DWSD Water Master Plan Technical Advisory Committee (TAC) Partnering Agreement

April 28, 2003

MISSION STATEMENT

Our mission is to provide a safe, secure and reliable potable water supply with sufficient quantities and pressures and in an efficient and cost effective manner that protects public health through proactive efforts to sustain communication, education, cooperation and a level of service acceptable to all customers.

RULES OF COOPERATION

- Mutual respect for others' views and issues. All hats come off when entering into a meeting to maintain an equal playing field. Stay flexible.
- Encourage closer communication and cooperation between communities and DWSD especially regarding public announcements.
- Encourage active participation among TAC committee groups to include all vested parties.
- The TAC should work toward consensus on issues keeping the best long-term interests of the system at heart.
- ✓ Fairly share both financial and technical information broadly among all communities.
- ✓ Respect individual community concerns and needs as each community is unique.
- Commit to give this process a chance to succeed. Encourage elected officials to understand both community and DWSD issues.
- ✓ Coordinate our activities with the Wastewater Steering Committee.

GOALS

Rates

- ✓ Review the rate formula (what, how, optimal)
- ✓ Establish fairness of application
 - Base Operations
 - Distance
 - Elevation
 - Peaking Factors
 - Water Loss
 - Storage
 - CIP
- ✓ Propose cost reduction methods

Service

- √ Address pressure fluctuations
 - Low
 - High

Summer Restrictions

- ✓ Propose a cost effective system that will minimize the need for water use restrictions
- Customer to predict actual and future consumption needs based on future growth and seasonal demands

Growth and Contracts

- ✓ Identify conditions that allow DWSD to expand service area without sacrificing its mission
- ✓ Understand the definition and implications of "growth pays for growth" policy
- Develop a model water supply contract that incorporates actual cost of service and provides for expansion in accordance with the "growth pays for growth" policy

Public Education/Communication

- ✓ Develop a rates communication process
- ✓ Communicate capital improvement projects/Master Plan
- ✓ Communicate new regulation requirements
- ✓ Communicate security issues and procedures
- ✓ Communicate system advisories
- ✓ Communicate to general public in non-technical terms
- ✓ Engage elected officials in process

Emergency Preparedness

- ✓ Establish formats to identify emergency response plan listing:
 - Contacts- DWSD, MDEQ, Media, Community
 - · Establish an owner of the contact list
- ✓ Incorporate DWSD emergency response plan with communities and homeland security
- ✓ Create protocols for:
 - · Accidental or terrorist events
 - · Pressure and supply problems
 - Mutual aid for customers
- ✓ Coordinate efforts of community vulnerability assessments with appropriate data concerning DWSD water supply

Community Signed MOSQ TROY CENTER Line DWSD Northalk Township Rochester Hills WEST BLOOMFIELD TWP. CHESTER FLELD TWP. Macomb Tap WASHINGTON TUP FLINT SHERBY TWP. LIVONIA MELVINDALE

Community Signed Leone Haberer DWSD Bloomfield Township SOCWA St. Clair County CH2M HILL Sterling Heights DWSD DWSD DWSD Dass WARREN DWSD PONTIAC