



## *WRAP Program Update & Request for Reallocation*

*January 17, 2020*



**GLWA**  
Great Lakes Water Authority

# Mission & Vision

WRAP's mission is to administer the distribution of WRAP funding to eligible, low-income households in the GLWA service areas with a vision to create a **transformative** water utility assistance program focusing on the **core values of self-sustainability, social responsibility and affordability.**



# Enrollments & Participation

As of October 31, 2019

- **19,000 enrolled, 12,000+ are Detroiters**
- **74% community participation rate achieved**
  - 76 of 103 eligible municipalities are opted in.
    - ✓ 10 opted out
    - ✓ 3 Pending
- **\$ 18.7 M total funding committed**
  - \$14.2M GLWA Funding
  - \$4.5M Supplemental Funding



# Program Updates





# WRAP Program Design Updates

## Direct Assistance

- 300 Seniors and/or disabled households received extended bill credit assistance.
- Total arrearages have been reduced by an average of 50% for program participants at the first month of enrollment.



# WRAP Program Design Updates

## Program Supplies

- **1800+** households received
  - ✓ LiveSmart workshops & Conservation Supplies

## Outreach

- Community Engagement and Outreach team(s)
  - ✓ 310 events throughout the GLWA service area
- Promotional Materials dispersed
  - ✓ DHHS Offices & Municipalities
- Monthly strategy meetings with CAA partners



