



Office of the Chief Executive

735 Randolph Street, Suite 1900
Detroit, Michigan 48226

May 28, 2026

The Honorable
Board of Directors
Great Lakes Water Authority

RE: CEO Report – May 28, 2026

Chairperson Zech and Directors,

I'll start my report with a high-level accounting of our most recent emergency. At approximately 1:30 a.m. on Sunday, May 10, 2026, GLWA experienced a break on its 42-inch water transmission main located in River Woods Park in Auburn Hills. This is the same water main that we discovered to be leaking on Wednesday of the previous week.

GLWA's Field Service crews and emergency contractors were able to isolate the main within a short period of time after the break and then completed repairs at the break site within two days.

The boil water advisories that had been issued as a result of the break, and GLWA's rerouting of water to maintain water service to the impacted communities of Orion Township, Auburn Hills, Lake Orion, Rochester Hills and a small portion of Oakland Township were lifted on Saturday, May 16, 2026.

Given the complexity of the situation this was outstanding work by everyone involved.

I want to thank our team members and the team members from our member partner communities for their tireless work. I also want to say a special thank you to Orion Township Supervisor Chris Barnett, Auburn Hills Mayor Eugene Hawkins, Rochester Hills Mayor Bryan Barnett and Pontiac Mayor Mike McGuinness for their strong partnership.

Finally, I want express my gratitude to the residents and businesses of the impacted communities for their patience and understanding. Your support of each other – including those you knew and those you didn't – was truly inspiring.

I'll now move on to an update regarding our recent bond sale and refinancing, which occurred on May 19, 2026.

Last week's bond refinancing of \$860 million in outstanding debt generated \$91.7 million in cash-flow savings (\$68 million in present-value savings). This successful bond transaction also secured \$208 million in new funding for regional water system capital improvements and \$32 million for wastewater system needs.

And, in the weeks leading up to the transaction, all three major rating agencies affirmed GLWA's strong AA-category credit ratings.

Finally, I'm pleased to share that GLWA has reached the significant milestone of achieving more than \$1 billion in cash flow debt service savings since the Authority's inception in January 2016.

On to an important operational update. At the Water Analytical Work Group meeting on April 28, our Water Analytics Planning and Metering Group presented the findings of GLWA's annual water balance and system water audit. Many good things were highlighted. One of the most significant improvements noted was in GLWA's reduction of non-revenue water. The most recent system water audit concluded that GLWA's non-revenue water has reduced by six percent since 2017, from 20.5 percent to 14.5 percent.

I will close out my report as I always do by recognizing team members for their accomplishments.

I'm pleased to announce that Jason Edberg, Wastewater Director of Infrastructure Special Projects and Christopher Wilson, Wastewater Director of Special Projects, earned the Design-Build Institute of America's highest certification. This credential requires rigorous coursework, verified experience, and passing a comprehensive exam. Their achievement demonstrates advanced knowledge of design-build principles, and they are among only 30 certified Design-Build Professionals in Michigan who are nationally certified. Congratulations to Jason and Chris on this achievement!

I am extending my hearty congratulations to Anthony Troy, Peter Fromm, Dwayne Smith, Daniel Aman, Garrett Willard, Jason Hammond, Lashone Pate, and Kaydo Little on each graduating from the Michigan Public Services Institute (MPSI) and earning their MPSI certification. This is a great accomplishment and a reflection of the hard work and dedication these individuals have put into their professional development. Great job!

Lastly, I am proud to share that three members of the Water Resource Recovery Facility's Reliability Maintenance Engineering (RME) Team: *Galen McCarver*, Engineering and Maintenance Reliability Professional; *Major Gresham*, Maintenance Manager; and *Chad Cogar*, Maintenance Manager, received their Certified Maintenance and Reliability Professional Certifications. This certification is widely considered to be the "gold standard" for maintenance and reliability professions and illustrates the dedication of the RME Team to improving their level of knowledge and their commitment to professional development. Congratulations, Galen, Major and Chad!

PLANNING SERVICES

Capital Improvement Planning (CIP)

In April, the CIP Group launched the development of the FY 2028–2032 Capital Improvement Plan by hosting a CIP Kickoff Meeting. The meeting began with opening remarks from Jody Caldwell, GLWA Chief Planning Officer, who shared a powerful message highlighting collective progress on CIP Delivery, cross-functional collaboration, and the road ahead. Key points from Mr. Caldwell's remarks included:

- *"We have come a long way,"* marking years of consistent improvements to the CIP process.
- *"Juggling competing priorities,"* noting that the implementation of Kahua, GLWA's new project management information system, has required significant effort for all team members involved in CIP delivery.
- *"Streamlined CIP roadmap in FY 2028-2032,"* reflecting the importance of flexibility and urging collaboration, and timely responsiveness from all team members.

During the meeting, the CIP Group team members presented the roadmap for the new cycle, discussed planning needs and roles, and identified collaboration opportunities. Dima El-Gamal, CIP Director, emphasized the need to adopt a path forward CIP Roadmap that takes into consideration the adjusted launch of Kahua.



FY 2028-2032 CIP Kickoff Meeting

PLANNING SERVICES (continued)

During the kickoff, Dima El-Gamal emphasized that this year is special because we are all balancing several competing and atypical priorities. Due to this, the CIP Team needed to pivot to a more streamlined process. Throughout the development of this process, the Team worked carefully to ensure no major initiatives were overlooked. Maintaining accuracy and clarity remains essential to CIP development and the decisions that depend on it. During the kickoff, a structured, iterative communication plan was shared with the CIP delivery teams (Engineering and Finance) to ensure accuracy and alignment.

The meeting closed with remarks from Planning Director Dima El-Gamal, who reinforced a core message: "We truly need everyone's support, collaboration, and timely responses as we navigate competing priorities together."

In addition to the CIP kickoff meeting, the CIP Team hosted a Lunch and Learn Session in April for project managers. The CIP Team partnered with the Public Affairs Group to present Program Management Plan (PMP) Chapter 13: Public Information and Stakeholder Communication and Chapter 8: Risk Management Update. The session was highly engaging and received positive feedback from CIP delivery teams. The CIP Group extends its appreciation to Michelle Zdrodowski, Chief Public Affairs Officer, and Stefanie Burns, Public Affairs Manager, for their contributions and support in making this event a success.



*April 2026 CIP Lunch & Learn
Michelle Zdrodowski-Chief Public Affairs Officer
Stefanie Burns- Marketing Manager*

PLANNING SERVICES (continued)

Furthermore, last month, the third revision of the PMP continued to progress, with engineers providing feedback to update PMP forms 0501 - Project Description Approval, 0502 - New CIP Program or Project Request & Reclassification, 0503 - Project Baseline Approval, 0504 - Project Baseline Revision Approval, and 1407a - Certificate of Completion.

Throughout April, the CIP Group also held targeted meetings with chiefs, directors, managers, and life cycle project managers responsible for both water and wastewater projects. These meetings are focused on updating project budgets, schedules, and cashflows as well as evaluating alignment with the recently amended financial plan.

Last month, the CIP Group, working in close collaboration with the Information Technology Group, continued the April System Implementation Testing (SIT) in Kahua. The SIT activities progressed steadily toward the User Acceptance Testing readiness, with testing advancing across accruals, contracts, change orders, pay requests, etc. Integration with Workday and migration development is largely complete and now under active validation, including continued progress on other enhancements and change order integrations.

Lastly, in April, the CIP Group continued recruiting to fill open positions and support CIP delivery. While continuing to review and screen candidates for the Assurances Manager open position, the CIP Team extended an offer to an internal candidate for the “Document Control and Schedule Review” Management Professional position. The candidate is expected to join the CIP Team in May, further strengthening the CIP Group’s capacity to support annual CIP development and CIP Delivery Monitoring.

Member Services Group

The *Water Management Best Practice Work Group (WMBP)* met on April 8th at Allen Park’s Department of Public Services Center. The agenda covered the tradeoffs of various billing frequencies, rate study intervals, and methods for educating elected officials on infrastructure needs. Attendees also discussed how and why they found the Emergency Operations Center established during the March 2026 main break on 14 Mile Rd. to be helpful. Participants then shared their technical approaches to meter replacement and data collection, including the use of automated meter reading systems. Additionally, the group reviewed future meeting topics such as hydrant technology and employee training incentives. The next WMBP work group meeting is July 15th at the City of Wayne’s Council Chambers.

PLANNING SERVICES (continued)

The April 10th *One Water Co-Chairs* meeting agenda included a discussion on strategies to encourage Member Partners to review their water usage data in the Wholesale Automated Meter Reading (WAMR) tool, updates on Per- and Polyfluoroalkyl Substances (PFAS) litigation and rule changes, the consideration of convening a regular Charges Work Group, and guidance for developing meeting summaries. Additionally, Co-Chairs provided feedback on proposed topics for the upcoming One Water Partnership meeting on May 28th. The next Co-chairs meeting is scheduled for August 13th.



Shadrack Amponah, GLWA's Combined Sewer Overflow (CSO) Manager points out features of the Baby Creek CSO Facility during a WWBP work group tour on April 22nd.



GLWA Team Leader Darvin Fox explains the pump start-up process at the Baby Creek CSO Facility on April 22nd.

On April 22nd, the *Wastewater Best Practices Work Group (WWBP)* convened at the University of Michigan Detroit Center to learn about onsite chlorine generation and discuss the challenges and opportunities with sodium hypochlorite contracts. The group also toured the Baby Creek Combined Sewer Overflow (CSO) facility. The next WWBP meeting is scheduled for June 3rd.

The *Water Analytical Work Group (AWG)* met on April 28th at the Hawk-Farmington Hills Community Center. The meeting opened with Chandan Sood, GLWA, reviewing the plan for the City of Dearborn to transition into a metered Member Partner through

transmission main metering, detailing the technical process, meter locations, and the tentative project timeline. Next, Chandan presented GLWA's Annual Water Balance, addressing follow-up requests from the February meeting, and explaining how GLWA uses the American Water Works Association water audit methodology to comprehensively track water volumes and quantify non-revenue water. The next AWG will be held in person at the University of Michigan Detroit Center on June 2nd.

On April 29th, the *Watershed Hub Work Group* met virtually to finalize the content of its forthcoming annual report and to plan for a webinar to share the results. The next meeting of this group is scheduled for May 20th.

PLANNING SERVICES (continued)

GLWA hosted a virtual Affordability & Assistance Workshop on April 30th that opened with updates from GLWA's Chief Financial Officer, Nickie Bateson, on current legislation related to statewide water affordability bills and appropriations. Haran Stanley, GLWA, led a roundtable introducing the region's Service Delivery Partners and reviewed the funding structure and impact of the Water Residential Assistance Program. The final agenda item featured Maggie Pallone of Public Sector Consultants sharing key takeaways from a statewide water affordability study.

Wastewater Analytics, Planning & Metering (WwAPM)

In anticipation of delivering the Fiscal Year 2026 Flow Balance by November 1st, the metering team continues to schedule, perform, and evaluate dye dilution tests on sewer meters. The dye dilution tests are used to develop adjustment factors for each meter. The adjustment factors are reviewed with Member Partners and presented at the Wastewater Analytics Task Force (WATF) meetings for adoption. The next WATF meeting is scheduled for June 26. If you have any questions or concerns regarding dye dilution tests or WATF meetings, please contact outreach@glwater.org.

The Biosolids Processing Improvements study team met with Member Partners on April 13th to communicate the progress on arranging potential treatment technologies into alternatives for consideration in the detailed evaluation phase of the project. Balancing the technical components of technologies with regional priorities will inform the decision-making process to ensure viable alternatives will be developed for stakeholder consideration. Member Partners were well represented and continue to provide valuable input. Thank you for your continued support.

Water Analytics, Planning & Metering (WAPM)

The WAPM Group is pleased to announce that multiple proposals have been received for the 2026 Water Master Plan project. The evaluation procedure is currently underway. Oral interviews have been completed with vendors. It is anticipated that GLWA's recommendation will be brought to the August Board of Directors' meeting for consideration.

The goals of the plan are to develop long-term strategies that address aging infrastructure, right-size capacity, maintain water of unquestionable quality, determine the best resiliency posture to harden the system and enhance recovery from disruptions, and meet or exceed industry and member standards for level of service—all while maintaining affordability to support a healthy and prosperous southeastern and mid-Michigan.

