## Strategic Placement Plan for Regular Staff and Contracted FTEs

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## Where We Started

$>2012$ DWSD Budgeted positions -
2,444
$>$ June, 2012 DWSD filled positions-
1,978
$>$ EMA retained to perform 90Day
assessment

## Staffing for the Perfect Day

Employee led job redesign:
> Increased job flexibility by reducing the number of job titles and increasing the scope of work to be performed within each job title
$>252$ titles to 52 titles
> Focusing on core business
$>$ Outsourcing non-core functions

> Using outsourced services to supplement in-house operational capabilities as necessary

## GLWA Staffing Approaches

-Contractors as FTE's - Personal and Professional Services that function as full time equivalent(FTE)
$>$ Regular Full-time and Part-Time Staff

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## CURRENT FTE STAFFING

| Area | FTE | Contractor <br> FTE \# |
| :--- | :---: | :---: |
| Chief Executive Officer | 82 | 0 |
| Admin \& Compliance Services | 86 | 5 |
| Water and Field Services | 305 | 11 |
| Wastewater Operating Services | 363 | 83 |
| Planning Services | 39 | 11 |
| Financial Services | 79 | 21 |
|  | 954 | 131 |

## WHY CONTRACT FOR FTE NEEDS?

* Emergency Services =ES
* Hard-to-Fill Positions=HF

Level of Expertise=LE

* Recruitment Strategy=RS

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## CONTRACTED FTEs RATIONALE BY CLASSIFICATION

| Classification | \# of Contractors | Rationale |
| :---: | :---: | :---: |
| Application Analyst | 4 | $\mathrm{HF} / \mathrm{RS} / \mathrm{LE}$ |
| EICT-E | 11 | $\mathrm{HF} / \mathrm{LE}$ |
| EICT-I | 13 | $\mathrm{HF} / \mathrm{LE}$ |
| Engineer | 7 | RS |
| Field Services Technician | 3 | RS |
| Infrastructure Administrator | 5 | RS |
| IT Project Manager | 1 | RS |
| Maintenance Technician | 58 | $\mathrm{RS} / \mathrm{LE}$ |
| Management Professional | 19 | RS |
| Manager | 2 | RS |
| Office Support Specialist | 2 | HF |
| SCADA Technician | 1 | RS |
| Procurement Specialist | 3 | RS |
| System Technician |  |  |

## ADMINISTRATIVE and COMPLIANCE SERVICES

| Classification | Contractors FTE \# | Rationale* |
| :---: | :---: | :---: |
| Information Technology |  |  |
| Application Analyst | 3 | RS/HF/LE |
| Infrastructure Administrator | 1 | RS |
| IT Project Manager | 1 | RS |
| TOTAL: | $5^{* *}$ |  |

$*^{* *} 2$ of the Application Analyst will be retained
as Contractors
*Recruitment Strategy=RS Hard-to-Fill Positions=HF

## WATER and FIELD SERVICES

| Classification | Contractors FTE \# | Rationale* |
| :---: | :---: | :---: |
| EICT-I | 5 | HF |
| Management Professional | 1 | LE |
| SCADA Technician | 1 | HF |
| System Technician | 4 | RS |
| TOTAL: | 11 |  |
| *Hard-to-Fill Positions=HF Level of Expertise=LE | Recruitment Strategy=RS |  |

## WASTEWATER OPERATING SERVICES

| Classification | Contractors FTE $\#$ | Rationale* |
| :---: | :---: | :---: |
| EICT-E | 11 | HF |
| EICT-I | 1 | HF |
| Engineer | 5 | $\mathrm{HF} / \mathrm{RS}$ |
| Infrastructure Administrator | 4 | RS |
| Maintenance Technician | 58 | $\mathrm{RS} / \mathrm{HF} / \mathrm{LE}$ |
| Management Professional | 3 | RS |
| Office Support Specialist | 1 | RS |
| TOTAL: | $\mathbf{8 3}$ |  |

**21 Contractor FTE's will remain in Contractor roles

## PLANNING SERVICES

| Classification | Contractors FTE \# | Rationale* |
| :---: | :---: | :---: |
| Application Analyst | 1 | RS |
| EICT-I | 5 | HF |
| Engineer | 2 | RS |
| Field Services Technician | 3 | RS |
| TOTAL: | $\mathbf{1 1}$ |  |

[^0]
## FINANCIAL SERVICES

| Classification | Contractors FTE \# | Rationale* |
| :---: | :---: | :---: |
| Management | 15 | $\mathrm{RS} / \mathrm{HF} / \mathrm{LE}$ |
| Professional |  |  |
| Manager | 2 | $\mathrm{RS} / \mathrm{HF}$ |
| Office Support Specialist | 1 | RS |
| Procurement Specialist | 3 | RS |
| TOTAL: | $\mathbf{2 1 *}^{* *}$ |  |

**5 to 7 Contractor FTE's will remain in Contractor role


## Recruitment Plan The Journey

## Recruitment Journey

### 1.1.2016 799



2018 FTE Budget 1104

## RECRUITMENT PLAN



## RECRUITMENT PLAN

> Contract to Hire
$\square$ System Technicians
$\square$ Maintenance Technicians
$>$ Recruit New Talent
$\square$ Specialized Recruiters for hard to fill classifications
$\square$ Randolph Career Technical Center
> Develop Apprenticeship Program
$\square$ Maintenance Apprenticeship Development


## GLWA <br> Great Lakes Water Authority


[^0]:    *Hard-to-Fill Positions =HF Recruitment Strategy =RS

