



## October 2017 Customer Outreach Requests

<u>Item #</u>	<u>Group</u>	<u>Member</u>	<u>Request</u>	<u>Response</u>
2017.10.20	Water Charges	All	Recommendation to the TAC (One Water Partnership) for GLWA to go forward with contract alignment plan.	A recommendation to move forward with the Contract Alignment Plan will be presented to the One Water Partnership (previously known as the TAC) on December 20, 2017. <b>No further action needed.</b>
2017.10.21	Water Charges	All	Recommendation to the TAC (One Water Partnership) for GLWA to not go forward with uniform contract adjustment plan.	A recommendation not to move forward with the Uniform Contract Adjustment Plan will be presented to the One Water Partnership (previously known as the TAC) on December 20, 2017. <b>No further action needed.</b>

Item # Naming Convention: YYYY.MM.##    Where '#' is a sequential numbering of all action items for the month.



## EXECUTIVE SUMMARY

**GROUP NAME:** Wastewater Analytics Task Force

**ATTENDEES:** 28 Participants

**MEETING DATE:** October 6, 2017

### MEETING TOPICS:

- Customer Outreach Update (One Water Partnering Agreement)
- Update on Good Metering Practices RFP
- Sampling plan - draft submittal and OCWRC feedback
- WRRF incremental flow investigation results
- LaserFlow meter evaluation
- Annual flow balance
- Dye tests
- Separate meeting - IWOP overview and update

### REQUESTS TO GLWA ADMINISTRATION:

- None

### ACTION ITEMS:

- Eric Griffin to provide draft D+ metering plan for subcommittee review on 12/15.
- Chandan Sood to draft flow change protocol for review on 12/1.
- Chandan Sood to review west side modeling data. Presentation date is to be determined.
- OHM Advisors to organize customer feedback meeting on draft sampling plan as soon as possible. **Completed**



## EXECUTIVE SUMMARY

**GROUP NAME:** Water Charges Work Group

**ATTENDEES:** 47 Participants

**MEETING DATE:** October 10, 2017

### MEETING TOPICS:

- Introduction to Units of Service Project
- Black & Veatch Units of Service presentation
- GLWA presentation of draft contract alignment plan
- Questions of understanding/concern identification on both presentations

### REQUESTS TO GLWA ADMINISTRATION:

- None

### ACTION ITEMS:

- Jon Wheatley and contract alignment planning team to develop responses to customer questions about CAP at 10/16 Charges Work Group Meeting. **Completed**
- Black & Veatch to present preliminary recommendations for Units of Service for Detroit, Dearborn and Highland Park at 10/26 Charges Work Group Meeting. **Completed**



## EXECUTIVE SUMMARY

**GROUP NAME: Wastewater Best Practices**

**ATTENDEES: 21 Participants**

**MEETING DATE: October 18, 2017**

### MEETING TOPICS:

- Events
- Wastewater Master Plan Update
- Annual RTB Report
- Protecting Our Waterways publication
- GDRSS Updates
- Updates on the EPA rules
- Meeting Schedule 2018

### REQUESTS TO GLWA ADMINISTRATION:

- None

### ACTION ITEMS:

- Notify Madison Ziems if you would like to participate in the 11/3 Plant tour. **Completed.**
- Eric Griffin to determine if Radar can be added to the GDRSS screen.
- Corey Sutton, Fio Fabris and Phil Brink agreed to be resources for Eric Griffin regarding look and feel, utilization and functionality of GDRSS.
- Dan Beauchamp will keep the workgroup updated on the finalization of the EPA rules.



## EXECUTIVE SUMMARY

**GROUP NAME:** Asset Management/CIP Work Group

**ATTENDEES:** 30 participants

**MEETING DATE:** October 24, 2017

### MEETING TOPICS:

- First Look 2019 – 2023 CIP Projects
  - New Projects
  - Closed-Out/Cancelled Projects
  - Projects with Significant Changes
- Construction Work in Process Report Questions / Clarifications
- July Meeting Breakout Responses
  - Asset Management and CIP
- Other Updates:
  - Michigan AM Infrastructure Pilot
  - QBS Presentation

### REQUESTS TO GLWA ADMINISTRATION:

- None

### ACTION ITEMS:

- GLWA Team is targeting first draft of 2019 – 2023 CIP for end of November. Review committee scoring and project prioritization should also be available for review at that time.
- Define the process or mechanism that will be used to share condition assessment study results.
- Describe how GLWA is communicating redundancy projects such as 122013 (14 Mile Transmission Main Loop) and 122016 (Downriver Transmission Main Loop) with customers.
- Describe how GLWA is communicating Smaller Projects (Meter Replacements, etc.) with the communities AND discuss how communities communicate projects with GLWA.
- In order to support the “One Water Partnership Agreement”, Jody requested that work group members share planning level information of infrastructure replacements (roads, water main, sanitary sewer, storm sewer, etc.) within road rights-of-way within their communities or service districts.



## EXECUTIVE SUMMARY

**GROUP NAME: Water Charges Work Group**

**ATTENDEES: 58 participants**

**MEETING DATE: October 26, 2017**

### MEETING TOPICS:

- Black and Veatch preliminary recommendation on units of service
- Foster group presentation on potential financial impact
- Detroit (DWSD) and Dearborn response to Black and Veatch preliminary recommendations
- Discussion on additional information needed for TAC to achieve consensus on recommendations
- Review final proposal from GLWA on contract alignment plan

### REQUESTS TO GLWA ADMINISTRATION:

Consensus achieved on the following:

- Recommendation to the TAC (One Water Partnership) for GLWA to go forward with contract alignment plan.
- Recommendation to the TAC (One Water Partnership) for GLWA to not go forward with uniform contract adjustment plan.

### ACTION ITEMS:

- GLWA Units of Service Project Team to meet with Detroit and Dearborn to answer questions and resolve issues as appropriate for final recommendation to be delivered by Black and Veatch within approximately 30 days.