



February 25, 2026

The Honorable
Board of Directors
Great Lakes Water Authority

RE: CEO Report – February 25, 2026

Chairperson Zech and Directors,

As you may be aware, last week marked the one-year point from the 54-inch water transmission main that broke in Southwest Detroit. It is important to note because the break wasn't just an infrastructure failure; it disrupted lives and displaced families, and we recognize the significant impact this incident had on the residents and businesses in the impacted area.

As our team has reported, this was an unprecedented weld failure in a nearly 100-year-old steel transmission main. The manner of the weld failure is something our team and the experts we consulted had never seen before. It challenged long-standing assumptions about how these pipes can break.

In the time since the break, GLWA has changed how we assess and prioritize risk across the regional system. We are now more explicitly weighing the consequences of failure — particularly in densely populated areas — alongside traditional measures of likelihood of failure.

While the break has been repaired, the 54-inch main remains out of service. Over the last year, GLWA has been evaluating whether the system can still provide the optimal level of service to all customers, over the long term, without the main in service.

To help us with that evaluation, GLWA has:

- Conducted modeling on how our water transmission system functions and begun field testing to validate the results of the modeling;
- Sought out innovative technologies to help us assess the condition of steel pipes in the regional water transmission system because existing technologies generally are not capable of assessing the weld integrity of steel pipes; and
- A plan to undertake a pilot project with a company that has new technology which may help us inspect the steel pipe. This pilot project is scheduled to begin next month.

This pilot project is just one example of the critical work being executed within the expanding scope of our Linear System Integrity Program.

Continuing within the realm of investment in our regional infrastructure, I'll share an update on the continued good progress we are making on the renewal and replacement project we have underway on our 42-inch water transmission main along 14 Mile Road, west of M-5, in Oakland County.

As of February 20, 2026, we have replaced 105 segments, or approximately 2,600 linear feet of prestressed concrete cylinder pipe with new steel pipe. This means we are more than one third of the way through the replacement portion of the project.

Crews are finishing the east connection work on the pipe along 14 Mile Road, west of M-5 that is receiving reinforcement through carbon fiber reinforced polymer (CFRP). As a reminder this CFRP reinforcement will extend the life of these renewed pipes by approximately 50 years.

Also, crews have completed installation of about 14,500 feet of acoustic fiber optic (AFO) cable in a section of the reinforced 42-inch main and have installed the data acquisition unit, which will make it possible for GLWA to monitor the pipe for the sound of wire breaks. This can help us predict future failures before they occur. GLWA's use of AFO, is the first installation of this technology in Michigan.

Even with the challenging weather we experienced in January and February, our teams have been working hard to keep this project on track so that we can meet our goal of completing work in April before our high demand season starts this summer. I want to thank the residents and businesses who live in this area, as I know the traffic impacts necessary to keep our workers safe have been frustrating.

As a part of our ongoing efforts to inform the public about the changes to our budget and charges for the next fiscal year, an opinion piece that I authored was published in the Detroit News on February 4, 2026. The piece lays out the overarching reason behind the need for increased funding. You can reach the piece [here](#).

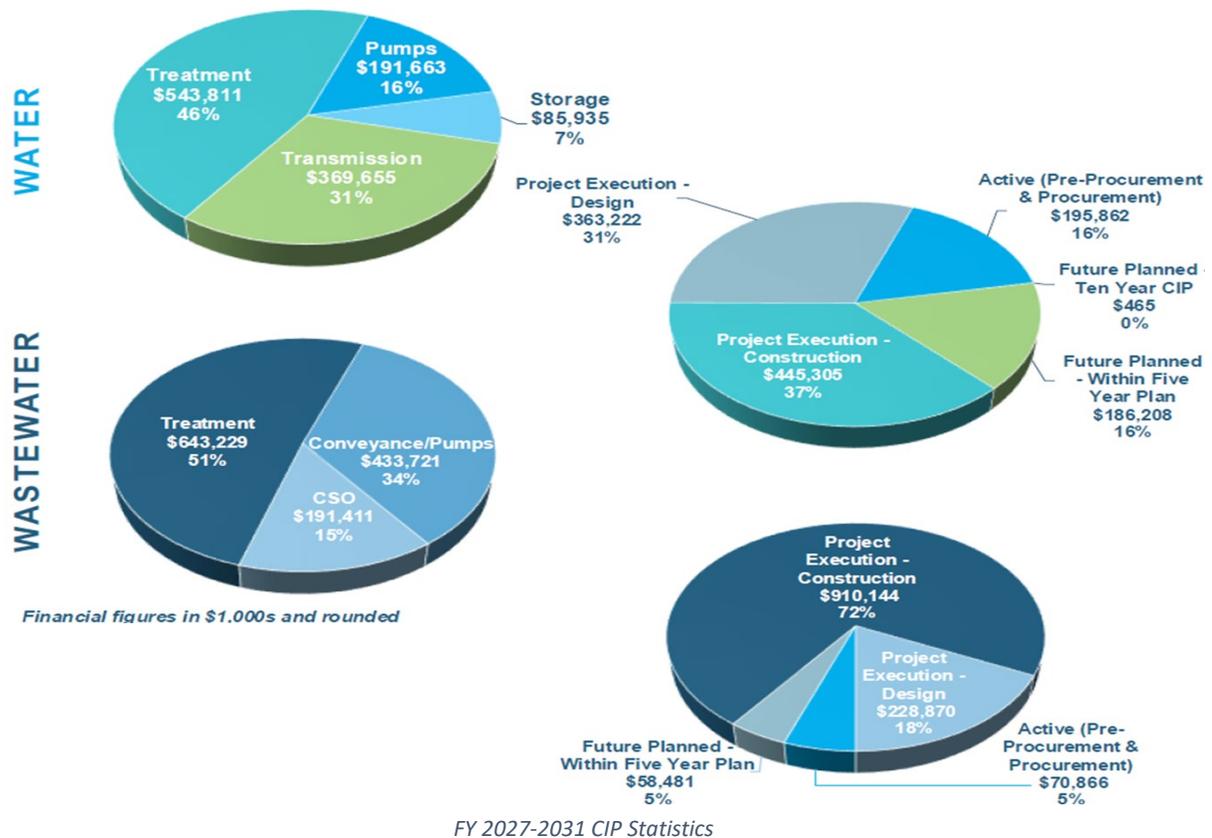
I will close out my report as I always do by recognizing team members and their significant accomplishments. First, I would like to congratulate Phyllis Hurks, our Director of Strategic Workplace Relations, on being named to the 2026 class of Notable Women in Law by Crain's Detroit Business. Phyllis was recognized for her work supporting a safe and productive work environment at GLWA by ensuring that fair workplace policies are developed and followed.

Finally, Cheryl Porter, our Chief Operating Officer-Water and Field Services has been selected by the Michigan Chronicle for inclusion in their 2026 Women of Excellence. She was selected for being a female trailblazer in the Water Sector. This is a wonderful recognition of Cheryl's work.

PLANNING SERVICES

Capital Improvement Planning (CIP)

The CIP Delivery Team’s dedication and hard work over the past eight months led to the successful presentation of the FY 2027-2031 Capital Improvement Plan (CIP) on January 28, 2026, to GLWA’s Board of Directors. This achievement reflects the CIP Group’s commitment to strategic planning and infrastructure investment, as outlined in the Plan’s statistical overview.



Looking ahead, the CIP Group remains committed to optimizing the CIP process and enhancing the user experience by streamlining annual development efforts. Work is already underway to identify a path forward for the next CIP cycle.

The CIP Assurances Team has been working closely with GLWA’s Information Technology (IT) Group to transition the updated risk and project interdependency data to a Power BI Dashboard for both the water and wastewater portfolios of projects. Additionally, the team conducted interviews for the Management Professional – Risk Management position and extended an offer to a candidate.