PLANNING SERVICES (continued)

At the Water Analytical Work Group (AWG) meeting on April 28th, the WAPM Group presented the findings of the yearly water balance and system water audit to Member Partners. Significant progress has been made, according to the analysis; the total non-revenue water (NRW) has dropped from about 93 Million Gallons per Day (MGD) in 2017 to 59 MGD in 2024, demonstrating the effectiveness of continuous efficiency efforts to lower the NRW. Since 2016, GLWA has made the following system improvements:

- 128 out of 296 WAMR meters have been upgraded and right-sized
- As part of the current meter upgrade contract, 67-meter sites will be right-sized and upgraded by October 2028; The work has been completed at 23-meter sites. By the end of this contract, 250 of the 296 meters will be magnetic type flow meters, which is GLWA's preferred meter type
- **Four out of five water treatment plants are fully metered as of 2025**
- Developed an internal Water Analytics Portal to review daily flows and pressures, monitor pressure transient events, and examine billing issues
- City of Highland Park became a Master Metered Member Partner in July 2025
- The Linear System Integrity Program was established in 2021. Since then, 66 miles of transmission mains have been inspected. An additional 51 miles of transmission main inspection is planned
- The reservoirs inspection and repair program was launched in 2021, and since then, 20 out of 30 reservoirs have been inspected and repaired. The goal is to inspect each reservoir every five years.

WASTEWATER OPERATING SERVICES

Director of Infrastructure Special Projects Director *Jason Edberg* and Wastewater Special Projects Director *Christopher Wilson* completed the comprehensive education and certification testing program, earning Design-Build Institute of America's (DBIA) the highest certification. This credential requires rigorous coursework, verified experience, and passing a comprehensive exam. Their achievement demonstrates advanced knowledge of design-build principles, and they are among only 30 certified Design-Build Professionals in Michigan becoming nationally certified Design-Build Professionals. Congratulations to *Jason* and *Christopher* on this achievement!

Operations

The Water Resource Recovery Facility (WRRF) operations complied with the Water Quality Standards and Air Quality Standards for the month of May.

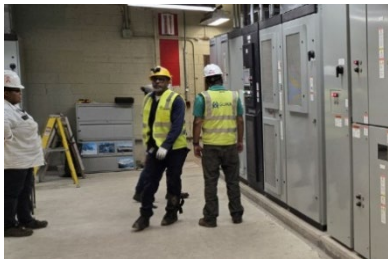
WASTEWATER OPERATING SERVICES (continued)

Reliability and Maintenance Engineering (RME)

Boilers Nos. 01 and 02 in the New Administration Building (NAB) basement developed multiple leaks in the vertical and horizontal vent piping due to improper drainage since its original installation. It was discovered that the original installation of the vent was backwards and incorrectly pitched. This allowed condensate water to flow into the seal on the double-wall vent collar, which eventually leaked through. Adjustments and sealing were previously attempted to correct the issue, but too much corrosion had already occurred to properly repair. Due to the nature of the issue and the poor condition of vent piping, it was decided that the full run should be replaced to ensure a proper and permanent resolution. The WRRF Heating, Ventilation, and Air Conditioning (HVAC) Team worked with Johnson Controls and Ventcon to fully replace the horizontal breaching along with the vertical risers that vent flue gasses outside the building. Because of our ability to dynamically control the NAB's HVAC system via the Building Monitoring System, we were able to take the boilers offline and complete this project without any interruptions to operations or employee comfort. All leaks have now been corrected, and the boiler system is running with optimal efficiency.



Left: Standing water from the leaking flue piping. Right: A section of the replaced pipe.



Keenan (center) pictured with Operations Team Leader Erica Moore and Operations Manager Sajit George on the ILP 3 start-up.

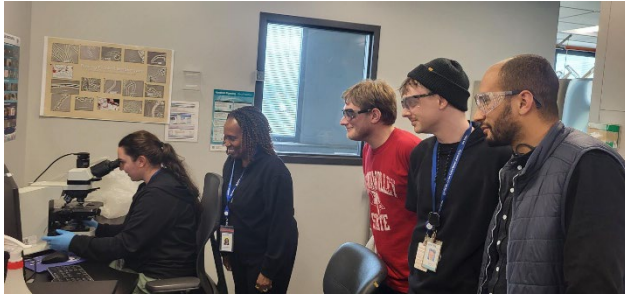
The intermediate lift pump (ILP) No. 3 variable frequency drive (VFD) experienced spurious voltage unbalance trips leading to a wet weather event later that day. WRRF Electrician, *Robert "Keenan" Tindle* and WRRF Power Management Team Leader, *Raymond Zdonkiewicz* were able to quickly confirm that the voltage unbalance trips that were occurring were not true, and *Keenan* worked diligently to troubleshoot the cause of the false trips. He was able to isolate the fault to a voltage feedback circuit board in the voltage sensing circuit of the VFD. *Keenan* quickly replaced the circuit board and was able to return ILP No. 3 to operation prior to the wet weather event, ensuring the WRRF could maintain compliance with our National Pollution Discharge Elimination System (NPDES) permit!

Two members of the WRRF RME Team, Engineering and Data Reliability Professional, *Galen McCarver*, Maintenance Manager *Major Gresham*, and Maintenance Manager *Chad Cogar*, received their Certified Maintenance and Reliability Professional Certifications.

WASTEWATER OPERATING SERVICES (continued)

This certification, offered by the Society for Maintenance and Reliability Professionals is widely considered to be the “gold standard” for maintenance and reliability professions. This achievement illustrates the dedication of the RME Team to improving their level of knowledge and their commitment to professional development!

Laboratory



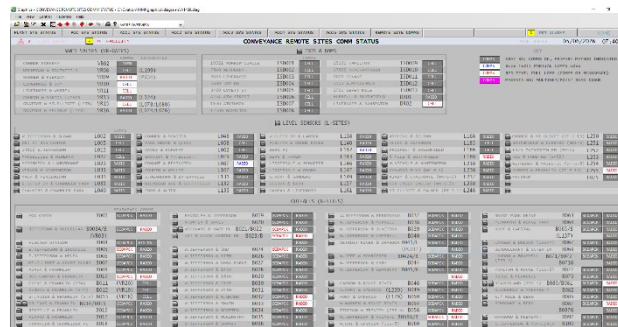
The WRRF Laboratory Microbiology Team during their practical training session, from left: Chemist Bailey Sorrentino, Consultant Toni Glymph. Chemists Justin Dzioba, Dan Agnew and Tarek Khozimy.

Wastewater Microbiology expert *Toni Glymph* conducted the yearly training for the WRRF Laboratory Team. Toni started off the week with a detailed overview of Wastewater Microbiology followed by in-depth presentations on nutrient removal. After initial written assessments, the team moved to the practical part, including 10 case studies for the chemists to work through. This year’s training refreshed the team on established practices, provided new team members with a solid foundation

of Wastewater Microbiology, reviewed data collected from the past year, discussed process scenarios, and prepared the team for collection of data before and after the implementation of an enhanced phosphorus removal process in the WRRF secondary process.

Operation Technology (OT)/ Process Automation & Control System Team (PACS)

The OT Team concluded work on a new Conveyance Remote Site Monitoring graphic. As the OT team takes on administrative responsibility for the conveyance system’s control infrastructure, work to streamline and improve awareness of the operational and communication status of each site is underway. In addition to status summaries, the new screen provides direct links to instrumentation and controls drawings relevant to each site.



New Conveyance Remote Site Monitoring graphic

WASTEWATER OPERATING SERVICES (continued)

Additionally, new High-Performance Graphics and new alarm configurations at the Fischer and Fairview Sewage Pump Stations were tested. The team tested all control graphics in conjunction with Operations Team Members to validate all commands (start/stop/open/close) and tested alarm annunciation and depiction of fault conditions on each of the new graphics screens.

Industrial Waste Control

GLWA continues implementation of its Pretreatment Rules and Pretreatment Program. Four Waste Management landfill permits remain to be reissued and/or modified as final compliance items are addressed. Progress continues with major industrial users: GLWA has advanced negotiations with Marathon Petroleum, completing one compliance agreement and anticipating completion of a second within the next two weeks.

The Seventh Annual Perfluorooctane Sulfonate/Perfluorooctanoic Acid Minimization Program Report was submitted to the Michigan Department of Environment, Great Lakes, and Energy (EGLE) on May 1, 2026. The next report is scheduled for submission on November 1, 2026, pending any changes that may result from the proposed National Pollutant Discharge Elimination System (NPDES draft permit).

Negotiations for the compliance agreement and associated permit modification for Melvindale were completed on April 30, 2026. A final permit has been issued and became effective on May 1, 2026.

The GLWA Board of Directors approved the Per- and Polyfluoroalkyl Substances Compound Study under the Community Grant Program at its March meeting. A project kick-off was held on April 28, 2026, and the Notice -to-Proceed has been issued.

EGLE has released the draft 2027 NPDES permit for GLWA's review. Meetings with EGLE are scheduled throughout May 2026 to discuss key issues and proposed changes in the draft permit.

Engineering and Construction

Wastewater Projects in Design or Miscellaneous

CIP Design:

CIP-211005 – Contract No. 2103338 – Pump Station No. 2 (PS2) VFD Replacement

This design project involves replacing end-of-life VFD for five of the main lift pumps at PS2, and replacing 4160-volt electrical gear, including transformers, that will eventually power all eight main lift pumps. The construction project has been approved by the Board of Directors, and the Procurement Team is working on finalizing the contract. A Notice-to-Proceed (NTP) is expected this spring.

WASTEWATER OPERATING SERVICES (continued)

An amendment to the Engineer's Contract is currently being prepared, along with a Board letter, to extend the contract duration and increase the contract value to align with the five-year construction period.

CIP 213006, Contract 2202790, WRRF Improvements to Sludge Feed Pumps at Dewatering Facilities

This project provides upgrades to the Complex A sludge feed handling system at the WRRF and is on track to have a construction Notice-to-Proceed in May 2026.

CIP 260206, Contract No. 2300150 – Rehabilitation of 7 Mile Sewer System

The design of this project is complete and will begin procurement for construction in November 2026, with an NTP expected in mid-2027.

CIP260210 - 2201041 - Ashland-Linwood-Lonyo-2nd Av-Shiawassee (ALL2S)

The design of the proposed work on these five sewer sections is 100%. The future construction projects are broken into two separate projects. The Lonyo Sewer Project was issued NTP November 15, 2025, and work is ongoing. The other four (AL2S) will begin construction in March 2027 with bidding occurring in July 2026. The application for the State Revolving Fund has been submitted, and the public hearing is complete. Public outreach is ongoing for all five projects.

CIP 260510, Contract No. 2300149 – Combined Sewer Overflow (CSO) Outfall Rehabilitation Phase VI

The design of this project is complete, and the project is currently in procurement for construction. Bids were received on November 4, 2025, and the NTP will be issued soon.

CIP261001, Contracts 2201974 and 2302068–Rehabilitation of Secondary Clarifiers, Engineering Services at the WRRF for Upgrade of B-Houses and Emergency Process Mechanical Improvements

Both contracts with Arcadis are for critical repairs to the WRRF secondary clarifiers. Contract 2201974 covers the design of piping and meter rehabilitation, while Contract 2302068 focuses on the design of critical mechanical improvements. GLWA is updating the bid documents with additional execution details and will reissue the requisition, (REQ-0006992), soon.

CIP 273001, Contract No. 2103225 – Hubbell Southfield CSO Facility Improvements

The project is approved by the Board of Directors and anticipated to begin by early July 2026.

CIP 270001, Contract SCN-0000679 – Pilot Netting CSO Facility

This pilot project will design netting and disinfection treatment to three untreated outfalls, B-03, B-04, and B-05. Flow monitoring continues and data is being collected to understand the disinfection needs and sizing requirements for the netting facilities.

WASTEWATER OPERATING SERVICES (continued)

CIP 270007, Contract No. 2301501 – Chemical System Improvements at Baby Creek, Belle Isle, Puritan Fenkell

This project is to design chemical system improvements at Baby Creek, Belle Isle, and Puritan Fenkell CSO Facilities to replace end of life equipment and improve maintenance and operability. The design phase has begun, and the consultant is currently reviewing equipment and system information for the study phase.

CIP 270010, Contract No. 0000642 – HVAC Improvements to Seven Mile and Puritan Fenkell

This project is to provide design services to upgrade the HVAC systems at Puritan Fenkell and Seven Mile CSO Facilities. The designer is working on 60% documents, key controls upgrades, and reliability centered design efforts.

Non-CIP Design:

Contract No. 2204777 - Primary Area Gas Detection and Electrical Build (EB)-20 System Upgrade

This design project is to replace the Primary Clarifier area gas detection equipment in various locations, and replacement of existing Unit Substation SD-1 in EB-20. The construction project was advertised on March 23, 2026, and bids are due in May 2026.

