLWA's proposed Revenue Requirements and how the Units of Service for each of our members is used to determine each members' charges in alignment with the Service Agreements.

Please mark your calendar for the meetings outlined below so that you can join us in these critical discussions:

- **Rollout Meeting #1 (Water and Sewer Capital Improvement Plan)**
 - Thursday, October 25, 2018
 - Lathrup Village Community Center - 27400 Southfield Rd., Lathrup Village, MI
 - This meeting will replace the previously scheduled Asset Management/CIP Work Group meeting on October 23, 2018
 - Water and Sewer – 10:30 a.m. to 2:00 p.m.
- **Rollout Meeting #2 (Units of Service)**
 - Thursday, November 29, 2018
 - SEMCOG – 1001 Woodward Ave
 - Water Only – 10:30 a.m. to 12:00 p.m.
- **Rollout Meeting #3 (Proposed FY 2020 Revenue Requirements)**
 - Thursday, January 10, 2019
 - Summit on the Park - 46000 Summit Pkwy., Canton, MI 48188
 - Water - 10:30 a.m. to 12:00 p.m.
 - Lunch Briefing: 12:00 to 12:30 p.m.
 - Sewer - 12:30 p.m. to 2:00 p.m.
- **Rollout Meeting #4 (Proposed FY 2020 Service Charges)**
 - Thursday, January 24, 2019
 - Macomb County Community College 14500 Twelve Mile Rd., Warren, MI 48088
 - Water - 10:30 a.m. to 12:00 p.m.
 - Lunch Briefing: 12:00 to 12:30 p.m.
 - Sewer - 12:30 p.m. to 2:00 p.m.

LOCATION CHANGE:
Troy Community Center
3179 Livernois Rd. Troy, MI

The GLWA Member Outreach Team will send meeting notices and agendas for each of these meetings. The meeting information can also be found on the Member Outreach Portal at <https://outreach.glwater.org> under “events.” Please contact Member Outreach at outreach@glwater.org or 313.964.9301 if you have any questions or would like to add members of your team to the Outreach Portal to receive meeting notices.

I look forward to seeing you at each of these meetings and to receiving your valuable input as we move through the annual charge development process for FY 2020.

Sincerely,



Sue F. McCormick
Chief Executive Officer