PLANNING SERVICES (continued)

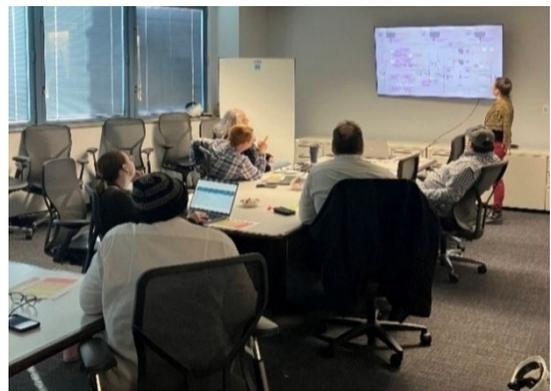
Meanwhile, the CIP Controls Team continued to screen resumes for the Management Professional – Schedule Management/Document Control vacancy to ensure progress toward filling critical roles that will support CIP Program delivery.

During January 2026, the Project Management Information System Team and various GLWA Groups (IT, CIP, Finance, and Engineering) continued to advance through systems integration testing and are developing the CIP Planning Application concept review. Commendable progress in data migration has been made.

The third Program Management Plan (PMP) revision process was launched in January, establishing a clear review timeline and engaging representatives from CIP delivery cross-functional teams (Water and Wastewater Engineering, CIP, Asset Management, Procurement, IT, and Finance) for comprehensive input. By adopting year-round feedback opportunities, the 2025 comment backlog was addressed. Key improvements included revising PMP Form 1407a (Certificate of Completion) and automating approval workflows for PMP Forms 0503 (Project Baseline) and 0504 (Re-Baseline) through Smartsheet, significantly streamlining the process and reducing inefficiencies.

Enterprise Asset Management Group (EAMG)

The EAMG Water Resources Recovery Facility (WRRF) support team is collaborating with WRRF operations and the analytical laboratory to conduct a comprehensive risk assessment and validate preventive maintenance strategies. This initiative focuses on identifying high-risk assets and ensuring that robust preventive maintenance plans are in place. The effort involves cross-functional discussions between operations, laboratory, and maintenance teams, leveraging data and insights from NEXGEN, GLWA's computerized maintenance management system.



Sarah Watkins facilitating a risk assessment workshop with the WRRF Team

In support of a CIP project to improve the Conveyance System, the EAMG team has been actively tagging assets in the field to ensure accurate data integration into the NEXGEN system. This process enhances data integrity and enables more informed lifecycle management decisions. Despite challenging cold-weather conditions, the effort demonstrates strong coordination between EAMG, engineering teams, and consultants, reinforcing our commitment to operational excellence.

PLANNING SERVICES (continued)

Member Services Group

The *Water Management Best Practices* (WMBP) work group held a hybrid meeting on January 14th at the University of Michigan Detroit Center. The meeting opened with a demonstration of Aquasight's AURA regional smart water platform that provides flow, pressure, and water quality data, and is available as a benefit to GLWA member communities.



EAMG team members tagging outfall assets

Next, the group discussed how various communities utilize Geographic Information Systems for asset management and infrastructure planning. This was followed by a roundtable discussion on the regional need for maintenance technicians, projected workforce demands over the next three years, and ideas for how to develop the required skills for these roles. The next WMBP meeting is scheduled for April 8, 2026.

Charges Rollout #3: Proposed Revenue Requirement and Service Charges, and Charges Rollout #4: Feedback on Service Charges and Revenue Requirement meetings were held virtually on January 15th and 22nd, respectively. Charges Rollout #3 focused on the proposed Fiscal Year 2027 and 2028 biennial budget and the associated preliminary charge adjustments for the water and sewer systems. A key highlight included an increase to the Linear System Integrity Program, which commits \$7.5 million to expand to a more comprehensive strategy addressing aging water transmission mains. Charges Rollout #4 detailed the proposed \$431.3 million operating budget, as well as the proposed average system charge adjustments of 6.83% for water and 5.98% for sewer. The Charges Outreach & Modeling team then recapped themes from one-on-one meetings with member partners. These included financial frameworks such as the Master Bond Ordinance and community-specific credits, to clarify how reserves and funding methodologies impact regional charge setting. This concludes the Charges Rollout meeting series for FY 2027.

On January 21st, the *Watershed Hub Work Group* met virtually to discuss 2025 monitoring season outcomes and plans for 2026. First, members from Oakland, Wayne, and Macomb Counties shared the status of the Investigational *E. coli* Grab Sampling program. Next, representatives from the United States Geological Survey discussed the Regional Water Quality Monitoring program.

PLANNING SERVICES (continued)

The group also talked about the upcoming third annual water quality report and ideas for a field day later this year that will invite a broader audience to learn about their efforts. The



The United States Geological Survey field team collects water quality samples in the icy waters of Southeast Michigan's rivers

Watershed Hub Work Group will meet next on March 18, 2026.

On January 23rd, the *Wastewater Analytics Task Force (WATF)* met at the University of Michigan Detroit Center. The meeting began with a discussion on establishing a process for updating a series of technical memos that were first prepared over twenty years ago and are used as a reference by both GLWA and members in support of the regional system's wastewater metering. The group also reviewed a set of dye dilution test results and learned about metering and dye testing plans for 2026. The meeting concluded with a presentation on GLWA's use of Bluespot Technology to model areas at risk of flooding after significant precipitation events via overland flow. The next WATF meeting is scheduled for February 27, 2026.

Wastewater Analytics, Planning & Metering (WwAPM)

As noted in the Member Services section, WwAPM presented at the January WATF meeting information on the planned meter activities for the 2026 calendar year. Some of these activities require coordination with Member Partners. Member Partners are encouraged to refer to the presentation and reach out with any questions. Additionally, the draft FY 2025 Flow Balance report will be presented at the February 27th WATF meeting along with a schedule associated with the FY 2026 Flow Balance review and approval process.

Water Analytics, Planning & Metering (WAPM)

The WAPM Group is pleased to announce that on February 6, 2026, the 2026 Water Master Plan request for proposals was released. The goals of the plan are to develop long-term strategies that address aging infrastructure, right-size capacity, maintain water of unquestionable quality, determine the best resiliency posture to harden the system and enhance recovery from disruptions, and meet or exceed industry and member standards for level of service—all while maintaining affordability to support a healthy and prosperous southeastern and mid-Michigan. The deadline for the proposals is March 27, 2026. The official start of the Water Master Plan project is expected to occur this summer.

At the Water Analytical Work Group (AWG) meeting on February 3, 2026, the WAPM Group presented the findings of the yearly water balance and system water audit to Member Partners.

PLANNING SERVICES (continued)

Significant progress has been made, according to the analysis; the total non-revenue water (NRW) has dropped from about 93 Million Gallons per Day (MGD) in 2017 to 59 MGD in 2024, demonstrating the effectiveness of continuous efficiency efforts to lower the NRW. Since 2016, GLWA has made the following system improvements:

- 120 out of 296 Wholesale Automated Meter Reading meters have been upgraded and right-sized
- As part of the current meter upgrade contract, 67-meter sites are to be right-sized and upgraded by October 2028; The work has been completed at 19-meter sites. By the end of this contract, 250 of the 296 meters will be magnetic type flow meters, which is GLWA's preferred meter type
- Four out of five water treatment plants are fully metered as of 2025
- Developed an internal Water Analytics Portal to review daily flows and pressures, monitor pressure transient events, and examine billing issues

At the next AWG meeting on April 28, 2026, a follow-up presentation is planned to answer Member Partner inquiries and provide additional details related to:

- Advancements of the Wholesale Water Meter Pit Rehabilitation and Meter Replacement program
- Continued discussions with non-master metered communities to advance metering plans
- Enhancements in monitoring capabilities by incorporating additional virtual zones
- Decommissioning and abandonment of closed meter pits
- Planned infrastructure upgrades to increase data reliability

WASTEWATER OPERATING SERVICES

Operations

The Water Resource Recovery Facility (WRRF) operations complied with the Water Quality Standards and Air Quality Standards for the month of January.