# WRAP Program Updates

## Access to Services

- Soft launch  
✓ November 2019
- Full implementation  
✓ February 2020

Coming Soon...  
**WRAP APP**

NEW Online Application

- 10 min to apply and upload docs
- 30 min approval process



# Winning WRAP Team



**Ms. Taneka Hicks**



**Temeko Manica**  
**Direct Service Specialist**



# FY 2019 Reallocation Request



# Previously Reallocated Funds

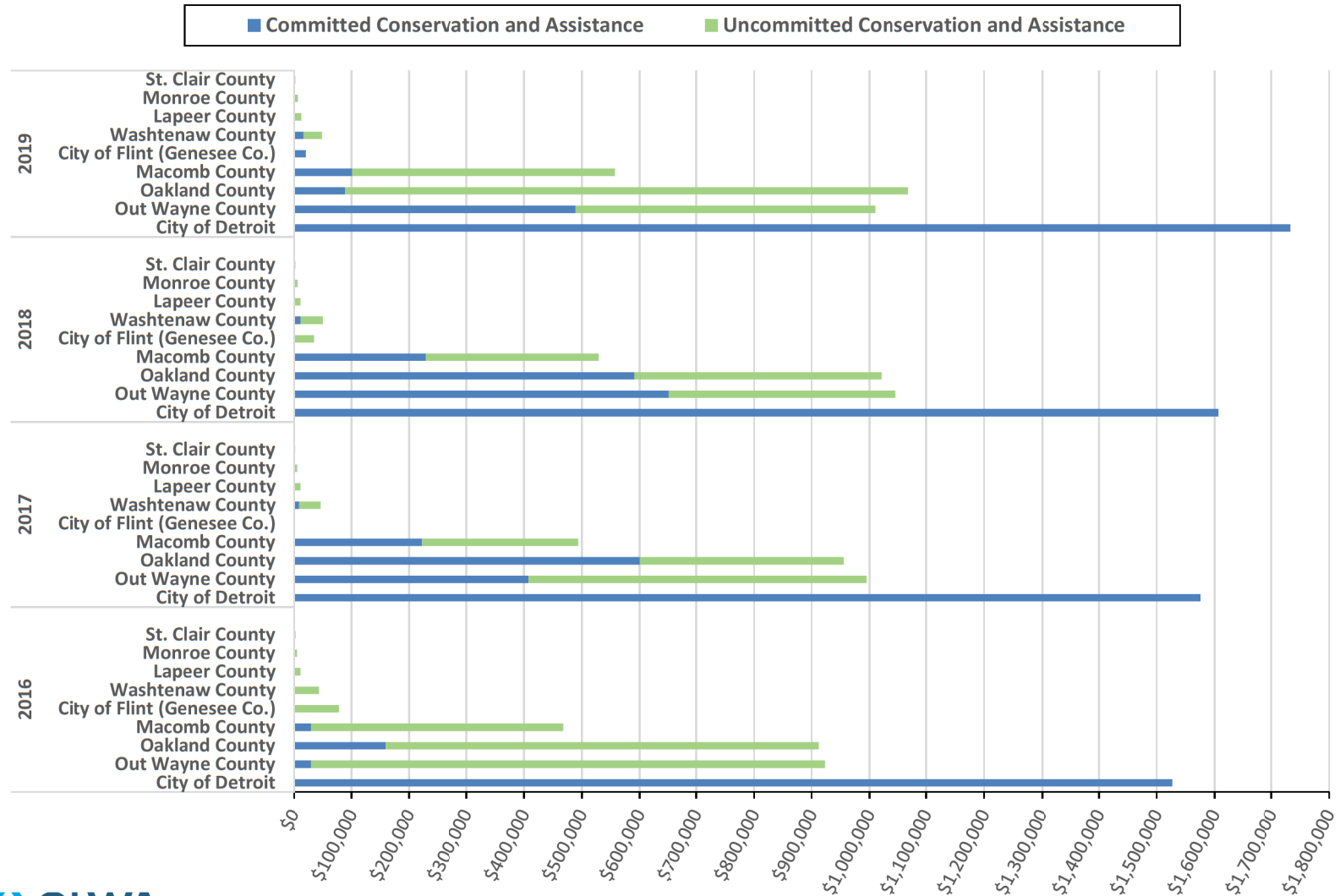
FY 2016 to FY 2018

Reallocated Funds	Detroit	Flint	Total
FY 2016	\$1,664,833	\$117,485	\$1,782,318
FY 2017	786,981	425,635	1,212,616
FY 2018	794,400	427,755	1,222,155
<b>Total Reallocation</b>	<b>\$3,246,214</b>	<b>\$970,875</b>	<b>\$4,217,089</b>



# Commitment Trends

FY 2016 to FY 2019



# FY 2019 WRAP Commitments

July 1, 2018 to June 30, 2019

County/City	July 1, 2018 - June 30, 2019				
	Allocated Assistance and Conservation	Committed Assistance and Conservation	Reallocated Assistance and Conservation	Committed Reallocated Assistance and	Remaining Balance
<b>Wayne County</b>					
City of Detroit	1,732,962	1,732,962	-	-	-
Out Wayne	1,009,805	489,059	-	-	520,746
<b>Total Wayne County</b>	<b>2,742,767</b>	<b>2,222,021</b>	<b>-</b>	<b>-</b>	<b>520,746</b>
<b>Oakland County</b>	1,068,211	88,434	-	-	979,777
<b>Macomb County</b>	557,340	100,660	-	-	456,680
<b>Genesee County</b>	-	-	-	-	-
City of Flint	21,211	21,211	-	-	-
<b>Washtenaw County</b>	49,054	17,477	-	-	31,577
<b>Lapeer County</b>	13,725	-	-	-	13,725
<b>Monroe County</b>	7,882	-	-	-	7,882
<b>St. Clair County</b>	3,529	-	-	-	3,529
<b>Total</b>	<b>4,463,719</b>	<b>2,449,803</b>	<b>-</b>	<b>-</b>	<b>2,013,916</b>



# Reallocation Request

**Approve a WRAP funding reallocation of uncommitted FY 2019 Funds to assist GLWA residential customers with the greatest need, lowest income, and highest utility burden.**

Direct Assistance	-	\$1,061,662
Conservation	-	\$ 592,493
Out-Reach	-	\$ 359,761

**TOTAL: \$2,013,916**



# FY 2019 WRAP

## Reallocation Request

County/City	PROPOSED FY19 Reallocation			
	Direct Assistance	Conservation	Outreach	Total Reallocation
<b>Wayne County</b>				
City of Detroit	690,100	492,493		1,182,593
Out Wayne	-	-	60,961	60,961
<b>Total Wayne County</b>	<b>690,100</b>	<b>492,493</b>	<b>60,961</b>	<b>1,243,554</b>
<b>Oakland County</b>	-	-	172,328	172,328
<b>Macomb County</b>	-	-	98,642	98,642
<b>Genesee County</b>	-	-	-	-
City of Flint	371,562	100,000	21,749	493,311
<b>Washtenaw County</b>	-	-	3,947	3,947
<b>Lapeer County</b>	-	-	1,220	1,220
<b>Monroe County</b>	-	-	625	625
<b>St. Clair County</b>	-	-	289	289
<b>Total</b>	<b>1,061,662</b>	<b>592,493</b>	<b>359,761</b>	<b>2,013,916</b>

# FY 2020 WRAP Commitments

As of October 31, 2019

County/City	FY20 Funds Committed through 10.31.19					
	Budgeted Direct Assistance	Committed Direct Assistance	Balance Remaining	Budgeted Conservation	Committed Conservation	Balance Remaining
<b>Wayne County</b>						
City of Detroit	1,405,874	542,134	863,740	351,469	168,126	183,343
Out Wayne	685,847	119,660	566,187	171,462	600	170,862
<b>Total Wayne County</b>	<b>2,091,721</b>	<b>661,794</b>	<b>1,429,927</b>	<b>522,931</b>	<b>168,726</b>	<b>354,205</b>
<b>Oakland County</b>	825,138	99,947	725,191	206,285	-	206,285
<b>Macomb County</b>	533,093	90,691	442,402	133,273	658	132,615
<b>Genesee County</b>	-	-	-		-	-
City of Flint	17,528	17,528	-	4,382	-	4,382
<b>Washtenaw County</b>	39,556	3,383	36,173	9,889	475	9,414
<b>Lapeer County</b>	12,225	-	12,225	3,056	-	3,056
<b>Monroe County</b>	6,262	-	6,262	1,565	-	1,565
<b>St. Clair County</b>	2,897	-	2,897	724	-	724
<b>Total</b>	<b>3,528,420</b>	<b>873,343</b>	<b>2,655,077</b>	<b>882,105</b>	<b>169,859</b>	<b>712,246</b>

# Questions?