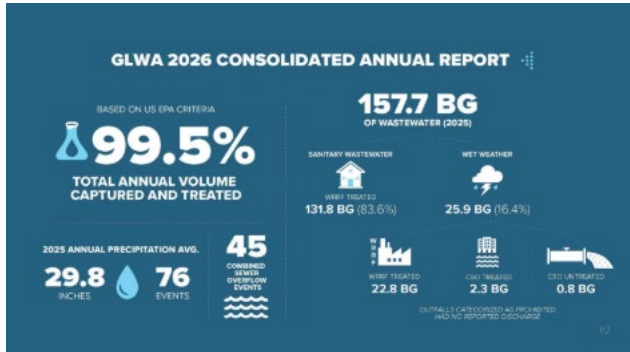
COMBINED SEWER OVERFLOW (CSO) CONTROL PROGRAM

CSO Operations, CSO Maintenance, CSO Conveyance

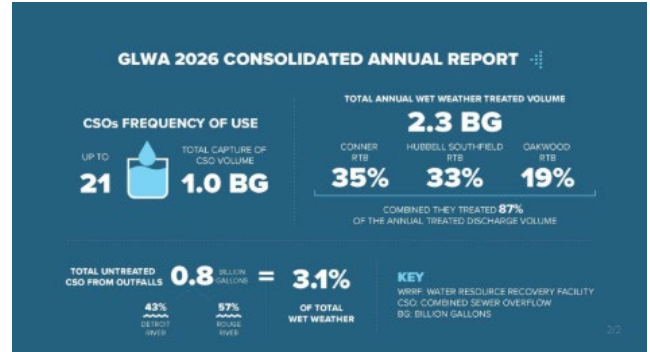
Sewage Pumping Station (SPS), Conveyance, and Combined Sewer Overflow (CSO) team members attended the 2026 Second Quarter Wastewater Best Practices meeting. This meeting focused on strategies for improving value in chemical contracts, advancing regional collaboration to strengthen chemical resiliency, exploring on-site sodium hypochlorite generation alternatives, and facilitating tours of Baby Creek Sanitary Disinfection Facility and Woodmere Pump Station. Team members from each area attended a post-event workshop to discuss the recent wet weather event which occurred on April 9, 2026. The post-event workshops highlight how the system holds up during a rain event and encourage communication on areas of improvement with team members and management.

Every year, per our NPDES permit, the Wastewater Conveyance and CSO Team work in tandem with a consultant to produce the Consolidated Annual Report. This report includes but is not limited to information on CSO discharges from each outfall (untreated or treated) and analysis, rainfall data and analysis, Interim Weather Operations Plan implementation status and evaluation of results/progress, system history, and maintenance or capital type improvements to the system.

WASTEWATER OPERATING SERVICES (continued)



GLWA 2026 Consolidated Annual Report Infographic



GLWA 2026 Consolidated Annual Report Infographic

CSO

The CSO Team successfully onboarded one new Team Leader, *Xaiver Bolton*, and two Plant Technicians, *Dior Frazier* and *Kendall Bentley*. These new additions to the team will ensure a more equitable distribution of tasks for existing team members and increase the overall resiliency of the group. Welcome to the team, to these new team members!

The CSO Team partnered with Plant Technicians to present to Downriver Community Directors, highlighting CSO and Conveyance capital projects and operational practices. This provides direct and indirect benefits to Downriver communities by aiding communication with community leaders.



From left to right: Plant Technician **Ira Hawkins**, CSO Manager **Shadrack Ampomah**, Plant Technicians **Keion Harris**, and **Malcolm Prather** after presenting to Downriver Community Directors.

The CSO Team completed the Flushing Solids Pump No. 2 (FSP#2) Hatch and Effluent Lighting Project at the Conner Creek CSO Facility. The FSP#2 Hatch installation project is intended to provide the Conner Creek CSO team with improved access to the area behind the bar screens, enabling the removal of accumulated grit using mini skid steers. Additionally, the effluent lighting component is designed to enhance visibility at the facility outfall and improve personnel safety during routine rounds in that area.



The newly installed FSP#2 Hatch at Conner Creek CSO

WASTEWATER OPERATING SERVICES (continued)

Conveyance

As part of Conveyance System Improvements, Outfall Site B-087 has been rehabilitated. The team installed a new manhole, new gates, and new level sensors. The completion of this project was paramount to the approval of the Detroit Public Schools Community District (DPSCD) to build a new athletic field in the area. Now, the DPSCD can proceed with their construction.

The Conveyance Team attended the kickoff meeting for the rehabilitation of Oakland County Sewer Meter 1 (OC-S-1) and Valve Remote 14 (VR-14), part of Oakland County's Evergreen Farmington Sanitary Drain (EFSD) project. The rehabilitation of VR-14 and OC-S-1 and the overall EFSD project aims to increase the hydraulic power of the Evergreen Outlet by converting the existing inverted siphon to a gravity-fed channel. This will prevent sediment from building in the system, which will provide improved accuracy for sewer monitoring via OC-S-1 and will ultimately decrease the amount of maintenance to be done on the outlet.

Additionally, a kickoff meeting for a new Manhole Matrix Pilot Program took place. During this pilot, the team will test their level sensors and dashboard at a select few sites to run side by side with the currently installed level sensors. This way, the team can track the accuracy of the new level sensors and explore the capabilities of the dashboard that comes with them.

Sewage Pumping Stations (SPS)

The SPS Team attended Council Woman Johnson's District No. 4 Meeting to support engagement with the surrounding community. GLWA team members attend these events to encourage communication and keep the public informed on new construction projects as they relate to the sewage pumping stations.

As part of the continued professional development, Team Leader ***Darvin Fox*** attended leadership training provided by the Michigan Public Service Institute. This training highlights leadership development, service excellence, and supervisory skills as key takeaways from three weeklong courses.

The SPS Team installed a new radar level sensor in the storm wet-well at the Bluehill Pump Station. The decision to add a second level sensor was made to provide an extra, redundant reading which adds a layer of security to the level readings.

Rehabilitation of the elevator at Conner Creek SPS has been completed and released for use. This project was spearheaded by the Enterprise-wide Facilities Team with full support from the SPS Team. Prior to this, team members were required to take the stairs. Now, after careful inspection by the SPS Team, the elevator can be used to travel down to the pump floor in the sanitary building. This increases the accessibility of the facility and makes maintenance easier for team members.

WATER OPERATIONS AND FIELD SERVICES

Water and Field Services Team Members Earn their Michigan Public Service Institute (MPSI) Certification

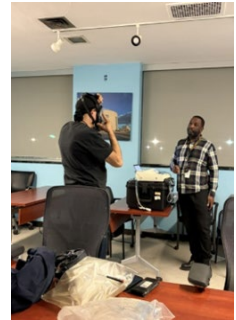
Big congratulations to Anthony Troy, Peter Fromm, Dwayne Smith, Daniel Aman, Garrett Willard, Jason Hammond, Lashone Pate, and Kaydo Little on graduating from the MPSI and earning their MPSI certification! This is a great accomplishment and a reflection of the hard work and dedication they put into their growth and education. Great job!

Water Operations

Northeast Water Treatment Plant

Fit Testing

Environmental Health & Safety Coordinator Marcus Askew conducted a fitness assessment for the Northeast team. During the evaluation, each team member was required to complete a series of physical exercises while wearing the required face mask. The purpose of the assessment was to measure strength, endurance, and overall fitness levels.



Team member evaluation Fit test performed by Marcus Askew

Marcus reviewed each team member's physical capabilities and used the results to help tailor their training programs. All team members were also required to be clean-shaven and complete every assigned exercise.

WATER OPERATIONS AND FIELD SERVICES

Lab Certification

Northeast Water Plant officially received the signed certification for the Northeast Lab. While the Michigan Department of Environment, Great Lakes, and Energy (EGLE) had previously notified us of the approval, we now have the formal, signed documentation in our possession. This certification validates our work through April 2029.



Northeast Lab Certification

Water Work Park Water Treatment Plant

Phosphoric Acid Containment Area Lining Replacement

In all the chemical rooms at the Water Works Park Water Treatment Plant, the tanks that hold the chemical are surrounded by what is known as a secondary containment area. This secondary containment area is usually a wall or a pit that is meant to hold the chemical that is stored in the tanks in the event there is a leak or failure of the tank. Many of these containment areas also have linings meant to stop the chemical from dissolving the concrete structure of the containment area. The previous lining of the containment area in the phosphoric acid room was in need of rehabilitation. The phosphoric acid containment area project was meant to replace the lining of the containment area, to protect the concrete, and to properly contain chemical leaks.

Now that the project is complete, there is no longer a risk of the chemical leaching through the floor or out of the sides of the walls through the concrete since it is protected by a brand-new lining.

WATER OPERATIONS AND FIELD SERVICES (continued)



Before: containment area



After: Containment area

Southwest Water Treatment Plant

Chlorine Response Drill

The Southwest Water Treatment Plant tested its readiness with a Chlorine Response Drill. For some of Southwest's newer team members this was their first drill of this kind, and everyone had been preparing for months.

Leading up to the drill, Operations Team Leder, Gabriel Bordeianu, planned simulated scenarios that could be potential sources of a chlorine leak for team members to discover and address during the drill.

On the day, Laboratory Team Leader, Kyle Smith, set off the chlorine alarm at a time unknown to the rest of the plant. Once the drill had begun, Operations Team Leader, William Collier, took the role of incident commander. William led a group of team members in donning their proper self-contained breathing apparatus equipment, assessing the situation, and remedying the simulated leaks.

The team entering the chlorine room consisted of Chemists Kyle Smith and Jared Slone; Water Technicians Daijon Butler and Traron Tutt; and Maintenance Technician Reginald Hammond Sr.

For everyone else in the plant this drill also simulated an evacuation. Evacuated team members met in the designated safety zone outside the plant and remained there until the incident commander signaled all clear.

WATER OPERATIONS AND FIELD SERVICES (continued)

This drill displayed an incredible level of cooperation and know-how from the Southwest team. It was also important to stay fresh on all the necessary procedures as well as revealing opportunities for improvement so we can be better prepared in case of an incident.



Southwest Team members preparing to don their



Southwest team members evacuating to the designated safe

Water Quality

Inductively Coupled Plasma – Mass Spectrometry (ICP-MS) Familiarization and Training

The photo to the right shows our Water Quality chemist participating in an interactive training session with an Agilent representative on the new ICP-MS instrumentation. This three-day hands-on training was designed to help the team become familiar with the system's functions and capabilities. The addition of the ICP-MS will enhance our ability to optimize turnaround times for monthly metals, lead, and copper analyses. Water Quality is excited about this important upgrade.



Water Quality chemists at Water Works Park

WATER OPERATIONS AND FIELD SERVICES (continued)

Water Maintenance

Lake Huron Turbidity Monitoring

Alfred Stepp, Instrumentation Apprentice, is currently working under a contract technician until a full-time instrument technician can be hired. In the photo right, Alfred is performing a quarterly calibration of our turbidity meters. These meters ensure our water is clear and free of particles after filtration. Turbidity readings are required and regulated by the State of Michigan, and this quarterly test verifies that the meters are functioning properly, ensuring the lab receives accurate data for reporting.



Alfred Stepp, Instrumentation Apprentice

Lake Huron Settling Basin Cleaning

Maintenance technicians from Lake Huron Water Treatment Plant are cleaning settling basins. Lake Huron has two settling basins which hold around 15 million gallons each. Twice a year, our team enters the basin to remove any accumulated dirt and washes it out to our lagoon system. Chemicals are added to bind with the dirt, making it heavier so it sinks to the bottom. Maintenance also inspects and repairs bearings which help rotate large mixing paddles. This process helps us to ensure water quality.



Maintenance Technicians Terry Helmold, Christopher Chaskey, and Jamen Burgess

Lake Huron Heater Inspection – safety is a focus

During a routine monthly inspection of our unit heaters, maintenance technician Jamen Burgess identified a cracked heat exchanger. The heat exchanger is responsible for safely containing the flame that burns natural gas. When it becomes cracked, carbon monoxide can escape, creating potentially dangerous conditions. This finding highlights the importance of regular equipment inspections to prevent minor issues from becoming serious problems.



Jamen Burgess, Maintenance Technician

WATER OPERATIONS AND FIELD SERVICES (continued)

Lake Huron Chlorine Audit

Chlorine audits play a critical role in keeping Lake Huron's system operating safely and effectively. NTH Consultants reviews our chlorine records to ensure the system is properly maintained, reducing the risk of exposure to team members or the public in the event of a release.

Pictured below is Electrician David Jahn testing our safety switches. This is part of a six-month preventive maintenance procedure to confirm that all safety devices are functioning as intended.