Wastewater Operations arranged and coordinated travel for interested team members to attend the Michigan Water Environment Association Joint Expo and Operator Day in Lansing. The coordination efforts included planning and scheduling, bus rental, notifications to participants, registration for the event and overall logistical support.



Team Members pictured at Operator's Day

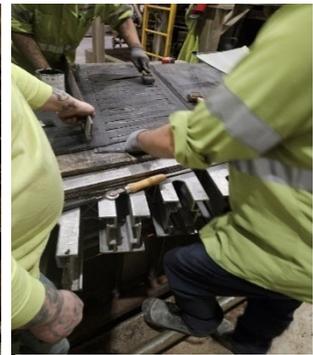
On the day of travel, team members arrived at 5:30 a.m. and departed from the WRRF. The group attended the event and returned by 4:30 p.m. the same day. The event was highly successful, providing valuable learning opportunities and networking experience for the team. A total of 37 team members registered and participated in the event.

Reliability and Maintenance Engineering (RME)

Due to the age of the conveyor belts in Dewatering Complex No. II, the Dewatering Team initiated a project to rehabilitate belts C and D to prevent sudden conveyor failure. The belts had been in operation for over 10 years and were due for rehabilitation. To date, belt D is finished, and the contractor is progressing to belt C. Proactive rehabilitation of equipment allows for proper scheduling of the work, which minimizes cost of repairs and unplanned downtime of the equipment. These efforts exemplify the "R" in RME and really illustrate the growth of the team!



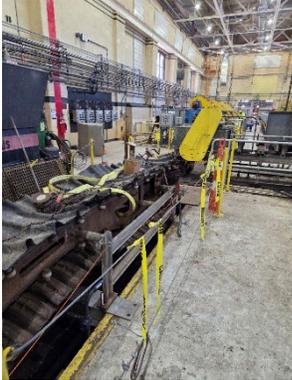
D conveyor components removed



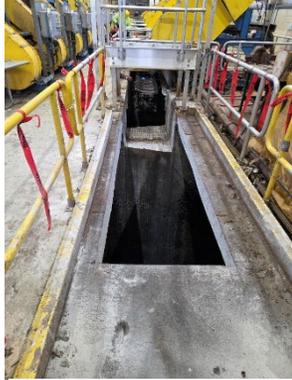
Splicing the new D belt

WASTEWATER OPERATING SERVICES (continued)

The Pump Station No. 1 (PS1) screenings belt has posed several challenges to the RME and Operations Teams. The belt is aging which contributed to equipment failure and also lacked



*Serpentix tail pulley
relocated to bar rack No. 1*



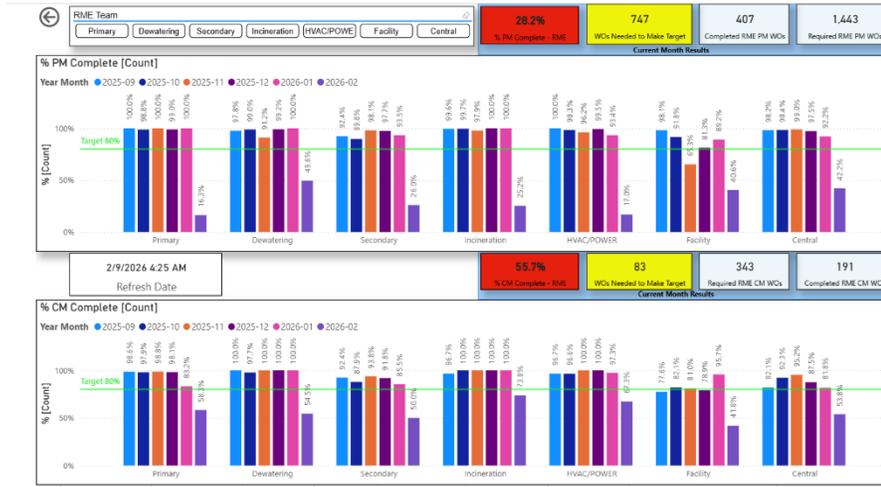
*Removed Serpentix belt from
south side, ready for
installation of conventional
belt*

redundancy, which caused the RME team limited access to completely rehabilitate the belt and was limited to just doing patchwork repairs to keep the belt running and minimize stress to Operations. Team Leader *John Clark* initiated a monumental effort to reconfigure the screenings belt to provide for more redundancy and operational flexibility. This arduous effort, likely the largest effort taken by the RME team without assistance from other groups, modifies the existing Serpentix belt to only provide screenings removal to main lift pumps (MLPs) Nos. 1-4.

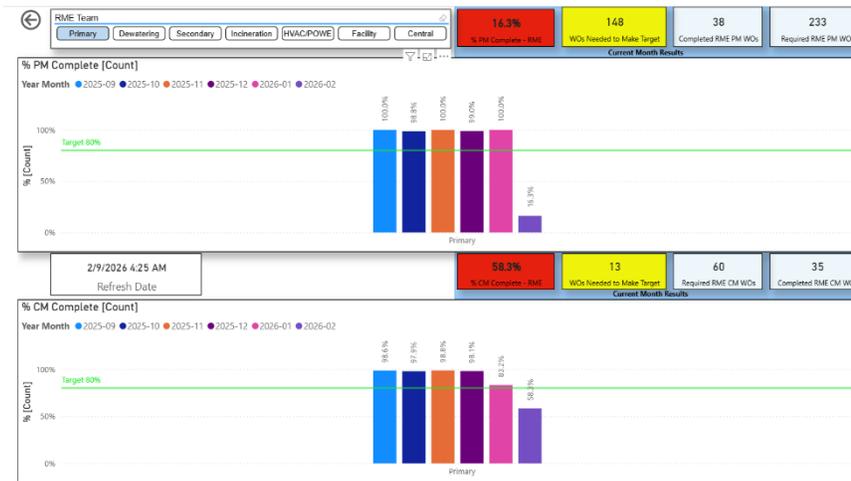
To provide screenings removal for MLPs Nos. 5-8, a new conventional belt will convey the screenings out to the screenings to the south offload building versus the north offload building that was used to handle all screenings from PS1. Modifications to the Serpentix belt are complete and the Serpentix is operational. The full project is scheduled to be completed in March. This project is a great example of the RME team taking on more monumental challenges to further improve the reliability of plant equipment and processes!

As part of the ongoing effort for the RME team to be more data-driven, NEXGEN data is being leveraged to create real-time key performance indicator (KPI) dashboards to assist the Team Leaders and Planners with managing their monthly workload. These dashboards will show the daily progress of each team in all internal and external maintenance completion KPIs. This dashboard will quickly allow the Team Leaders and Planners to select their team and will tell them their current KPI status and how many more preventative maintenance and corrective maintenance items must be completed to reach their KPI goals for the month. This quick tool will also assist the Team Leaders and Planners in resource allocation and provide them with the information they need to make decisions regarding any additional resources they may need to meet their goals for the month. Work is progressing on contractor dashboards for the RME Team's primary contractor. This work assists in comparing the completed contractor work with what is invoiced, ensuring that the cost for these contracts are optimized.

