



Financial Services Audit Committee Communication

Date: October 24, 2025

To: Great Lakes Water Authority Audit Committee

From: Nicolette N. Bateson, CPA, Chief Financial Officer & Treasurer

Re: CFO Report

Charges Outreach and Modeling Coordinates One Water Partnership Workshops

On Thursday, September 18, 2025, the Charges Outreach and Modeling team coordinated in a special One Water Partnership workshop in Grosse Pointe Shores. GLWA's charges consultants Jeff McGarvey and Kevin Burnett of Willdan Financial Services were on site for the rate-setting workshop focused on local retail rates. This provided an opportunity for member partners to ask questions, discuss scenarios and think locally about their own processes. Feedback from the event was overwhelmingly positive.

Also, Matt Lane, Charges Outreach and Modeling Manager continues his work as Communications Council Chair for the Michigan Section - American Water Works Association as the new co-host of the Michigan Section's podcast called The Current.

GLWA Team Member Recognized by Workday

We would like to congratulate Sonya Beaver, Financial Services Payroll Manager, on earning her Workday Pro U.S. Payroll Certification. This achievement places her among a select group of Workday experts worldwide. Her certification allows her to join the Workday Pro Collaboration Group, where she can share ideas and learn new ways to use Workday effectively. This not only highlights Sonya's dedication and expertise but also shows her commitment to improving our organization.

First Annual FSA All Day Training Event

On Wednesday, October 15, 2025 nearly all members of the Financial Services Area engaged in an all-day, off-site training event related to the public service aspects of their shared responsibilities. Sessions covered such topics as public procurement, the Open Meetings Act, GLWA Board and Committee functions, the Freedom of Information Act, and preparing Audit Committee and Board communications. FSA was pleased to welcome GLWA Deputy CEO Bill Wolfson and General Counsel David Jones as special speakers. Team members provided very positive feedback. FSA Leadership is now looking at dates for a 2026 event.