David Jahn, Electrician

Research, Innovation & Transformation

Transformation – Springwells Chlorine Emergency Response Room

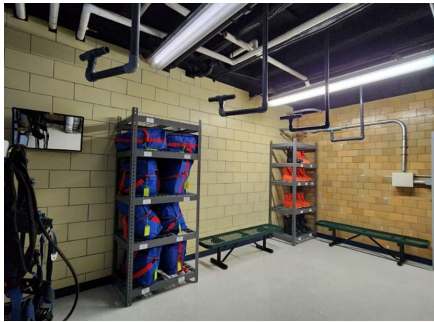
The Transformation team has officially completed the Chlorine Emergency Response Room project at Springwells. This project entailed transforming approximately 170 square feet of underutilized storage space into a centralized, high-functioning emergency response room. As a result, personal protective equipment (PPE) search time has been eliminated, enabling immediate mobilization during chlorine incidents. This shift establishes a more structured and reliable response environment, reducing delays and improving overall readiness.

The redesigned layout and visual management system significantly improved team performance under pressure, resulting in a 66.7% reduction in suit-up time. Standardized storage, size-tagged PPE, and clearly defined zones allow responders to operate with consistency across shifts, minimizing confusion and ensuring rapid, repeatable execution regardless of personnel.

Operationally, the project reduces risk by accelerating response and minimizing exposure during critical incidents. Each activation now saves approximately 80 labor minutes, while ensuring 100% PPE size availability and eliminating variability in equipment access. These improvements directly strengthen safety outcomes and reduce the likelihood of escalation during emergency situations.

WATER OPERATIONS AND FIELD SERVICES (continued)

From an organizational perspective, the project delivers both financial and strategic value. By leveraging existing space, the organization avoided an estimated \$25,000–\$50,000 in capital costs while establishing a scalable model for emergency preparedness. The result is a more efficient, standardized, and resilient response capability that enhances safety culture and operational reliability.



Level A training suit custom hangers



Level A suits on custom hangers



Wall-mounted oxygen tank brackets

Research

Two workshops were held to present findings from the Water Research Foundation (WRF) projects, “Optimizing Sensor Networks and Advanced Sensing Techniques for Enhanced Collection Systems Management” (WRF 5239) and “Pipeline Infrastructure Replacement Costs Guide” (WRF 5292).

The sessions brought together approximately 20 in-person participants and 40 virtual attendees, representing a diverse group of utilities from across North America.

Discussion during the workshops emphasized the applicability of project findings to real-world utility operations. For WRF 5239, this included optimization of sensor networks, integration of real-time data, and the use of artificial intelligence and predictive tools to improve system management. For WRF 5292, conversations centered on improving cost estimation frameworks for pipeline replacement, including normalization of cost data and development of planning-level cost curves.

The workshops focused on sharing key results, validating approaches, and creating a forum for peer exchange on practical implementation. Participation reflected strong interest in both advanced sensing applications for collection systems and data-driven approaches to pipeline infrastructure planning.

Attendees provided valuable feedback that will help refine final deliverables and ensure the outputs are actionable, decision-focused, and aligned with utility needs.

WATER OPERATIONS AND FIELD SERVICES (continued)



Workshop participants from the morning workshop on environmental sensors

2026 Borchardt Conference

Members of GLWA's Research & Innovation team participated in the 2026 Borchardt Conference, a nationally recognized water research conference bringing together leading researchers, utilities, and practitioners to discuss emerging challenges and innovations in drinking water and wastewater treatment. The conference featured presentations from major universities, utilities, and research organizations across North America, with technical sessions focused on treatment optimization, microbial water quality, advanced treatment processes, infrastructure resilience, and applied utility research. GLWA contributed two technical presentations highlighting ongoing efforts to better understand organic carbon behavior within drinking water treatment systems and improve confidence in pilot-to-full-scale treatment process transferability.

Together, these presentations demonstrated GLWA's continued leadership in applied water research and its commitment to using data-driven science and operational collaboration to optimize treatment performance, strengthen regulatory compliance strategies, and support long-term water quality reliability for the nearly four million people served by the utility.

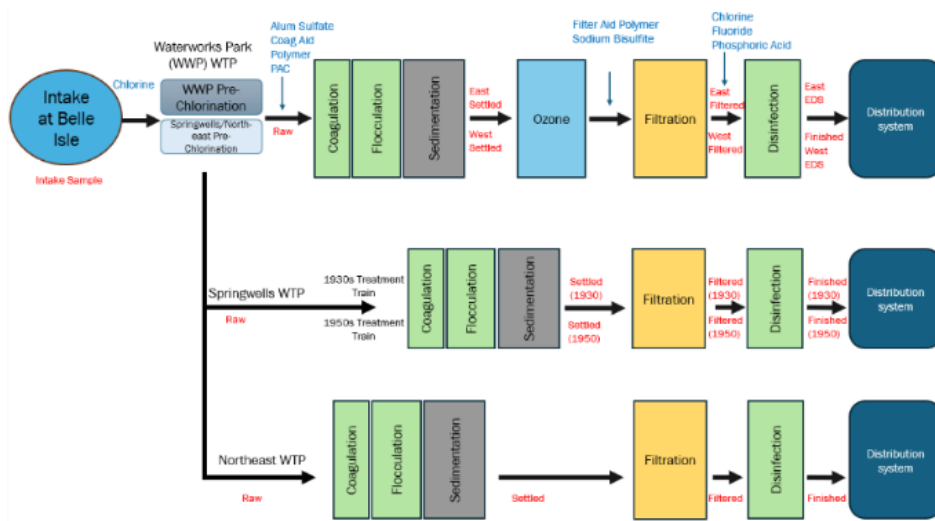
Characterization of Organic Carbon in Drinking Source Water Intakes and Process Units of Five Treatment Plants Operated by Great Lakes Water Authority

GLWA's Research & Innovation team continued advancing a major system-wide effort to better understand and optimize organic carbon removal across all five drinking water treatment plants through a year-long monitoring and analysis program focused on total organic carbon (TOC) and dissolved organic carbon (DOC).

Harrison Hee, Research Engineer with GLWA Water Research Team, presented work that was initiated in response to regulatory concerns regarding elevated TOC levels and is providing critical insight into seasonal trends, source water differences, and treatment performance across multiple treatment trains and intake locations.

WATER OPERATIONS AND FIELD SERVICES (continued)

Weekly sampling and analysis conducted throughout 2025 and 2026 demonstrated important differences in TOC and DOC removal efficiencies between facilities, particularly during summer and fall conditions when removal performance was generally reduced. The study is helping GLWA better understand how source water characteristics, operational practices, and treatment configurations influence finished water quality and disinfection byproduct precursor removal.



Process Flow Diagram of the GLWA's treatment processes

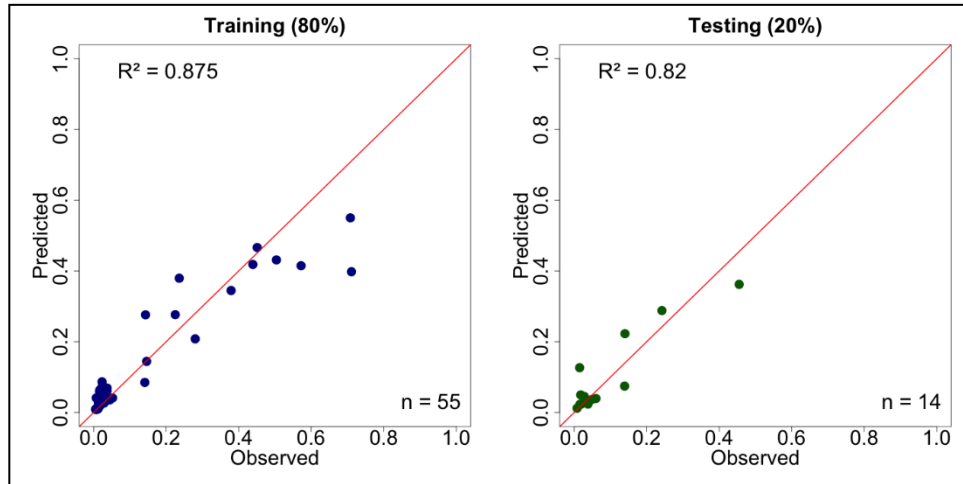
These efforts are highly important for optimizing coagulation, treatment operations, regulatory compliance strategies, and long-term process control across the utility, while also strengthening GLWA's ability to proactively respond to changing source water conditions and improve drinking water quality for nearly four million customers.

Evaluating Pilot-to-Full-Scale Transferability in Drinking Water Treatment Performance

Monika Poonia, Ph.D., Research Scientist with Civil & Environmental Engineering at Wayne State University, presented collaborative findings evaluating how reliably pilot-scale drinking water treatment systems predict full-scale plant performance.

The study compared GLWA's Water Works Park pilot facility, a 1:12,000-scale representation of the full treatment plant, against full-scale operations across key treatment parameters including pH, turbidity, alkalinity, and hardness over a 76-day monitoring period.

WATER OPERATIONS AND FIELD SERVICES (continued)

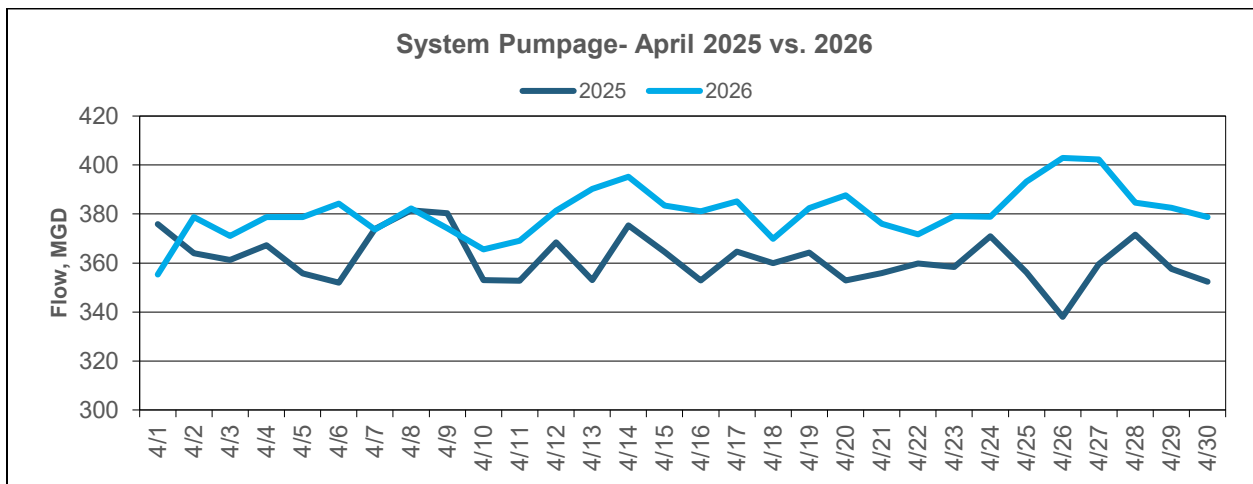


Training vs. testing data of correlation assessment

Results demonstrated strong agreement between pilot and full-scale performance under stable operating conditions, while also identifying important limitations during transient events and dynamic hydraulic conditions. This work represents a critical step in advancing utility-scale innovation by strengthening confidence in the transition from laboratory and benchtop research to pilot testing and ultimately full-scale implementation. Establishing reliable frameworks for pilot-to-full-scale transferability helps reduce technical risk, improve operational decision-making, and accelerate deployment of emerging treatment technologies across the water sector.

Systems Control Center

There was a 5.2% increase in the April 2026 pumpage compared to 2025



WATER OPERATIONS AND FIELD SERVICES (continued)

Engineering

Water Engineering Active Capital Improvement Plan (CIP) Project Status

CIP No. 119009 (Contract No. 1803990) Lake Huron High Lift and Yard Piping Improvements

Project Manager: Brian VanHall

This project at Lake Huron Water Treatment Plant adds three pumps that are each rated for 20 million gallons per day, a 72-inch flow meter on the south high lift header with an 84-inch butterfly valve for isolation, 16-inch flow metering for process water usage by the plant, blowoff on the south high lift header, infrared heating within the pump building on the south side, and a replacement valve actuator on the 84-inch butterfly valve on the north high lift header. Project completion has been delayed due to Contractor performance issues and material procurements for the pumps and cone valves. The Contractor has indicated that they will not finish the project and has engaged the surety.

CIP No. 112006 (Contract No. 1904231) Northeast Flocculator Replacement

Project Manager: Brian VanHall

This project at Northeast Water Treatment Plant replaces flocculator equipment in all four basins, demolishes inlet gates to each flocculation chamber and installs a baffle block at each basin inlet for flow distribution, improves access to the drywell with stairs and platforms to access the new flocculator gearmotors and replaces the access hatches to the inlet gates in each basin. This project is in the construction phase, and flocculation improvements have been completed for Basin No. 2 and Basin No. 3. The project is on track for final completion by March 18, 2027.