WASTEWATER OPERATING SERVICES (continued)



KPI dashboard view of full RME team



KPI dashboard view of individual team

Laboratory

Chemist III *Nainesh Patel* is retiring this month after an incredible 41 years of service with the Detroit Water and Sewerage Department and GLWA! *Nainesh* has been a valued member of the team, and we extend our heartfelt thanks for his dedication and commitment. We wish him the very best in his retirement!

Initiated and led by *Sarah Watkins*, Asset Management Enterprises Management Professional, the WRRF Laboratory is collaborating with the Asset Management Team, including *Megan Beemer*, also Asset Management Enterprises Management Professional, on a comprehensive risk assessment.



Chemist Nainesh Patel cutting his chemistry themed retirement cake on his last day at WRRF.

WASTEWATER OPERATING SERVICES (continued)

Three workshop sessions have been held, focusing on Laboratory associated areas within the Primary Maintenance area. *Ned Yaeger*, Planner and Team Leader represented the RME Team. The workshop group performed detailed risk assessments of the ferric chloride system and influent sampling stations. Preliminary outcomes included opportunities to adjust scheduled preventative maintenance (PM) frequency, addition of necessary PMs, removal of redundant tasks and identification of areas requiring further data collection.

In parallel, the Laboratory continues to add PM tasks internally to enhance equipment reliability and operational efficiency.

Operation Technology (OT)/Process Automation & Control System Team (PACS)

The OT Team continued to work on enhancements to the distributed control system (DCS) graphics. The team created new network monitoring screens to improve system administration and streamline the identification of network disruptions and communication faults. The new diagrams clarify the depiction of network interconnects and better highlight port-to-port outage conditions.

The OT Team took advantage of downtime at the WRRF's dechlorination facility (Dechlorination) to improve the resiliency of the DCS network against power failures. The team modified the power feeds to each DCS network switch ensuring two-fold redundancy. The new configuration will allow the Dechlorination DCS to remain connected to the wider GLWA OT network in the event of a single power feed loss to the network switches.

The OT/PACS Team also conducted full testing and validation of new High-Performance Graphics and Alarm configurations for the Belle Isle Facility. Across five days of testing, the team utilized simulated asset responses to test stop/start, open/close and auto/manual operation of every asset connected to the distributed control system at Belle Isle. Alarm and fault condition depictions were also checked for every device.

The team will be working through the observed variances prior to testing and installation of the new graphics at the facility later this winter.

Industrial Waste Control

The next report for the Perfluorooctanesulfonic acid and Perfluorooctanoic acid Minimization Program is currently being drafted to meet the May 2026 deadline.

A 30-day extension for the Norfolk Southern Railroad stormwater permit application was requested and has been granted.

Comments on the Evans Distribution Systems permit have been addressed, and the final permit is scheduled for issuance this month.

WASTEWATER OPERATING SERVICES (continued)

Engineering and Construction

Wastewater Projects in Design or Misc.

CIP Construction:

CIP 211006, Contract 2103350 – Pump Station No. 1 (PS1) Improvements (WRRF)

An equipment shutdown request (ESR) for the south wet well work, including the inlet gate replacement, was approved and issued to the Contractor with a start date of January 15, 2026, and an end date of August 25, 2026. The Contractor is currently attempting to seat the stop logs and dewater the lower wet well. However, progress has been unsuccessful due to a significant debris. The electrical subcontractor is installing conduits in various areas throughout the project site. The reconstruction submittal for the new Electrical Building No. 37 (EB-37) remains under review, with field verification ongoing by both the Contractor and the Engineer. Instrumentation and Controls workshops are ongoing. The surveyor has been laying out floor hatch locations at the motor floor. Nearly 95% of building exterior repairs are completed. The project is currently behind schedule for each milestone, and a schedule recovery plan or a time extension request with supporting documentation from the Contractor is anticipated.



Conduit installation in monitoring room



Stop-log seating in south wet well

CIP 211007, Contract No. 1904337/SCN-0000409 and 2300154/SCN-0000518 – Pump Station No. 2 (PS2) Bar Rack & Grit System Improvements

This project upgrades the bar screens to finer screens and installs an improved grit processing system at PS2 at the WRRF. Commercial Contracting Corporation finished the driving piles for the foundation of the new screenings handling area and is now proceeding with pile installation at the Ash Lagoon. Crews isolated grit channels Nos. 15 and 16 from the rest



Demolition of concrete wall between grit channels Nos. 15 and 16



H-piles for the new screenings handling area

of the system and demolished the concrete walls between the channels. The piles and retention walls are installed around the exterior of the channel walls to allow for future extension. Crews have also removed old, abandoned cables to clear the pathway for installation of a new fiber optic cable line between PS2 and the Process Control Center.

WASTEWATER OPERATING SERVICES (continued)

CIP 211011, Contract No. 2201762 – Pump Station 1 Rack and Grit HVAC System Upgrade

The final change order and payment have been processed and the close-out documents from Contractor to release retainage and close the contract will be received soon.

CIP 212008, Contract 2102926 – WRRF Aeration Decks Nos. 1 and 2 Improvements

The Design-Build Team delivered the 60% design plans and specifications at the end of January 2026. Review of the plans and specifications is currently being carried out by all GLWA stakeholders and outside subject matter experts. The focus for work in January 2026 was a continuation of the 60% design effort, including quality assurance reviews. Along with the main design efforts, the Contractor started the Meter Chamber Early Start Package. This



Torching apart 78" round to square transition pipe



78" diameter flowmeters unbolted and ready to remove.

part of the work includes the removal of the pump flowmeters and piping. Construction of the channel walls and channel concrete repairs are to take place next in the early work package. The Kokosing Team demolished the abandoned conduit and wire inside the Meter Chamber and provided temporary wiring, along with testing, to ensure that the gates into the aeration deck remain operable. The Design Build Team plans on having this part of the work completed in mid-May of 2026.

CIP 213007, Contract CON-197 – WRRF Modification to Incineration Sludge Feed Systems at Complex II (WRRF)

The performance issues associated with this project are not resolved and the project has not achieved substantial completion or final completion. Discussion with Weiss' Surety (Liberty Mutual) is ongoing regarding taking over this project from Weiss as Weiss ended their operation as of December 2025. Currently, Vertex Engineering is overseeing this project on behalf of Liberty Mutual. Change Order No. 07 to extend the project contract completion date by six months was presented and approved during the January Board of Directors meeting. A third party, Conveyor Dynamics, was engaged to do a root cause analysis for the motor failures. Coordination meetings are in progress to finalize the protocol for on-site visit and test. The on-site test is tentatively scheduled for early March 2026.

WASTEWATER OPERATING SERVICES (continued)

CIP 216006, Contract 1903601 and 1903598 – Assessment and Rehabilitation of WRRF Yard Piping and Underground Utilities (WRRF)

The project is substantially complete. The Screened Final Effluent (SFE) large diameter gate valve assessment program has one shutdown left to perform next month and surface restoration in the spring. Walkthroughs and punch lists are being completed, and the project is expected to close this fiscal year.

CIP 216008, Contract No. 2000970/SCN-0000131 - SFE Pump Station Rehabilitation

This progressive design-build project will replace the SFE building and associated equipment at the WRRF. The new SFE system will provide an additional source of utility water and upgrade aging pumps, enhancing the WRRF's overall resilience. The Contractor began driving piles for the foundation of the new building. In February, the WRRF will stop flowing out of the west effluent channel so that crews can install access points for the future pumps to draw water.

CIP 216011, Contract No. 2100239 – WRRF Facilities Structural Improvements

Change Order No. 2 has not yet been executed, as Procurement is working with the Contractor to obtain updated bonds reflecting the additional \$3,100,000. The Contractor submitted a preliminary parking structure plan for review, and comments have been issued requesting more specific and detailed information. A cost proposal to replace 93 pre-cast planks at Aeration Basins Nos. 3 and 4 was submitted by the Contractor and is currently under review. No field work was performed by the Contractor in January 2026.

