



November 2018 Member Outreach Requests

There were no requests to the GLWA Administration for the month of November. Attached is the executive summary from each work group meeting held in the month of November that highlight the topics covered and the action items that stemmed from the meeting.

EXECUTIVE SUMMARY



GROUP NAME: Water Analytical Work Group

ATTENDEES: 54 Participants

MEETING DATE: November 1, 2018

MEETING TOPIC:

- Exceedance Process Overview
- Exceedance Recommendations for New Haven and Northville
- System Max Day Analysis
- Units of Service – Phase 2 Updates

REQUESTS TO GLWA ADMINISTRATION:

- None.

DECISIONS:

- Add 2 meetings in December 2018 (December 11 and December 17).
- Accept GLWA recommendation for New Haven exceedance (no punitive action)
- Accept GLWA recommendation for Northville exceedance (10% plus Corrective Action Plan (CAP)).

ACTION ITEMS:

- Members are requested to provide feedback on 2019 proposed meeting dates to Madison.
- Outreach will compile the questions and answers that were not discussed during the meeting and distribute them via meeting summary.

EXECUTIVE SUMMARY



GROUP NAME: Wastewater Analytics Task Force

ATTENDEES: 26 Participants

MEETING DATE: November 2, 2018

MEETING TOPIC:

- 2019 Calendar – please let us know if there are major conflicts
- Updates – ongoing initiatives
- Updates – blow off valves
- Dye testing update, acceptance of recommended adjustment factors (AF)

REQUESTS TO GLWA ADMINISTRATION:

- None.

DECISIONS:

- Adopt CDM Smith's Recommendations:
 - DT-S-1 (8/17/18): Accept test
 - GP-S-1 (7/27/18): Accept test
 - OC-S-1 (8/15/18): Accept test
 - SE-S-1 (8/22/18): Accept test
 - NES-S-4:
 - (6/24/17 and 11/27/18): Reject tests
 - (9/18/18): Accept test
 - NES-S-5 (11/27/17 and 9/17/18): Accept tests
 - NES-S-6 (12/8/17 and 9/17/18): Accept tests

ACTION ITEMS:

- Sherri will find out whether the draft Rouge Valley memorandum of understanding (MOU) under review can be shared.
- Todd will investigate whether blow off valves that had water discharge were open or leaking.
- Sherri will work with Suzanne and Chandan to document the process for replacing dye testing meters.

EXECUTIVE SUMMARY



GROUP NAME: Communications Work Group

ATTENDEES: 13 Participants

MEETING DATE: November 8, 2018

MEETING TOPIC:

- Communications Update
- Distribution Water Main Break Claims Process
- LCR Workshops and Site Sampling Stations Workshop Feedback
- GLWA Public Affairs Updates
- Roundtable Discussion
- 2019 Calendar Review

REQUESTS TO GLWA ADMINISTRATION:

- None.

DECISIONS:

- None.

ACTION ITEMS:

- Public Affairs to pursue scheduling media training for the February 14, 2019 Communications Work Group meeting.
- Members interested in learning more about Oakland County Water Resources Commissioner's legal challenge to the Lead & Copper Rule should contact Kelsey Cooke at cookek@oakgov.com.
- Cheryl Porter to determine MDEQ's openness to a proposal to create a single water advisory council for GLWA's impacted member communities.

EXECUTIVE SUMMARY



GROUP NAME: AM/CIP Work Group

ATTENDEES: 50 Participants

MEETING DATE: November 27, 2018

MEETING TOPIC:

- Update participants on the status of CS-272, Capital Improvement Program Delivery program.
- Request feedback on Capital Improvement Plan Rollout on October 25, 2018.
- Introduce Ali Khraizat, new CIP Director.
- Get updates on GLWA's Capital Project Delivery for active projects.
- Participate in an exercise to develop key performance indicators (KPIs) for Capital Project Delivery.

REQUESTS TO GLWA ADMINISTRATION:

- None.

DECISIONS:

- None.

ACTION ITEMS:

- GLWA to draft a response to the questions and comments provided regarding the CIP Rollout on October 25, 2018 and bring it to the December 18, 2018 AM/CIP meeting.

EXECUTIVE SUMMARY



GROUP NAME: Charges Rollout #2

ATTENDEES: 70 Participants

MEETING DATE: November 29, 2018

MEETING TOPIC:

- An overview of the Charges Roll Out process and timeline was presented.
- Units of Service (Master Meter) – information included volume projections and results of contract alignment process.
- Units of Service (Non-Master Meter) – An executive summary of the Phase 2 report was provided.
- Non-Master Metered Units of Service Phase 2 Report was presented after lunch as an option agenda item.

REQUESTS TO GLWA ADMINISTRATION:

- None.

DECISIONS:

- None.

ACTION ITEMS:

- GLWA to work with Black and Veatch to incorporate questions from this meeting into the Phase 2 report.
- Request to see peak factors for all customers (AWG is the appropriate venue) – Reference slide 22/Executive Summary presentation.
- Chandan to meet with DWSD regarding the estimation of repair service time.