CIP No. 113010 (Contract No. 0002500) Southwest Water Treatment Plant Flocculation Improvements

Project Manager: Brian Vanhall

This project involves replacing the existing walking beam flocculators with vertical flocculators in three of the four flocculation basins at the Southwest Water Treatment Plant. The existing equipment will be removed from Basin Nos. 1A, 1B, 2A, and 2B, and new equipment will be installed. The anticipated award date is spring 2026. The project will be delivered using the Design-Bid-Build method, with an estimated completion date of fall 2031.

CIP No. 122004 (Contract No. 2303968) 84-Inch Triple Offset Ball Valve Procurement

Project Manager: Corey Brecht

This contract is a material purchase for Phase 3 of CIP No. 122004 – 96-Inch Water Transmission Main Relocation Project. The material purchase includes two 84-inch triple offset ball valves that will be provided to the Phase 3 contractor for installation. The lead time of these valves was between 66 - 80 weeks from start of the shop drawing process and is the primary reason why GLWA pre-purchased these valves. The vendor submitted an updated production schedule that shows projected delivery of the valves to GLWA is the end of May 2026.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 122004 (Contract No. 1900741) Professional Engineering Services for the Design and Construction of the 96-Inch Water Transmission Main Relocation

Project Manager: Corey Brecht

This contract provides engineering and construction assistance services for the entire 96-inch Water Transmission Main Relocation Project (Phase 1-3). The consultant will be assisting GLWA in Phase 3 design review activities and construction oversight.

CIP No. 122004 (Requisition No. 2401015) Design Build of 96-Inch Water Transmission Main Relocation- Phase 3

Project Manager: Corey Brecht

This phase of the 96-inch relocation was awarded by the GLWA Board in April of 2025 and the notice to proceed was issued to the contractor on June 27, 2025. The scope of this project phase includes final design and construction of the pipeline alignment, connections, line stop, temporary booster pump station, isolation valves, and pipeline appurtenances. The project is currently in the design phase and Design Package No. 01 was submitted to the Michigan Department of Environment, Great Lakes, and Energy (EGLE) for review in March 2026. Construction start is anticipated in June 2026, and project final completion is scheduled for December 31, 2028.

CIP No. 111001 (Contract No. 1803769) Lake Huron High Lift, Low Lift, and Wash Water Pumping and Switchgear Improvements

Project Manager: Eric Kramp

This project provides engineering services to address long-standing issues with the switchgear, low lift, high lift, and corrosion control systems at the Lake Huron Water Treatment Plant.

The consultant has submitted a revised 90% design package for the switchgear and low lift pumping improvements, which is sufficiently complete to proceed to final, biddable documents. A construction contract for this portion is expected to be bid within the next fiscal year. Designs for the high lift pumping, wash water, and phosphoric acid systems have been submitted at the 60% completion level and are currently under review. An amendment request from the consultant is anticipated to fully incorporate federally mandated changes and the latest project adjustments. GLWA staff is evaluating this project to consider where cost reductions may be implemented.

CIP No. 111006 (Contract No. 2101680) Lake Huron Filter Instrumentation and Raw Water Flow Metering Improvements

Project Manager: Eric Kramp

This is a progressive design-build project aimed at addressing outdated and failing programmable logic controllers and controls throughout the plant, with particular emphasis on the filter building. There are two phases with this project. Phase 1 consists of evaluating and validating GLWA's understanding of what work is necessary and then designing a complete set of construction documents. This phase has been completed. Phase 2 is the construction phase of the work designed in Phase 1.

WATER OPERATIONS AND FIELD SERVICES (continued)

Work on this project began in November 2025. Waste Wash Water Treatment Facility heating, cooling, and ventilation upgrades and nearly complete, as are the conduit and wires for the backup control room. Over approximately three miles of new process network fiber optic cables have been installed in new conduit. Power and control conduit for the new filter operators is approximately 50% complete.

CIP No. 111012 (Contract No. 2004549) Lake Huron Flocculator Improvements

Project Manager: Andrea Miller

The purpose of this project is to upgrade the rapid mix and flocculation systems at the Lake Huron Water Treatment Plant to meet current standards. The design phase is complete. For the rapid mix system, the existing configuration of four mixers – two in each of two raw water conduits – will be retained, but the mixer sizes will be increased. Job Order Contracts and procurement documents for the new, larger mixers are currently in development and under quotation. This work is being prioritized to maintain the schedule agreement between EGLE and GLWA. Mixers are on site, mixer bases have been installed and are curing, and the installation is anticipated shortly. The north raw water conduit is expected to take approximately a month. The engineer has submitted a basis of design and a 100% drawing set that will be shared with EGLE for permit review. The project will install vertical mechanical mixers instead of horizontal flocculators. The construction phase for this work is scheduled for completion in May 2031.

CIP No. 170802 (Contract No. 2201316) Reservoir Rehabilitation Phase 2 (Construction), Booster Stations and Water Treatment Plants

Project Manager: John McCallum

This is a low-bid construction project with LGC Global. The contract scope includes reservoir cleaning, repairs, and selected capital improvements to 17 finished water reservoirs located at the facilities identified in engineering Contract No. 2100236.

The first season of work (September 2023 through April 2024) was completed at the Wick Road, Eastside, and Schoolcraft locations.

The second season of the project (September 2024 through April 2025) included reservoirs at Joy Road Station, Ford Road Station, Haggerty Station, Michigan Avenue, and Water Works Park Reservoir No. 1. The third season of work (September 2025 through May 2026) is coming to a close and includes reservoirs at the North Service Center Pump Station Reservoir No. 2, Joy Road Pump Station Reservoir No. 2, and Northeast Water Treatment Plant Reservoir No. 1. The final set of reservoirs at Northeast Water Treatment Plant Reservoir No. 2, North Service Center Reservoir No. 1, Northwest pumping station, Adams Road pumping station, and Water Works Park No. 2A/2B is scheduled for completion by spring 2027. The project remains on time and within budget.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 114002 (Contract No. 2201068) Springwells Electrical Gear Replacement

Project Manager: Justin Kietur

This project is currently in the construction phase. It involves the installation of new medium-voltage switchgear and cabling from the secondary side of GLWA transformers to the switchgear, and from the switchgear to the Low Lift and High Lift Pumps as well as the plant unit substations. Construction of the new switchgear room is ongoing, and the majority of the new medium-voltage cabling has been pulled from the Low Lift and High Lift Pumps back toward the new switchgear room. Site civil work for the new electrical duct banks and the utility bridge is complete.

CIP No. 132016 (Contract No. 2004674) North Service Center Pumping Station Improvements

Project Manager: Mark Blossfeld

Conceptual design for the project has been completed. Project will include rehabilitation of the existing station as Phase 1 of the project with Phase 2 of the project to include new reservoirs and reservoir pump house. The design phase for the replacement of line pumps and switchgear has been completed and will be ready for bidding in June 2026.

CIP No. 114017 (Contract No. 2201255) Springwells Flocculator Improvements

Project Manager: Erich Klun

This project replaces the existing horizontal paddle wheel flocculators in the four basins of the 1958 treatment plant and adds continuous turbidity monitoring of its settled water. Basins 5 and 6 started their second-year warranty following interim substantial completion in December 2024. The demolition has been completed in Basin No. 7 and Basin No. 8 has started. All demolition is on schedule to finish by the Administrative Compliance Agreement date.

CIP No. 112008 (Req No. 2400082) Northeast Water Treatment Plant Filter Replacement

Project Manager: Erich Klun

The project scope includes the rehabilitation and right-sizing of the plant filtration capacity. Included in the rehabilitation is the replacement of existing filter media, wash water troughs, filter control valves, media surface wash water and wash water improvements, and complete replacement and modernization of the filter control system. Project is being executed under a design-build contract arrangement.

The project has been awarded and was approved by the Board. A Notice to Proceed has been issued and the project started on December 1, 2025. The project is scheduled for completion by December 2029.

CIP No. 116002 (Contract No. DB-150) Raw Water Tunnel Rehabilitation

Project Manager: Justin Kietur

This project is in construction phase. Work within the Pennsylvania Tunnel and Northeast Tunnel is complete. Work within the Springwells Raw Water Tunnel began on October 1, 2025. Ballard Marine has completed all in-water work (liner plate installation, grouting of the annular space between the liner plates/rings and the existing concrete raw water tunnel, infill of entry shafts). Full restoration of construction area is expected by June 2026.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 122019 (Contract No. 2204376) Jefferson Main Replacement

Project Manager: Sean Grant

This project is at 90% design phase. The project involves use of 42-inch, high-density polyethylene fit slip-line of approximately three miles of vintage 1915 cast iron 48-inch piping along Jefferson between the Water Works Park Water Treatment Plant and Rivard Street just east of downtown Detroit. Act 399 Permit is pending with the State of Michigan. Prior to commencing construction, the City of Detroit must complete a 16-inch set of parallel mains from Water Works Park to Rivard. Construction for this project will not commence until the City of Detroit Predecessor project is complete, estimated in FY 2028.

CIP No. 132015 (Contract No. 1901767) Newburgh Booster Pumping Station Improvements

Project Manager: Jorge Nicolas

The project re-entered the design phase after a long pause due to the search for a suitable site, GLWA budget realignment, and reassessment of GLWA needs. We have recently completed our review of the 60% design deliverables and submitted comments to the consultant, who is now addressing those comments. Several workshops have been held to determine equipment specifications and layout, resulting in multiple technical memoranda from the consultant. Coordination with stakeholders, including DTE, the City of Farmington Hills, the City of Livonia, Wayne County, and Michigan Department of Transportation is ongoing. The 100% design deliverables have been received, and a Request for Bid (package) has been completed. In parallel to these activities, approval from EGLE and other stakeholders is in progress and GLWA's Office of General Counsel will notify the tenant to vacate the house on site.

CIP No. 122016 (Contract No. 1803942) Downriver Transmission Main Loop

Project Manager: Vittoria Veltri

The 100% design for this project is completed. This project involves installation of a looped main in the downriver area along Inkster Road, between Wick Road and Pennsylvania Road, to maintain service in the event of a break along the existing water mains. This project also includes demolition of Electric Avenue Pump Station reservoirs, and upgrades to the various meter pits. This project is expected to have construction start by summer of 2026.

CIP No. 122020 Concord and Nevada Flow Control Valves

Project Manager: Jenny Frakes

This project is a Design-Build project and is currently at 100% design and is in the pre-bid phase. Two vaults for flow control valves will be established at the intersection of Concord Street and East Nevada Street in Detroit, thus allowing connection between the Springwells, Northeast, and Water Works Park service areas. After the project is awarded, the valves will be procured in FY2027, and construction is expected during the off-peak season of FY2028.

OFFICE OF SYSTEM RESILIENCY (OSR)

Support for Detroit River Interceptor (DRI)

All tunnel rehabilitation work is complete, with 49,317 linear feet of sewer repairs formally accepted. The one year warranty inspections have also been completed with no defects identified. Punchlist activities are progressing. Demolition of the existing Fox Creek Regulator Chamber has been completed, and installation of the high flow conduit pipe has begun. Slide gate delivery is scheduled for mid-May, with installation to follow. Actuator installation is scheduled for June. Site electrical work is ongoing, with permanent power pending completion of electrical subcontractor work.

Energy Management

Thirteen of GLWA DTE accounts will be under their newly introduced D14 rate structure effective April 15, 2025. These are mainly water booster stations and sewer pump station accounts which were previously under DTE's D11 rate structure. We anticipate annual savings of \$800K.

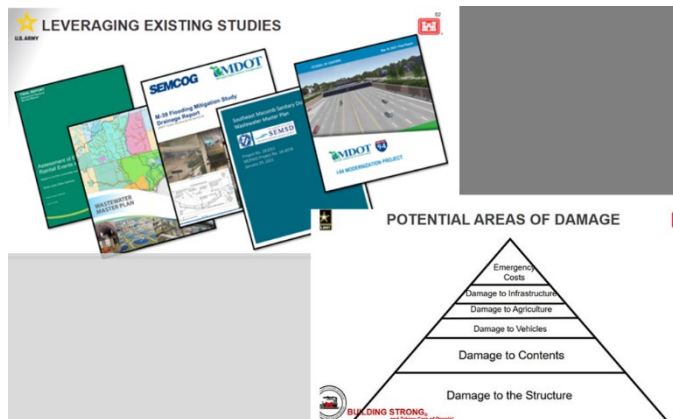
GLWA received an additional \$52,920.00 incentive from DTE for the Adam's Road Pump Station Variance Frequency Drive replacement. Professional Administrative Analyst, Ruth Esters, Office of Resiliency, received the check from Ziad Omar, DTE Onsite Energy Manager.