CIP 232002, Contract No. SCN-0000586 – Conner Creek Pump Station Storm Water Pump Replacements (CON)

The Contractor continued to perform utility relocation work, including the installation of temporary water service piping, demolition of the existing 6-inch water piping, and demolition of an abandoned electrical duct bank. The Contractor completed the crane pad that is utilized for the installation of the Temporary Earth Retaining System for the West Jefferson Relief Sewer Isolation Gate. The Contractor also completed the arc flash study for the Conner Creek Storm Pump Station and will continue to work through the submittal process for Storm Pumps Nos. 3 and 7.

CIP 232005, Contract No. 2204605 – Freud SPS Improvements (CON)

The Contractor completed the 36" force main that will connect the Freud Sanitary Pump Station to the Detroit River Interceptor (DRI) for the purpose of handling dry weather flows. The repairs to the Navahoe Street storm catch basins are complete, and Navahoe Street is prepared for winter conditions. The structure that will accommodate the connection of the 36-inch force main to the Detroit River Interceptor (DRI) has been poured and formed and the removal of the support ribs that were previously installed in the DRI began.

WASTEWATER OPERATING SERVICES (continued)

The Contractor continues to perform electrical work and upgrades within the existing Freud Storm Pump Station and installation of the carbon fiber support wrap on the storm water pump's concrete support pedestals is complete. The installation of the storm station's 6-inch sewer line and 4-inch water line is progressing.

CIP 260207, Contract No. 2004082 – Rehabilitation of the Woodward Sewer (RWCS)

Negotiations continue with Pamar, Lanzo, Liberty Mutual, and GWLA with the goal of a tendered contract being provided by Liberty Mutual that will switch the terms and conditions of the Lanzo-GLWA contract to Pamar-GLWA for completion of the work. This contract will be presented to the Board of Directors for award when GLWA business units negotiate and confirm it is ready for recommendation.

CIP 260614, Contract No. 1902224 – CSO Facilities Structural Improvements (CSO)

While Supervisory Control and Data Acquisition (SCADA) work is not completed for the new generator, all other work has been completed. All work is expected to be completed soon, which includes submitting record documents. The contract completion date is April 2026.

CIP 260701, Contract 2102859 – Conveyance System Infrastructure Improvements

Regulator improvements and backwater gate installation are complete at nearly all the Detroit River and Rouge River outfall locations. Instrumentation and Controls have been tested for acceptance at 45 of 55 sites. A change order was approved by the GLWA Board of Directors in January to extend the final completion to June of 2026.

CIP 260701, Contract 2201142 – Conveyance System Infrastructure Improvements: Sewer In-System Storage Devices (ISD) and Valve Remotes (VR) Improvements

ISD equipment installation and Engineer-directed repairs to inflatable dams have been completed. Improvements to several of the VR gates are behind schedule due to supply issues. Acceptance testing at the remaining sites is nearing completion. The current final completion milestone is approaching. However, we are currently reviewing a claim by the contractor for additional time.

CIP 222001, Contract No. 2304897 – Northwest Interceptor to Oakwood Combined Sewer Overflow (CSO) Sewer (NOCOSOS)

A pinch valve key milestone time extension will be put in for approval in a future change order. The pinch valves are continuing to be installed. The pile installation for the launch and manhole (MH) shaft is complete with the secants at the Oakwood CSO starting in March. Oakwood CSO improvements to make the site ready to install the Tunnel Boring Machine (TBM) retrieval shaft installation are ongoing. AT&T phone and fiber have been relocated. Watermain relocation and haul road installation is completed while the gate reversal is scheduled to be completed soon. The TBM will be commissioned to launch by March.

WASTEWATER OPERATING SERVICES (continued)

CIP 260204, Contract No. 2103688 – Conner Creek Sewer Rehab (CCSS)

The Conner Creek CSO forebay (upstream of the bar racks) improvements are complete. Grouting of the double and triple barrel has resumed and will continue until early spring. A change order has been prepared and will be presented at the February Board of Directors meeting to incorporate the rehabilitation of manholes on CCSS within the City of Detroit airport limits. The planned work can be completed within the existing allowance amount, and no additional funds are required.

Interaction with the Detroit Water and Sewerage Department is ongoing inside the airport for the GLWA MHs that contain both regional and local system connections.



Center sump channel filled in with concrete to form flat area for future cleaning

CIP 260903, Contract No. 2201744 – Front Entrance Rehab (CON)

Monthly coordination meetings continue to coordinate project status and tasks. The main canopy shop drawings were approved, and the permanent turnstiles are currently being installed and window replacement work at the guardhouse is expected to be completed soon.

CIP 270004, Contract SCN-0000697, Construction Services of Oakwood/Leib Improvements

This project provides chemical feed system upgrades at both Oakwood and Leib CSO Facilities along with screening upgrades at Leib and storm pump improvements at Oakwood. These improvements are required to accommodate future flows being diverted from the Northwest Interceptor to Oakwood and from the Meldrum Sewer to Leib. Trailers are being installed, and coordination of trailer utility installations is being coordinated with Operations. Equipment submittals continue for the critical equipment and construction activity is expected to begin in March 2026.

WASTEWATER OPERATING SERVICES (continued)

COMBINED SEWER OVERFLOW (CSO) CONTROL PROGRAM

CSO Operations, CSO Maintenance, CSO Conveyance

The CSO Team is committed to expanding the knowledge of each of our team members. As such, CSO team members were provided with various training classes on different subjects in January 2026. The team had the opportunity to attend a generator installation training at Hubbell-Southfield CSO Facility. The generator in question was identified in a needs assessment as reaching its useful life and was scheduled to be replaced as a part of improving the resiliency in redundant power supply. The subsequent installation of a new, more reliable generator was utilized as a practical, hands-on training exercise for CSO Team Members. Team members also refreshed their knowledge of lockout tagout procedures. This training was personalized to fit the daily work of the CSO Team and included procedures specific to this group. Lastly, Vactor training was provided for the team, where team members were taught how to use the Vactor truck to clean grit and other buildup accrued in CSO basins and other prominent areas of CSO Facilities.



Sewage Pumping Stations (SPS)

The SPS Team includes the Wastewater Conveyance and Team's Flow Control Coordinators, who are comprised of the Equipment Shutdown Request (ESR)/Facility Access Request (FAR) Team.

After years of working for GLWA, these team members have a thorough knowledge of the collection system, SPS Facilities, and CSO Facilities, which are required for this position. Their responsibility is to coordinate shutdown and access requests to facilities and interceptors with contractors and internal/external stakeholders. The ESR team coordinated 18ESRs and FARs, which included projects at Bluehill SPS, Freud SPS, Conner Creek SPS Facilities and more. Thanks to the ESR Team, Leadership Team Members can be confident that vital shutdowns will be coordinated as necessary for each project.

The SPS team welcomed two new team members this month, *Kyle Henderson* and *Dorj'an Samuel*. As Maintenance Technicians, they will assist the SPS Team with daily maintenance activities such as daily inspections and preventative maintenance. Additionally, they will assist with corrective activities as necessary. Since it stood up in 2024, the SPS Team has continually expanded, which includes the ESR Team. Welcome to the team, *Kyle* and *Dorj'an*!

WASTEWATER OPERATING SERVICES (continued)

Conveyance

The Conveyance Team has been working with the SCADA Team to create a field inspection process for potential issues with instrumentation and SCADA at remote sites. To do this, the team has been holding walkthroughs at each site with Operational Technicians and the Vendor-Supported Instrumentation Team to determine the process. This is a coordinated effort to include the Operational Technology Team that manages SCADA. These walkthroughs are a necessary part of the transition process for turning over Wastewater Conveyance assets from Water Transmission.

