



Financial Services Audit Committee Communication

Date: September 27, 2024

To: Great Lakes Water Authority Audit Committee

From: Haran Stanley, Affordability & Assistance Management Professional

Re: Affordability & Assistance Update

Service Delivery Partner Engagement

The Affordability & Assistance team continues to build upon our relationship with our service delivery partners to expand stakeholder engagement. One way we are doing that is by offering a tour of GLWA's Water Works Park Water Treatment Facility for their staff. This is scheduled in October 2024.

One Water Partnership Presentation with FY 2024 Preliminary Report

On September 19, 2024, Nicolette Bateson, Chief Financial Officer and Treasurer, and Haran Stanley presented an update on the Water Resource Assistance Program (WRAP) at the GLWA One Water Partnership meeting. This presentation was at the request of Member Partners via the Technical Advisory Committee. Key topics that we were asked to cover included how funding is calculated, allocated, and spent. That presentation is attached which we will also review at the Audit Committee meeting.

Affordability Update

From September 10 through September 13th, I attended the Fall Michigan Section's American Water Works Association's (AWWA) Conference and Expo in Grand Rapids. I am honored to have been appointed as the Chair for the Michigan Section of AWWA "Women On Water" Committee.

WRAP Database

Work on the WRAP database by household continues. We recently received some historical reports with the added layer of data. Unfortunately, this requires some manual spreadsheet work to incorporate into the larger database and will take some time to complete. The goal is to illustrate the impact of WRAP as we seek further funding sources.

Client Testimonials

The Public Affairs team has been engaged to support the client testimonials related to WRAP services. It is one thing for GLWA to address the benefits of WRAP, but the client testimonials will be significantly more impactful.

Proposed Action: Receive and file this report.