OFFICE OF SYSTEM RESILIENCY (continued)

Flood Resiliency Study

A Partner Meeting was held on April 27, 2026, where the U.S. Army Corps of Engineers (USACE) and GLWA's consultant, LimnoTech, shared project updates and gathered participant feedback. The team reviewed a new flood-vulnerability assessment approach using spatially variable rainfall that reflects historic storm patterns. The method applies four rainfall tiers—placing the most intense rainfall over approximately 10% of the



study area and systematically shifts storm centers to identify system weaknesses, with uniform rainfall runs maintained for comparison. The Combined Sewer service area remains the primary focus, supported by FEMA claims, surface-flooding screenings, and existing modeling capabilities across GLWA, DWSD, and partner agencies. Limited new information is available for separate MS4 systems. Model updates continue, including enhanced surface-flow modeling using Blue Spot data and improved representation of subsurface building flooding based on high-resolution Digital Elevation Map and assessor data. These improvements will support development of depth-damage curves for USACE economic modeling. An initial array of alternatives was also presented to prompt discussion and gather additional ideas from participants.

A summary of the flood project, public meeting materials, and project updates can be found at the [Southeast Michigan Flood Risk Management Feasibility Study](#) webpage. For questions or to provide feedback, please contact SEMIFloodStudy@usace.army.mil.

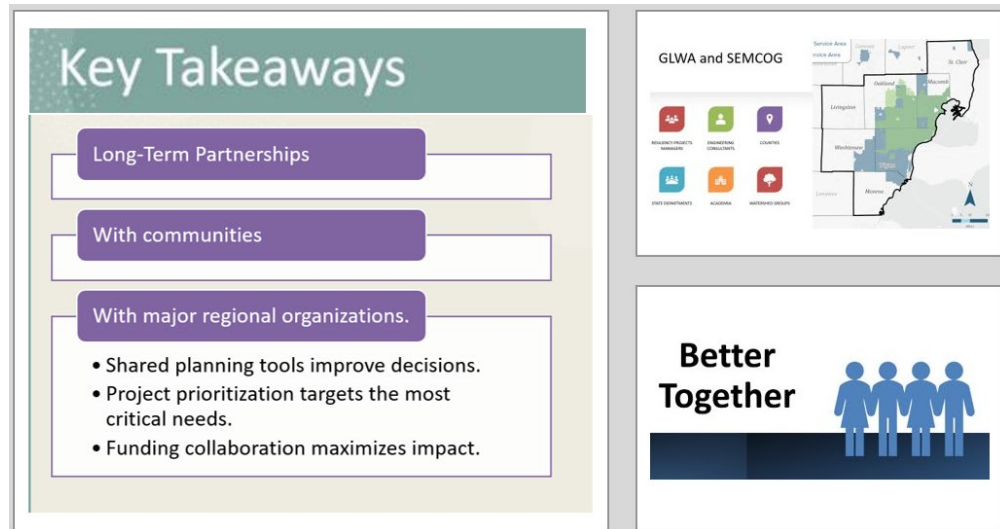
Regional Support



The Second Annual Southeast Michigan Infrastructure Resiliency Summit brought together more than one hundred regional, state, and local leaders on April 17, 2026, at the University of Michigan–Dearborn. Under the theme “The Crisis Underneath Us,” the event highlighted the growing risks posed by aging, interconnected infrastructure systems and explored how water, energy, finance, governance, and climate pressures intersect below ground and across institutions. Supported by primary sponsors including GLWA, SEMCOG, the City of Detroit, the Michigan Center for Fresh Water Innovation, and the University of Michigan Urban Collaboratory The Summit convened utilities, municipalities, planners, agencies, academia, industry, and nonprofits to advance a coordinated regional approach to infrastructure resiliency.

OFFICE OF SYSTEM RESILIENCY (continued)

Sherri Gee presented at the 2026 Center for Watershed Protection conference on April 14 on the topic of Partnerships Driving Flood Resilience.



INFORMATION TECHNOLOGY (IT)

IT Security

In the past month, the IT Security team has proactively blocked or thwarted 131,113 spam messages, 23,327 spoofed messages and 557 viruses. Additionally, 54,715 phishing attempts have been caught and 31,786 malware attempts have been blocked.

IT Business Productivity Systems

The IT Business Productivity Systems team, along with the Lake Huron Water Treatment Plant team and Financial Services Area, developed versioning system for standard operating procedures (SOPs) in Microsoft SharePoint and PowerAutomate. The system allows tracking draft and final documentation and also enables multi-level review and approval processes. This platform will help keep team Standard Operating Procedures, job aids, and other important documents organized and up to date. Other teams will be onboarded to take advantage of the new system in the near future.

The IT Business Productivity Systems team, along with the Organizational Development group, built a report to track the expiration of certifications and licenses in Workday. The report has built-in notifications for upcoming expiration dates that go to team members to remind them to renew their certification and licenses.

INFORMATION TECHNOLOGY (continued)

This report and its alerts will assist GLWA and its team members to stay up to date with these important actions related to their professional credentials.

IT Enterprise Asset Management Systems

The IT Enterprise Asset Management Systems team, along with the Enterprise Risk and Safety group, implemented Lisam Chemicals, a new Safety Data Sheets (SDS) platform. SDS provide critical information about handling, storing, and emergency response for chemicals used across GLWA. The new system improves team members' ability to find safety information for chemicals in use at GLWA's facilities, enhancing usability and streamlining access. The new Chemicals system features an updated look and feel, and provides additional functionality while migrating the important chemical safety information from the old to new system.



IT Project Management Office (PMO)

Currently, the IT PMO is managing 17 active projects and is processing seven project requests. The PMO is also assisting with 22 initiatives.

PUBLIC AFFAIRS

Continuous Cadence of Communication During 42-Inch Main Break to Help the Public Stay Informed and Ensure Transparency

The Public Affairs team worked in partnership with Water Operations and the impacted communities of Orion Township, Auburn Hills, Rochester Hills, Lake Orion and Oakland Township to develop and share a regular cadence of communications related to the 42-inch water transmission main break in Auburn Hills. These updates were shared via three news conferences, eight news releases, and numerous social media posts and website postings.

2026 Science and Engineering Fair of Metropolitan Detroit

Public Affairs once again coordinated GLWA's participation in the annual Science and Engineering Fair of Metropolitan Detroit, which was held at Huntington Place on Wednesday, March 18. This coordination included securing judges and organizing their participation to ensure GLWA could review, evaluate, and score student projects related to the water sector. This year, the judging panel included GLWA Lead Senior Judge Darius Sanders and newly appointed judges Christia Wheeler, Erin Connor, Paula Henry, Naia Peters, and Darian Wells.

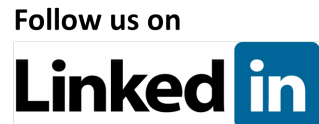
PUBLIC AFFAIRS (continued)

The event celebrated the innovative spirit of middle and high school students across Oakland, Wayne, Washtenaw and Macomb Counties. Participants showcased a variety of projects and student presenters impressing our judges with their poise and their understanding of their projects. Congratulations to all student winners for their remarkable achievements! A special note of thanks to Public Affairs Management Professional Debbie Frazier with her leadership of this important community-focused event.



Building Community Through Engagement

Public Affairs Specialist Mya Smith has been working to expand GLWA's social media presence by creating more engaging and informative content across our platforms. From team member spotlights and videos, to public education topics focused on water, wastewater and community impact, we are working to better connect with both team members and the public. Follow us on Facebook and LinkedIn to stay updated on the important work happening across GLWA and the people who make it possible.



Team Member Spotlight Videos

As part of Public Affairs' efforts to highlight the team members behind the work at GLWA, we have begun expanding our storytelling through monthly Team Member Spotlight videos. These videos are designed to showcase the diverse roles across our organization while also giving viewers a chance to see the personalities behind the work. This month's spotlight featured Dan Gold, Member Services Management Professional, who shares more about his role and contributions at GWLA. Be sure to click the video link to learn more about Dan.

[**Team Member Spotlight - Dan Gold**](#)

Promotion of Gallup Team Member Engagement Survey

Public Affairs partnered with Organizational Development (OD) to update three exclusive video messages from Deierdre Weir, GLWA's OD Training and Development Director. In these brief videos, she discussed how to complete the Gallup Team Member Engagement Survey and stressed our commitment to ensuring individual answers remained anonymous.

SECURITY AND INTEGRITY

The Hazmat Unit coordinated and completed a total of 463 hours of training during the month and also completed 1,141 total training hours for the Security and Integrity group for the month of April.

Security and Integrity's Emergency Preparedness, assisted with Emergency Operations Center's activation and briefings for the 48 Inch watermain break in Western Oakland County, Farmington Hills/Novi. The team also assisted Water Plant Operations with the EPA Inspections at Springwells Water Plant.

The Group continued participating with the Bridgeport Planning Team in planning the upcoming tabletop training exercise for our member partners.

Finally, the Security and Integrity Group continued the tabletop exercise development for the Water Works Park exercise this spring and started the process of developing scenarios for an all-hazard tabletop exercise for IT, scheduled for fall 2026.

ORGANIZATIONAL DEVELOPMENT (OD)

Performance Team

Apprenticeship

On Wednesday, April 29, 2026, GLWA hosted its annual National Apprenticeship Week (NAW) Celebration at the Water Works Park Facility (WWP). The event highlighted the three active apprenticeship programs: Water Technician, Instrumentation Technician, and Plant Technician. Thirty-three apprentices and three recent apprentice graduates attended the celebration.

The celebration featured GLWA Chief Executive Officer Sue Coffey; Deputy Chief Executive Officer Bill Wolfson; State of Michigan State Apprenticeship Expansion Specialist Stephanie Vomvolakis; Detroit Employment Solutions Corporation (DESC, a Michigan Works! Agency) Director of Education and Training Dr. Phillip Caldwell; AFSCME Local 2920 President Juan Moore; apprentice graduates Peggie Kelly, Maintenance Technician, and Kevin Jackson, Instrumentation Technician, and current Instrumentation Technician Apprentice Asia Johnson. Attendees also had the opportunity to observe Instrumentation Technician Apprentice Alfred Stepp conduct a test resistor demonstration and attend a tour of Water Works P, led by the Water Technician Apprentices Kalill Fomby and Christian Crook.

Throughout the event, speakers highlighted the benefits of GLWA's apprenticeship programs and the positive impact apprentices have made across the organization.

ORGANIZATIONAL DEVELOPMENT (continued)



Apprentice Group Photo taken at Water Works Park



Alfred Stepp, Instrumentation Technician Apprentice, demonstrates testing resistors



Dr. Phillip Caldwell, DESC, shares apprenticeship insights

High School Internship

GLWA hosted two students this spring from the Detroit Public Schools Community District Work-Based Learning Internship Program.

ORGANIZATIONAL DEVELOPMENT (continued)

Seniors David Stringer and Kyria Jackson, both from Randolph Career Technical Center, participated in the program from March 16, 2026, through May 1, 2026. During their internship, the students were assigned to Torino Moore, Team Leader at the Northeast Water Facility, where they were paired with skilled team members who offered hands-on opportunities to learn about safety, technical skills, and the importance of teamwork. The students worked four days a week between 1:00 p.m. and 4:00 p.m., gaining valuable real-world experience in the water sector.



DPSCD Interns David Stringer and Kyria Jackson, senior high school students of Randolph Career Technical Center training with Northeast Water team members Nicholas Karsiotis and James Coleman

Outreach and Events

The OD Performance Team attended a skilled trades career fair at Randolph Career Technical Center to meet with graduating seniors as they prepare to enter the skilled trades.

Benefits and Wellness

Physical Well-being

During the month of April, the Blue Cross Blue Shield of Michigan (BCBSM) Virtual Well-being team led several informative discussions:

- Shocking Physical Activity Research – High Intensity versus Moderate Intensity Minutes
- It's Not a Bear – Taming Your Amygdala
- Fraud – How Not to Become a Victim
- Healthy Habits That May Just Change Your Life
- Caregiver Well-Being with Dr. Jennifer Wulff

ORGANIZATIONAL DEVELOPMENT (continued)

31 Days of Health Walking Challenge Kickoff

On April 27, 2026, team members kicked off the 31 Days of Health Spring Walking Challenge via Teams, with eight teams and 22 solo participants gearing up for a month-long step competition.

- Participants will compete throughout May for the highest step count.
- In 2025, 56 participants logged an impressive 23,088,804 steps—equal to 11,544 miles—across the spring and fall challenges.
- This year’s challenge aims to build even stronger collaboration and support better health outcomes.