The team held the kickoff meeting for the Conner Creek SPS Backwater Gate Rehabilitation Project. This project centers around the backwater gates connected to Conner Creek SPS. These gates were installed over twenty years ago and require rehabilitation. This meeting was held to gather information about the gates, meet with contractors, and discuss timelines for various aspects of the job. Moving forward, this project is predicted to take about a year and a half to rehabilitate three of the nine gates.

WATER OPERATIONS AND FIELD SERVICES

Water Operations

Successful Lab Certification Inspection at Springwells Water Treatment Plant

Congratulations to Steven Goryca and the outstanding lab team of Sabu Paul, Jacob Oommen, Eireess Greenwood, Ryan Lindsay, and Mathew Mangatt for achieving a successful Lab Certification Inspection in December 2025.

This accomplishment reflects an impressive level of preparation, technical expertise, and teamwork. Certification inspections are no small feat, and their ability to navigate the process with confidence and precision shows just how committed they are to excellence. The collaboration, attention to detail, and professionalism brought by each Team Member made this success possible.



Steven Goryca and the Springwells Lab Team

WATER OPERATIONS AND FIELD SERVICES (continued)

Southwest Water Treatment Plant

Stoplog Isolation

In January 2026, Southwest Water Treatment Plant Operations, Maintenance, Lab, and Engineering teams were all involved in performing a stoplog isolation test between the mixed water conduits. This test was integral to the early development and success of the Administrative Compliance Agreement water analyst and laboratory mandated Rapid Mixer Improvements project. Furthermore, this test helped plant personnel gain familiarity with isolation in this location as these hatches and the associated stoplog have not been moved in likely over 30 years.

Maintenance Involvement: Southwest Water Treatment Plant maintenance team was key to the success of this test, with important activities before, during, and after the test was complete. The maintenance team worked to rig the hatches so they could be lifted safely, directed the crane truck operator, and aided in returning the site to normal conditions after the test.

Operations Involvement: The Southwest Water Treatment Plant operations team was tasked with monitoring the treatment process for any unexpected changes and reacting accordingly. A team leader was positioned outside with the crew conducting the test and another was inside monitoring flows and managing the process as usual. The lab was keen to observe residual chlorine levels and turbidity in the flocculation/sedimentation basins, making any adjustments as needed.

Engineering Involvement: The engineers at Southwest Water Treatment Plant were integral to the coordination, planning and execution of the stoplog measurement, and testing procedures. An Equipment Shutdown Request was prepared, reviewed, and submitted for signatures, with a summary meeting for all those required to ask any questions before the procedure. Finally, the Southwest engineers will be conducting follow-up work involving sizing a new stoplog to be fabricated for this project.

In summary, along with all other duties involved with producing water of unquestionable quality, Southwest Water Treatment Plant crews did their part to ensure safety of contract workers, continuous compliance with treatment standards, and total communication during a test involving activities that have not been initiated at the plant in over 30 years to result in a smoothly run test with good data and a strong follow-up.

WATER OPERATIONS AND FIELD SERVICES (continued)



Stoplog held over positions to measure width and seal



Cleaned and lifted stoplog hatch cover, shown with eyebolts and straps attached

Water Works Park Water Treatment Plant

Kudos to Water Technician Trista Shaw

We are proud to recognize Water Technician Trista Shaw for her outstanding initiative and leadership in developing and implementing a comprehensive waste handling and disposal process at Water Works Park. Her efforts have significantly enhanced our operational standards and reinforced our commitment to safety and compliance.

Trista designed a clear, structured approach to align chemical handling practices with regulatory and safety expectations. By applying 5S principles, she organized storage areas for filter aid polymer, empty totes, and generated waste across all chemical zones, creating a more efficient and orderly environment.

Beyond these improvements, Trista authored a detailed operating procedure to ensure consistency and sustainability of the process. This achievement extends well beyond her day-to-day responsibilities as a Water Technician and exemplifies her strong sense of ownership and dedication to operational excellence.

WATER OPERATIONS AND FIELD SERVICES (continued)

The impact of these enhancements is substantial: improved housekeeping, reduced risk of noncompliance, and the establishment of a high standard for chemical management moving forward. These changes not only strengthen our operations but also advance our safety culture.

Thank you, Trista, for your leadership, attention to detail, and commitment to continuous improvement. Your contributions will have a lasting, meaningful effect on our organization.



Water Technician Trista Shaw

Water Maintenance

Testing and Repair of Variable Frequency Drives at Lake Huron Water Treatment Plant

Plant Electricians David Jahn and William Hedrick are working on the high lift variable frequency drives (VFD). These drives are 13,800 volts and liquid cooled. The drives were installed approximately 20 years ago and are past their life expectancy, so much effort is executed in caring for these units to ensure they run properly. David worked on replacing a deionized water bottle, which filters dissimilar metal out of the cooling system. William replaced two VFD cells and tested for coolant leaks. These tests and repair efforts are crucial for ensuring minimal downtime on antiquated equipment.



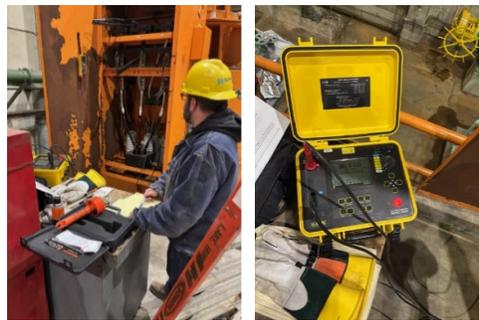
David Jahn and William Hedrick replacing a deionized water bottle and VFD cells in the VFD cabinet

WATER OPERATIONS AND FIELD SERVICES (continued)

High Lift Motor Undergoes Annual Megger Testing at Lake Huron Water Treatment Plant

Plant electrician David Jahn is performing annual Megger testing on a High Lift motor as part of the preventive maintenance program. Megger testing is a diagnostic test that measures the insulation resistance between the motor windings and ground using a controlled high voltage. The purpose of this test is to verify that the insulation protecting the windings is still intact and capable of safely containing electrical current. Over time, factors such as heat, moisture, vibration, contamination, and normal aging can cause insulation to deteriorate. If insulation resistance begins to drop, it can lead to short circuits, ground faults, unexpected trips, or complete motor failure.

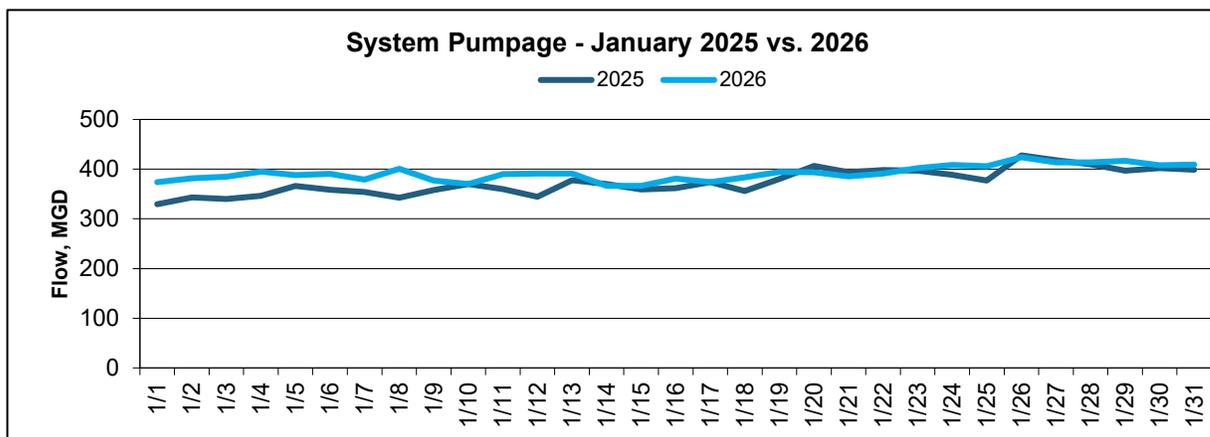
By performing this test on a scheduled basis, potential insulation breakdown can be identified early, allowing maintenance teams to address issues before they escalate into unplanned outages, equipment damage, or safety hazards. Annual Megger testing helps extend motor life, improve reliability, and reduce costly emergency repairs and downtime.



