Strategic Placement Plan for Regular Staff and Contracted FTEs

Presentation By:

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Where We Started

- >2012 DWSD Budgeted positions 2,444
- ➤ June, 2012 DWSD filled positions-1,978
- ➤ EMA retained to perform 90Day assessment



Staffing for the Perfect Day

Employee led job redesign:

- ➤ Increased job flexibility by reducing the number of job titles and increasing the scope of work to be performed within each job title
 - > 252 titles to 52 titles
- ➤ Focusing on core business
- Outsourcing non-core functions
- ➤ Using outsourced services to supplement in-house operational capabilities as necessary



GLWA Staffing Approaches

Contractors as FTE's – Personal and Professional Services that function as full time equivalent(FTE)

➤ Regular Full-time and Part-Time
Staff



CURRENT FTE STAFFING

Area	FTE	Contractor FTE #
Chief Executive Officer	82	0
Admin & Compliance Services	86	5
Water and Field Services	305	11
Wastewater Operating Services	363	83
Planning Services	39	11
Financial Services	79	21
TOTAL:	954	131

Budgeted

1085



WHY CONTRACT FOR FTE NEEDS?

Emergency Services = ES

❖ Hard-to-Fill Positions=HF

❖ Level of Expertise=LE

Recruitment Strategy=RS



CONTRACTED FTES RATIONALE BY CLASSIFICATION

Classification	# of Contractors	Rationale
Application Analyst	4	HF/RS/LE
EICT-E	11	HF/LE
EICT-I	13	HF/LE
Engineer	7	RS
Field Services Technician	3	RS
Infrastructure Administrator	5	RS
IT Project Manager	1	RS
Maintenance Technician	58	HF/RS/LE
Management Professional	19	RS/LE
Manager	2	RS
Office Support Specialist	2	RS
SCADA Technician	1	HF
Procurement Specialist	3	RS
System Technician	4	RS

ADMINISTRATIVE and COMPLIANCE SERVICES

Classification	Contractors FTE #	Rationale*	
Information Technology			
Application Analyst	3	RS/HF/LE	
Infrastructure Administrator	1	RS	
IT Project Manager	1	RS	
TOTAL:	5**		

**2 of the Application Analyst will be retained as Contractors



WATER and FIELD SERVICES

Classification	Contractors FTE #	Rationale*
EICT-I	5	HF
Management Professional	1	LE
SCADA Technician	1	HF
System Technician	4	RS
TOTAL:	11	



^{*}Hard-to-Fill Positions=HF Level of Expertise=LE Recruitment Strategy=RS

WASTEWATER OPERATING SERVICES

Classification	Contractors FTE #	Rationale*
EICT-E	11	HF
EICT-I	1	HF
Engineer	5	HF/RS
Infrastructure Administrator	4	RS
Maintenance Technician	58	RS/HF/LE
Management Professional	3	RS
Office Support Specialist	1	RS
TOTAL:	83**	

**21 Contractor FTE's will remain in Contractor roles



PLANNING SERVICES

Classification	Contractors FTE #	Rationale*
Application Analyst	1	RS
EICT-I	5	HF
Engineer	2	RS
Field Services Technician	3	RS
TOTAL:	11	

*Hard-to-Fill Positions =HF Recruitment Strategy =RS



FINANCIAL SERVICES

Classification	Contractors FTE #	Rationale*
Management Professional	15	RS/HF/LE
Manager	2	RS/HF
Office Support Specialist	1	RS
Procurement Specialist	3	RS
TOTAL:	21**	

**5 to 7 Contractor FTE's will remain in Contractor role

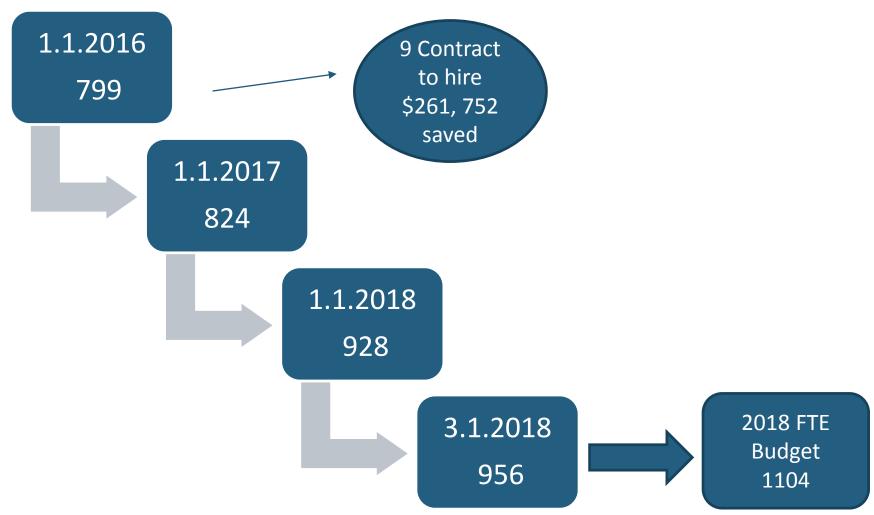






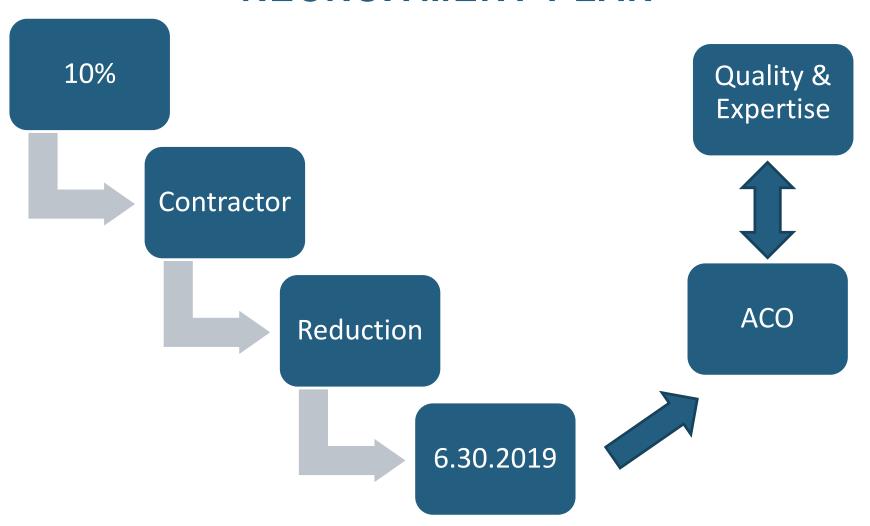
Recruitment Plan The Journey

Recruitment Journey





RECRUITMENT PLAN





RECRUITMENT PLAN

- Contract to Hire
 - ☐ System Technicians
 - ☐ Maintenance Technicians
- > Recruit New Talent
 - ☐ Specialized Recruiters for hard to fill classifications
 - Randolph Career Technical Center
- Develop Apprenticeship Program
 - ☐ Maintenance Apprenticeship Development