GLWA team members walking throughout the day

Mental Well-being

GLWA Women’s Health Initiative



*Annette Vines, Manager
WRRF Operations*

The GLWA Women’s Health Initiative held its monthly virtual networking to foster community, encourage collaboration, and provide fresh motivation to tackle challenges with renewed energy. Guest speaker, Annette Vines, Manager of WRRF Operations, shared success stories centered around what keeps her motivated, the impact she has made in her role and how she prioritizes self-care.

She reflected on the support and encouragement she has received from GLWA women throughout her career; and provided advice for aspiring leaders: offer encouragement and set an example to inspire more women to pursue leadership roles.

ORGANIZATIONAL DEVELOPMENT (continued)

Wellness Wednesdays

During the month of April, the Blue Cross Blue Shield of Michigan (BCBSM) Virtual Well-being team led GLWA team members in five guided meditations introducing the various for breathing techniques:

Financial Well-being

Retirement Planning Education Series

Water Works Park hosted the April in person retirement plan education lunch and learn session for 28 team members. MissionSquare Retirement Plan Specialist, Jake Mitchell, held 11 one-on-one consultations with team members reviewing retirement goals and personal portfolio performance.



Training

During April, 55 instructor-led training courses were delivered to 256 GLWA team members, totaling 268 instructor-led training hours. In addition, 83 online self-paced training courses (e.g., KnowBe4 and 360Water) were completed, totaling 62.5 self-paced training hours.

Talent Management

Staffing

The table below provides a breakdown of GLWA Team Members since the last CEO report:

Number of New Hires	14
Number of Separations	10
Total Staffing - Regular FTEs (YTD)	1133
Total Staffing – Part-Time (YTD)	10

FINANCIAL SERVICES AREA

April Audit Committee Recap

The April regular monthly Audit Committee meeting was held on April 24, 2026. The GLWA Audit Committee binders are publicly available at www.glwater.org/financials/. The meeting included the following topics:

The following reports were received and filed:

- ✓ CFO Report
- ✓ Monthly Financial Report for January 2026
- ✓ Grants, Gifts & Other Resources Report Through March 31, 2026
- ✓ Semi-Annual Debt Report through March 31, 2026
- ✓ General Retirement System Financial Report and Annual Actuarial Valuation for Year Ended June 30, 2025
- ✓ Water Funding Task Force Update as of April 20, 2026
- ✓ FY 2027 Approved Budget and Charge Resolutions
- ✓ Member Partner Contract Status Report
- ✓ The Procurement Pipeline for April 2026

The following item was unanimously recommended to the Board of Directors for approval.

- ✓ Resolution for Approval of Series Ordinance Authorizing Issuance and Sale of Sewage Disposal System Revenue Bonds for FY 2027 Clean Water State Revolving Fund Projects

Water & Wastewater CFO Forum



In May, the Great Lakes Water Authority was proud to host the annual Water & Wastewater Chief Financial Officer's (CFO) Forum. This annual conference provides an opportunity for senior financial leadership within the water and wastewater sector to engage in collaborative and insightful discussion specific to the issues facing the industry. The conference was held at the SEMCOG offices in downtown Detroit and included a tour of Water Works Park and the surrounding area, sessions on Water Affordability, Infrastructure Funding, Artificial Intelligence Industry Impacts, Rating Agency Insights, Regulatory Uncertainty, System Resiliency, Software Implementation Challenges and Cybersecurity Concerns.



Participants gather at the annual Water and Wastewater CFO Forum for a tour of Water Works Park

FINANCIAL SERVICES AREA (continued)

GLWA Chief Executive Officer Suzanne Coffey opened the event noting GLWA's strength coming from meaningful internal collaboration and how that supports Member Partner service and transparency. Chief Financial Officer & Treasurer, Nicolette Bateson and Finance Director, Scott Garrigan led a panel discussion relating to the efforts of the GLWA Water Funding Task Force.

Water Funding Task Force

The Water Funding Task Force (WFTF), formed in January 2026, continued its work by extending outreach to both Member Partners and peer utilities to invite them to participate in focus groups. The purpose of these efforts was to gather information about funding and infrastructure pressures they are facing. The Member Partner focus groups held in May included 20 participants representing 15 Member Partners. Attendees included city managers, public works directors, finance professionals, and consultants, which demonstrated the type of multi-disciplinary representation that the task force is garnering. As the WFTF continues its work, the information gathered will enable the task force to make informed recommendations, taking into account broad themes related to overall water infrastructure needs.

FSA Team Member Training



Jill Kusters highlights the benefits of CoPilot during the FSA Quarterly Training event

On Friday, April 10, 2026, the Financial Services Area team held their Quarterly Training event. The training this quarter focused on a review of the GLWA policy on the use of Artificial Intelligence. The presentation was kicked off with team-member led demonstrations using Microsoft CoPilot and its benefits in the workplace. The event also provided the opportunity to discuss updates across the organization, upcoming training opportunities as well as a reminder of the resources available to all our team members.

Affordability & Assistance Update

On April 30, 2026, GLWA hosted a virtual workshop on affordability for our Member Partners. The workshop presenters discussed critical water affordability legislation and data around the statewide need for assistance and affordability concerns within Michigan. The history of Water Residential Affordability Program and its current usage were also highlighted.

FINANCIAL SERVICES AREA (continued)

There were over 90 participants in the workshop, and the collective feedback was overwhelmingly positive. The GLWA Affordability & Assistance team will explore hosting additional information sessions.

Charges and Outreach

We are excited to share that the GLWA Contract Reopener Team began meeting with Water Member Partners in February. Four months into the process, the team has met with 36 member partners. The process will continue into the fall, until all contracts have been approved.

Procurement Update

In April, Sonya Collins and Jeanette Driver attended the Design Build Institute of America Water/Wastewater Conference. The national industry event focused on design build delivery within the water and wastewater sector. The conference brought together public utilities, engineering firms, contractors, and suppliers from across the country. With more than 1,600 attendees and participation from over 150 vendor firms, the event created opportunities to strengthen existing relationships and expand GLWA's vendor network through targeted engagement efforts.

Throughout the conference, Sonya and Jeanette met with construction and engineering firms that have previously conducted business with GLWA, as well as subcontractors and potential new partners unfamiliar with GLWA. These interactions focused on helping vendors better understand upcoming opportunities, qualification requirements, and how to successfully navigate GLWA's procurement process from registration to project delivery. Engagement efforts were intentionally segmented to maximize impact and ensure tailored discussions for each vendor group.



In addition to these one-on-one conversations, GLWA used the conference to gather insights into current industry trends, potential participation barriers, and best practices that may enhance GLWA's solicitation and contracting processes. The conference served as a valuable platform for outreach, information-sharing, and relationship-building. In addition, it strengthened GLWA's presence within the design-build water sector while supporting ongoing efforts to expand the diversity and depth of vendor participation.

FINANCIAL SERVICES AREA (continued)

On April 27, 2026, Michael Lasley and Jeanette Driver attended *Business in the City: Contracting & Supplying Opportunities* hosted by the Detroit Economic Growth Corporation's Buy Detroit Program in partnership with the Detroit Legacy Business Project.

The event featured matchmaking sessions where representatives from eight buying organizations were strategically matched with businesses for 10-minute one-on-one meetings. Over 75 businesses in total attended the event.



Jeanette Driver and Michael Lasley attend matchmaking sessions at the Business in the City: Contracting & Supplying Opportunities

GLWA sat down with six businesses to help them better understand upcoming opportunities, the qualifications required to work with GLWA, and how to navigate our procurement process from start to finish. In addition, the event also featured a panel discussion on Preparing Detroit Businesses for Growth and presentations by the City of Detroit's Civil Rights, Inclusion, & Opportunity Department as well as the Office of Contracting & Procurement.

Also in April, team members Sonya Collins, Michael Lasley, Jeanette Driver, Tina Clinkscales, and Sean Hallock attended the 17th Annual Michigan Public Purchasing Officers Association (MPPOA) Reverse Trade Fair. The event provided vendors, contractors, and consultants with the opportunity to meet with procurement professionals from around the state of Michigan. The event featured procurement representatives from 30 publicly funded agencies, and provided over 138 vendors with an efficient and cost-effective way to meet with numerous agencies. Throughout the day-long event, GLWA representatives introduced vendors to the fundamentals of GLWA's procurement process, including information on how to submit a successful bid or proposal submission to GLWA open opportunities. GLWA welcomed the opportunity to meet with many new and familiar faces from both the Procurement and Vendor communities, and we thank the MPPOA for hosting the event.

Procurement Update

The April Procurement Pipeline is attached. This edition includes information on how to properly secure and submit bid bonds. This month's Pipeline also includes a list of upcoming solicitations.

OFFICE OF THE GENERAL COUNSEL

Litigation: The Office of General Counsel (OGC) stands as GLWA's frontline defense—vigorously defending and proactively shielding the organization from legal threats, neutralizing claims before they escalate, and ensuring every action we take is grounded in integrity, compliance, and unwavering protection of the organization and public trust.

OFFICE OF THE GENERAL COUNSEL (continued)

GLWA v Michigan Department of Transportation, Court of Claims, No. 24-00019: GLWA filed a notice of claim with the Court of Claims related to its relocation claim (Gordie Howe International Bridge). A trial date will be set after any dispositive motions are filed, heard and decided.

Dubrulle et al v Great Lakes Water Authority and Consolidated Cases, Michigan Supreme Court Docket Numbers, 169268–169299 and 169304: After the significant rain events in June and July 2021, several lawsuits were filed against GLWA. Most of the lawsuits were dismissed based on governmental immunity. On October 2, 2025, the Court of Appeals (COA) reversed the Summary Disposition granted in favor of GLWA in favor of the *Dubrulle* litigants, who are seeking damages arising from sewer backups. The COA reversed the dismissal of GLWA on the basis that dismissal was premature; and that Plaintiffs should be allowed discovery as to proximate causation. GLWA has filed an application for leave to appeal the Court of Appeals decision to the Michigan Supreme Court. The cases involving the sewer backups have been consolidated by the Courts. GLWA is awaiting the Supreme Court’s decision on its application.

Wolf, et al v GLWA, Wayne County 3rd Circuit Court Case No. 25-003683-CZ: On March 11, 2025, Plaintiff Wolf filed a lawsuit against the Great Lakes Water Authority. This putative class action challenges the Industrial Waste Control Charges GLWA charges its non-residential property owners. GLWA filed a Summary Disposition motion on May 22, 2025, as there is a good faith belief that the alleged claims are a restatement of the same “Tax Claims” from a previous case known as: *General Mill, et al vs GLWA*, which was disposed in 2023. On January 22, 2026, the Court denied GLWA’s motion. GLWA filed an application for leave to appeal the lower court’s decision with the Michigan Court of Appeals. In the meantime, unless the case is stayed, the parties will proceed with discovery.

Mays, et al v GLWA, U.S. District Court, Eastern District of Michigan, Case No. 2:21-cv-10911: Twenty-nine current and former union members filed a lawsuit in federal court. The case was stayed and directed to arbitration pursuant to the collective bargaining agreement. The arbitrator ruled in GLWA’s favor based on the issue of arbitrability. GLWA then moved to have the federal case dismissed. The Court entered an order partially granting GLWA’s Motion for Summary Disposition and partially dismissing Plaintiffs’ claims. Plaintiffs appealed to the 6th Circuit Court of Appeals. The appeal is pending.

Highland Park Settlement Agreement: On February 14, 2024, the GLWA Board voted to approve of the settlement agreement in final (or next to final) form. On March 18, 2024, the Highland Park City Council unanimously approved the Settlement Agreement between GLWA and the City. The trust has been funded and the initial distributions from the trust have been received.

OFFICE OF THE GENERAL COUNSEL (continued)

On June 10, 2024, the following Stipulated Orders were submitted to the Court: a stipulated order to dismiss the 2014 case; a stipulation for dismissal of the 2023 appeal from the 2014 case; a stipulated order for dismissal of the 2020 case; and a stipulated order for release of the cash bond to GLWA in the federal case.

As of this reporting, all stipulated Orders have been entered by the courts, and the cash bond in the federal case has been returned to GLWA. The parties, along with the Michigan Department of Environment, Great Lakes, and Energy (EGLE) have agreed to water meter locations and two of the three meters have now been installed.

The third and final water meter is planned to be completed in October. Wastewater meters are present at the majority of the connections between the City and GLWA and a group of technical representatives from both parties are reviewing calibration and quality control measures.