Plant Electrician David Jahn performing annual Megger testing on a High Lift motor

Systems Control Center

There was a 4.7% increase in the January 2026 pumpage compared to 2025



WATER OPERATIONS AND FIELD SERVICES (continued)

Engineering

Water Engineering Active Capital Improvement Plan (CIP) Project Status

CIP No. 119009 (Contract No. 1803990) Lake Huron High Lift and Yard Piping Improvements

Project Manager: Brian VanHall

This project at Lake Huron Water Treatment Plant adds three pumps that are each rated for 20 million gallons per day, a 72-inch flow meter on the south high lift header with an 84-inch butterfly valve for isolation, 16-inch flow metering for process water usage by the plant, blowoff on the south high lift header, infrared heating within the pump building on the south side, and a replacement valve actuator on the 84-inch butterfly valve on the north high lift header. Project completion has been delayed due to Contractor performance issues and material procurements for the pumps and cone valves. The Contractor has indicated that they will not finish the project and has engaged the surety.

CIP No. 112006 (Contract No. 1904231) Northeast Flocculator Replacement

Project Manager: Brian VanHall

This project at Northeast Water Treatment Plant replaces flocculator equipment in all four basins, demolishes inlet gates to each flocculation chamber and installs a baffle block at each basin inlet for flow distribution, improves access to the drywell with stairs and platforms to access the new flocculator gearmotors and replaces the access hatches to the inlet gates in each basin. This project is in the construction phase and flocculation improvements have been completed for Basin No. 2 and Basin No. 3. The project is on track for final completion by March 18, 2027.

CIP No. 113010 (Contract No. 0002500) Southwest Water Treatment Plant Flocculation Improvements

Project Manager: Brian Vanhall

This project involves replacing the existing walking beam flocculators with vertical flocculators in three of the four flocculation basins at the Southwest Water Treatment Plant. The existing equipment will be removed from Basin Nos. 1A, 1B, 2A, and 2B, and new equipment will be installed in Basin Nos. 1B, 2A, and 2B. The solicitation closed on August 18, 2025. The anticipated award date is winter 2025/2026. The project will be delivered using the Design-Bid-Build method, with an estimated completion date of fall 2031.

CIP No. 122004 (Contract No. 2303968) 84-Inch Triple Offset Ball Valve Procurement

Project Manager: Corey Brecht

This contract is a material purchase for Phase 3 of CIP No. 122004 – 96-Inch Water Transmission Main Relocation Project. The material purchase includes two 84-inch triple offset ball valves that will be provided to the Phase 3 contractor for installation. The lead time of these valves was between 66 - 80 weeks from start of the shop drawing process and is the primary reason why GLWA pre-purchased these valves. The vendor submitted an updated production schedule that shows projected delivery of the valves to GLWA in February 2026.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 122004 (Contract No. 1900741) Professional Engineering Services for the Design and Construction of the 96-Inch Water Transmission Main Relocation

Project Manager: Corey Brecht

This contract provides engineering and construction assistance services for the entire 96-inch Water Transmission Main Relocation Project (Phase 1-3). The consultant will be assisting GLWA in Phase 3 design review activities and construction oversight.

CIP No. 122004 (Requisition No. 2401015) Design Build of 96-Inch Water Transmission Main Relocation- Phase 3

Project Manager: Corey Brecht

This phase of the 96-inch relocation was awarded by the GLWA Board in April of 2025 and notice to proceed was issued to the contractor on June 27, 2025.

The scope of this project phase includes final design and construction of the pipeline alignment, connections, line stop, temporary booster pump station, isolation valves, and pipeline appurtenances. Project final completion is scheduled for December 31, 2028.

CIP No. 111001 (Contract No. 1803769) Lake Huron High Lift, Low Lift, and Wash Water Pumping and Switchgear Improvements

Project Manager: Eric Kramp

This project provides engineering services to address long-standing issues with the switchgear, low lift, high lift, and corrosion control systems at the Lake Huron Water Treatment Plant. The consultant has submitted a revised 90% design package for the switchgear and low lift pumping improvements, which is sufficiently complete to proceed to final, biddable documents. A construction contract for this portion is expected to be bid within the next fiscal year. Designs for the high lift pumping, wash water, and phosphoric acid systems have been submitted at the 60% completion level and are currently under review. An amendment request from the consultant is anticipated to fully incorporate federally mandated changes and the latest project adjustments. GLWA staff is evaluating this project to consider where cost reductions may be implemented.

CIP No. 111006 (Contract No. 2101680) Lake Huron Filter Instrumentation and Raw Water Flow Metering Improvements

Project Manager: Eric Kramp

This is a progressive design-build project aimed at addressing outdated and failing programmable logic controllers and controls throughout the plant, with particular emphasis on the filter building. There are two phases with this project. Phase 1 consists of evaluating and validating GLWA's understanding of what work is necessary and then designing a complete set of construction documents. This phase has been completed. Phase 2 is the construction phase of the work designed in Phase 1. The GLWA Board awarded Phase 2 of this project in July 2025. Work on this project began in November 2025. The upgrades to the Waste Wash Water Treatment Facility conduits and wires, the first elements of permanent work, have begun.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 111012 (Contract No. 2004549) Lake Huron Flocculator Improvements

Project Manager: Eric Kramp

The purpose of this project is to upgrade the rapid mix and flocculation systems at the Lake Huron Water Treatment Plant to meet current standards. The study phase is complete. For the rapid mix system, the existing configuration of four mixers—two in each of two raw water conduits—will be retained, but the mixer sizes will be increased. Job Order Contracts and procurement documents for the new, larger mixers are currently in development and under quotation. This work is being prioritized to maintain the schedule agreement between Michigan Department of Environment, Great Lakes, and Energy (EGLE) and GLWA. The engineer has submitted a basis of design and a 30% conceptual drawing set. The 30% design costs were out of alignment with proposed CIP budgets, so hydraulic flocculation and other auxiliary improvements were removed from the project. The flocculation system will use vertical mechanical mixers instead of horizontal flocculators. The construction phase for this work is scheduled for completion May 2031.

CIP No. 170802 (Contract No. 2201316) Reservoir Rehabilitation Phase 2 (Construction), Booster Stations and Water Treatment Plants

Project Manager: John McCallum

This is a low-bid construction project with LGC Global. The contract scope includes reservoir cleaning, repairs, and selected capital improvements to 17 finished water reservoirs located at the facilities identified in engineering Contract No. 2100236. The first season of work (September 2023 through April 2024) was completed at the Wick Road, Eastside, and Schoolcraft locations. The second season of the project (September 2024 through April 2025) included reservoirs at Joy Road Station, Ford Road Station, Haggerty Station, Michigan Avenue, and the Water Works Park Water Treatment Plant and has also been completed. The third season of work (September 2025 through April 2026) includes reservoirs at the North Service Center Pump Station, Joy Road Pump Station, Northeast Water Treatment Plant, and Adams Road Pump Station. The final set of reservoirs is scheduled for completion by spring 2027. The project remains on time and within budget.