Ahmed v GLWA et. al., Wayne County, 3rd Circuit Court Case No. 25-009883-CD : On June 25, 2025, Plaintiff Shakil Ahmed, a former GLWA employee, filed this lawsuit against the Great Lakes Water Authority (GLWA) and a GLWA employee, alleging violations of the Elliott-Larsen Civil Rights Act. Mr. Ahmed also has an active workman’s compensation claim against GLWA. On August 19, 2025, counsel for GLWA filed its Motion to Dismiss. On November 5, 2025, the Court denied our Motion for Summary Dismissal. GLWA filed an application for appeal to the Court of Appeals which was denied. An application for appeal has been filed with the Michigan Supreme Court, and we are awaiting a decision.

Clark vs GLWA, Wayne County 3rd Circuit Court Case No. 25-013826-NO: On September 5, 2025, Plaintiff Maurice Clark filed a premises liability claim based on the injuries he allegedly sustained while working at the Springwells Water Treatment Plant. GLWA has tendered the defense and indemnity for this matter to the general contractor’s insurance carrier.

GLWA v De-Cal, et al, Wayne County, 3rd Circuit Court Case No. 24-014977-CB: This litigation is in regard to a defective liner at Baby Creek CSO. Discovery is ongoing with depositions and expert discovery.

Marcus Moore v GLWA et al, Wayne County, 3rd Circuit Court Case No. 24-009468: This litigation stems from an automobile accident. The parties are in the process of resolving the matter and a dismissal with prejudice will be entered.

Contract Negotiations, Consultations and Outreach

2026 Water Contract Reopener Meetings: The OGC is actively engaged in the 2026 water contract reopener process. Under the model water contract, member communities are required to review and, if necessary, amend their contract value primarily maximum day and peak hour demands—on a four-year cycle. The last reopener occurred in 2022.

OFFICE OF THE GENERAL COUNSEL (continued)

Laurie Koester, Assistant General Counsel, represents the OGC and serves as a key member of the contract reopener team, which includes Matt Lane, Manager of Charges Outreach & Modeling, an engineering consultant, and a facilitation consultant. The team will meet with 87 member partners through September. Once all contracts are finalized, they require member approval before being submitted to the GLWA Board, with Board consideration expected around January 2027.

Negotiations with the City of Dearborn: GLWA and Dearborn have agreed to terms for a Water Service Contract between GLWA and the City of Dearborn (Agreement). The Agreement needs to be approved by the Dearborn's City Council. Once Dearborn approvals and requirements are met, the Agreement will be presented to GLWA Board of Director's for approval.

NPDES Permit Negotiations: OGC staff continue to coordinate with Wastewater Operations to negotiate NPDES Permit terms. Negotiation meetings were held April 6 and May 4, 2026, where the parties resolved several issues. The top remaining issues include proposed new PFOS requirements and additional sampling protocols. The final comments are due to EGLE on May 20, 2026. Associate General Counsel, Lavonda Jackson, is GLWA's key internal legal representative on this matter.

96-inch Water Transmission Main: OGC continues to negotiate and acquire easements related to Phase 3 of the project.

36-inch Water Transmission Main Break: OGC assisted with the investigation and filing of damage claims with MISSDIG, LARA, and XTREME Powerline Construction, Inc. OGC continues to update damage claims related to the project.

Legislative Updates: The OGC continues to monitor legislative activity. The OGC continues working with others to develop state stormwater utility legislation, and continuing discussions with members of the U.S. Congress, staffers, and various representatives of several regulatory agencies to discuss various GLWA projects and capital improvement plans.

Environmental and Workplace Safety Compliance: The OGC continues to work with the Chief Operating Officers, the Director of Enterprise Risk and Safety and team leaders from both the water and sewer systems to comply with regulations and to respond to any alleged violations. OGC staff attended an EGLE webinar: "Hazardous Waste and Liquid Industrial By-Products Transport Permitting, Registration, And Documentation Requirements" on April 9, 2026, and the Virtual Water Expo Spring 2026 - "Next Generation Solutions for Metering, Leak Detection, & Digital Water" on April 15 & 29, 2026.

OFFICE OF THE GENERAL COUNSEL (continued)

Federal Grants and Contracts: The OGC created a checklist of the necessary changes that GLWA needed to make to its policies, standard operating procedures, and federal contract exhibits to comply with the new Uniform Grants Guidance, which became effective October 1, 2024. The OGC will continue to seek ways to support GLWA in its federal grant management and compliance.

Industrial Pretreatment Program (“IPP”) & Industrial Waste Control Group (IWC): The OGC continues to assist on PFAS and PFOS matters. OGC staff attended a negotiation meeting with Selfridge Air National Guard Base to resolve a Notice of Significant Non-compliance for PFOS on April 23, 2026. The matter was resolved and subsequent notice language was settled. Negotiations continue with Marathon, Inc. regarding their IPP Permit and a Notice of Non-Compliance. Discussion continues with EGLE regarding proposed PFAS/PFOS requirements in the pending NPDES Permit.

Real Estate: The OGC is working to secure licenses, easements, and acquire properties related to various water and sewer projects including the Farmington Newburgh Facility Improvements. Additionally, OGC staff fields inquiries related to GLWA property purchases and sales. In the matter of *GLWA v. Goch Properties*, a settlement conference was held before Judge Hathaway on March 18, 2026. The Court adjourned the settlement conference for another thirty (30) days while the parties continue negotiations.

Member Outreach and Training: The OGC continues to be an active participant in Member Outreach sessions and other training. OGC staff attended “Asset Management Plans - Best Practices and Benefits” on April 8, 2026, presented by Arcadis.

Main Relocations/Repairs: The OGC continues to support water operations in its discussions with community stakeholders regarding water main relocations and repairs. The 96”, 42” and 36” projects continue with property acquisitions, damage claims resolution, maintenance and management. Currently, a Mutual Access Agreement with the Village of Romeo is being negotiated for the upcoming road project at the Dorsey Dickerson location.

Organizational Development: The OGC continues to provide legal advice and counsel to Organizational Development on labor and employment relations issues and matters. The OGC is also actively assisting with ongoing GLWA Policy review and assisting with introducing GLWA’s Preventing Workplace Harassment and Discrimination online training.

Procurement: The OGC continues to assist GLWA’s Procurement Team negotiate contracts, change orders and amendments and interpret contractual provisions. The OGC is also assisting with the Procurement Policy's Procedures and updating GLWA’s template contracts.

OFFICE OF THE GENERAL COUNSEL (continued)

The OGC is part of a cross-functional team working to complete significant revisions to the GLWA construction contract, including consideration of using an entirely new contract format.

Statistics:

<i>Contract Statistics for April 8, 2026 to May 7, 2026</i>	#
Contracts approved as to form:	48
Contracts drafted or revised:	139
<i>Subpoena Statistics for April 1, 2026 to April 30, 2026</i>	
	#
Subpoenas/Information requests received:	7
Subpoenas/Information responded to:	9

This report is not exhaustive, nor does it encompass all activities of the Office of General Counsel, as certain work remains protected under attorney-client privilege and the attorney work-product doctrine.

Respectfully submitted,



Suzanne R. Coffey, P.E.
Chief Executive Officer

SRC/dlr

Attachment: May 2026 Procurement Pipeline

Welcome to the May edition of *The Procurement Pipeline*, a monthly newsletter designed to provide updates on doing business with the Great Lakes Water Authority (GLWA).

Procurement Tip of the Month: Utilizing the GLWA Vendor Webpage

For vendors interested in doing business with GLWA, utilizing the [GLWA Vendor Webpage](#) is one important way to learn more about GLWA's procurement process and to stay informed about important updates and open opportunities. Below you will find an overview of the information, documents, and links that are available.

- ✓ A link to [GLWA's Euna Procurement Portal](#), including a full listing of open GLWA opportunities as well as a searchable archive of past public opportunities and public contracts. Vendors will also find a link to the Euna Procurement registration page, and info on the benefits of creating a profile.
- ✓ GLWA's most recent [Annual Procurement Report](#), which details all GLWA procurement activity including contracts awarded and dollars spent for FY 2025.
- ✓ Key procurement documents, including the [GLWA Procurement Policy](#), [Instructions to Vendors](#), and [Purchase Orders Terms & Conditions](#) among many others.
- ✓ An overview of GLWA's standard insurance requirements, as well as [Vendor Performance Assessment \(VPA\)](#), and [Business Inclusion and Diversity \(B.I.D.\)](#) Programs.
- ✓ The 2026 editions of the monthly Procurement Pipeline newsletter. Prior year editions are archived and searchable via the search function on GLWA's website.
- ✓ Information on Vendor Introductions Meetings, and how interested vendors can schedule a one-on-one meeting with procurement representatives to learn more about doing business with GLWA.
- ✓ An overview of GLWA's Procurement Team, including its goals, values, and team structure, as well as contact information.

Vendors are encouraged to use the Vendor Webpage to learn more about Procurement and to check back frequently for new info and resources!

Save the Date! GLWA's 2026 Vendor Outreach Event

GLWA's 2026 Vendor Outreach Event will be held on October 29, 2026 at Schoolcraft College in Livonia. The half-day event, which will begin at 8:30, will help vendors understand how to navigate GLWA's procurement process as well as provide opportunities to ask questions and network with other vendors. Stay tuned for future editions of the monthly *Pipeline* newsletter for the event agenda and registration details.

Virtual Vendor Introduction Meetings

If you are interested in learning more about doing business with GLWA, contact us at GLWAVendorOutreach@glwater.org to schedule a virtual vendor introduction meeting. Topics include information on submitting a competitive bid or proposal to any GLWA solicitation.

Keeping up with GLWA

Our Chief Executive Officer (CEO) Monthly Report provides a wealth of information and news about important initiatives within GLWA's service territory that impact GLWA, its member partners, and the public. To read the April 2026 Monthly Report, please [click here](#).

What's Coming Down the Pipe?

Current Solicitations: Register in GLWA's [Euna Procurement Portal](#) for new solicitations and contract award information.

Upcoming Procurements: Next Three to Nine Months—See newsletter page 2.

Visit GLWA online!

To see the GLWA vendor homepage, please visit www.glwater.org or contact us via email at procurement@glwater.org.

Upcoming Solicitations May 2026

Category	CIP #	Description/Project Title	Budget Estimate
Water System (next four to nine months)			
Construction	111012	Lake Huron Water Treatment Plant Flocculation Improvements	\$60,000,000
Wastewater Systems (next four to nine months)			
Design	260803	WRRF Roof Improvements - Phase II	\$500,000
Construction	232002	Conner Creek Sanitary Pump Station	\$167,000,000
Construction	260206	Rehabilitation of 7 Mile Sewer System	\$9,800,000
Construction	261001	WRRF Rehabilitation of the Secondary Clarifiers Phase 1 (CMAR)	\$30,000,000
Enterprise (next three months)			
Information Technology	O&M	Contact Management System Request for Information	\$250,000
Information Technology	O&M	Shift Logs and Operational Rounds Solution	\$600,000
Information Technology	O&M	Accounts Payable Automation Solution	\$350,000
Information Technology	O&M	Computer-Aided Dispatch Solution	\$400,000
Water System (next three months)			
Professional Services	116101	Design/ Inspection of Raw Water Tunnels	\$4,242,000
Wastewater (next three months)			
Design	261001	WRRF Rehabilitation of the Secondary Clarifiers Phase 1	\$8,000,000
Design	213008	WRRF Rehabilitation of Ash Handling Systems	\$1,600,000
Design	270002	Meldrum Sewer Diversion and VR-15 Improvements	\$2,000,000
Construction	260210	Rehabilitation of GLWA Sewers: Ashland Relief, Linwood, Second, and Shiawassee (AL2S)	\$14,000,000
Projects moved to Procurement Team (Preparing for solicitation on Euna Procurement)			
Professional Services	O&M	Staffing Services	\$500,000
Construction	122020	Concord Nevada Flow Control Valves	\$7,000,000
Design-Build	170803	Reservoir Rehabilitation Phase III	\$51,830,000
Professional Services	O&M & 170507	Water Transmission, Valve, Emergency and Other Urgent Repairs	\$22,000,000
Construction	132015	Newburgh Road Booster Pumping Station Improvements	\$66,000,000
Professional Services	O&M	Preventative Maintenance and Repair of Electrical Equipment	\$9,684,080
Construction	132016	North Service Center Pumping Station Improvements	\$108,322,551
Professional Services	O&M	Boiler Operation and Maintenance	\$800,000
Professional Services	O&M	Third Party Facilitation – Member Outreach Program	\$2,000,000

Vendors should continue to monitor [Euna](#) for solicitation updates.

Acronyms		
WRRF: Water Resource Recovery Facility	CSO: Combined Sewer Overflow	WTP: Water Treatment Plant