CIP No. 114002 (Contract No. 2201068) Springwells Electrical Gear Replacement

Project Manager: Justin Kietur

This project is currently in the construction phase. It involves the installation of new medium-voltage switchgear and cabling from the secondary side of GLWA transformers to the switchgear, and from the switchgear to the Low Lift and High Lift Pumps as well as the plant unit substations. Construction of the new switchgear room is ongoing, and the majority of the new medium-voltage cabling has been pulled from the Low Lift and High Lift Pumps back toward the new switchgear room. Site civil work for the new electrical duct banks and the utility bridge is complete.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 132016 (Contract No. 2004674) North Service Center Pumping Station Improvements

Project Manager: Mark Blossfeld

Conceptual design for the project has been completed. Project will include rehabilitation of the existing station as Phase 1 of the project with Phase 2 of the project to include new reservoirs and reservoir pump house. The design phase for the replacement of line pumps and switchgear will be complete and ready for bidding in the near future.

CIP No. 114017 (Contract No. 2201255) Springwells Flocculator Improvements

Project Manager: Erich Klun

This project replaces the existing horizontal paddle wheel flocculators in the four basins of the 1958 treatment plant and adds continuous turbidity monitoring of its settled water. Basins Nos. 5 and 6 started their second-year warranty following interim substantial completion in December 2024. Basins Nos. 7 and 8 are starting demolition in early 2026 and are on schedule to finish by the Administrative Compliance Agreement date.

CIP No. 112008 (Req No. 2400082) Northeast Water Treatment Plant Filter Replacement

Project Manager: Erich Klun

The project scope includes the rehabilitation and right-sizing of the plant filtration capacity. Included in the rehabilitation is the replacement of existing filter media, wash water troughs, filter control valves, media surface wash water and wash water improvements, and complete replacement and modernization of the filter control system. Project is being executed under a design-build contract arrangement. The project has been awarded and was approved by the Board. A Notice to Proceed has been issued and the project started on December 1, 2025. The project is scheduled for completion by December 2029.

CIP No. 116002 (Contract No. DB-150) Raw Water Tunnel Rehabilitation

Project Manager: Justin Kietur

This project is in construction phase. Work within the Pennsylvania Tunnel and Northeast Tunnel is complete. Work within the Springwells Raw Water Tunnel has resumed for this season. The contractor, Ballard Marine Construction, has successfully reinstalled the Ballard Underwater Ring Transporter in the Springwells Raw Water tunnel and has started installation of the stainless-steel liner plates. The final season of work began on October 1, 2025. Ballard Marine is currently installing stainless-steel liner plates. Once all liner plates are installed, grouting of the annular space between the liner plates/rings and the existing concrete raw water tunnel will take place. In-water work is tentatively scheduled to be completed in April 2026 with full restoration of construction area by June 2026.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 122019 (Contract No. 2204376) Jefferson Main Replacement

Project Manager: Sean Grant

This project is at 90% design phase. The project involves use of 42-inch, high-density polyethylene fit slip-line of approximately three miles of vintage 1915 cast iron 48-inch piping along Jefferson between the Water Works Park Water Treatment Plant and Rivard Street just east of downtown Detroit. Act 399 Permit is pending with the State of Michigan. Prior to commencing construction, the City of Detroit must complete a 16-inch set of parallel mains from Water Works Park to Rivard. Construction for this project will not commence until the City of Detroit Predecessor project is complete, estimated in FY 2028.

CIP No. 132015 (Contract No. 1901767) Newburgh Booster Pumping Station Improvements

Project Manager: Jorge Nicolas

The project re-entered the design phase after a long pause due to the search for a suitable site, GLWA budget realignment, and reassessment of GLWA needs. We have recently completed our review of the 60% design deliverables and submitted comments to the consultant, who is now addressing those comments. Several workshops have been held to determine equipment specifications and layout, resulting in multiple technical memoranda from the consultant. Coordination with stakeholders, including DTE, the City of Farmington Hills, the City of Livonia, Wayne County, and Michigan Department of Transportation is ongoing. The 100% design deliverables have been received and a Request for Bid (package) has been completed. In parallel to these activities, approval from EGLE and other stakeholders is in progress and GLWA's Office of General Counsel will notify the tenant to vacate the house on site.

CIP No. 113009 (Contract No. 2300730) Southwest Chain and Flight Upgrades

Project Manager: Vittoria Veltri

The project involves removing and replacing flight and chain equipment in three of the four sedimentation basins at Southwest Water Treatment Plant. Equipment will be removed in Basin No. 1 A and removed and replaced in Basins No. 1B and No. 2A. The first basins, No. 1A and No. 1B, have been completed and turned over to Southwest plant staff. The project is in a delay period waiting on the sludge removal contractors to be able to finish their work at Springwells Water Treatment Plant and begin work removing sludge from the remaining basins to be worked on at Southwest Water Treatment Plant.

CIP No. 122016 (Contract No. 1803942) Downriver Transmission Main Loop

Project Manager: Vittoria Veltri

The 100% design for this project is completed. This project involves installation of a looped main in the downriver area along Inkster Road, between Wick Road and Pennsylvania Road, to maintain service in the event of a break along the existing water mains. This project also includes demolition of Electric Avenue Pump Station reservoirs, and upgrades to the various meter pits. This project is expected to have construction start by summer of 2026.

WATER OPERATIONS AND FIELD SERVICES (continued)

CIP No. 122020 Concord and Nevada Flow Control Valves

Project Manager: Jenny Frakes

This project is a Design-Build project and is currently at 100% design and is in the pre-bid phase. Two vaults for flow control valves will be established at the intersection of Concord St. and E. Nevada St. in Detroit, thus allowing connection between the Springwells, Northeast, and Water Works Park service areas. After the project is awarded, the valves will be procured in FY2027, and construction is expected during the off-peak season of FY2028.

OFFICE OF SYSTEM RESILIENCY (OSR)

Joint Task Force to Investigate Increased Member Partner Water Main Breaks

The OSR is leading the joint effort with the cities of Madison Heights, Sterling Heights, and Fraser to investigate an unusually high number of water main breaks this summer. There was an increase in the interruptions of power to the North Service Center which is thought to be a factor in the breaks. DTE Energy and GLWA have combined with the cities to form a joint task force to investigate the issues, develop a root cause analysis, and determine the best path forward to address the issue.

On January 27, 2026, another power outage occurred. This outage was quickly traced to one of the primary, 40,000-volt wires shorting to ground. This resulted in another series of watermain breaks with the affected member partners. DTE and GLWA staff worked on a priority basis to replace the faulty wire and restored service on February 6, 2026. This was particularly challenging given the single digit temperatures and the need to control the temperature of the materials during the repair.

The task force has developed a list of 18 technologies categorized as power, operational, and infrastructure improvements to address the issues. GLWA Water Engineering, Transmission, and Operations staff are meeting with OSR to determine if an accelerated timeframe can be used to select a technology that will address the issue, or if the proposed Feasibility Study represents the best path forward.

Support for Detroit River Interceptor (DRI)

The slip-lining of the East Jefferson Relief at Fox Creek is complete, and crews are constructing the roof of the Fox Creek Regulator Chamber for DB-226 contract, Rehabilitation of DRI. Open cut piping between the East Jefferson Relief and the Fox Creek Regulator Chamber is in progress to establish the high flow conduit. Crews are demolishing the existing Fox Creek drop connections as part of the final system configuration. Coordination with DTE Energy continues to advance permanent power installation for the Fox Creek Flushing Chamber. Warranty inspections for DRI Reaches 2, 2A, 3A, and 3B are scheduled for February.

OFFICE OF SYSTEM RESILIENCY (continued)

Energy Management

OSR Energy worked with DTE to change the wrong rate structure for four GLWA remote site accounts. These four accounts were under the residential rate structures which GLWA does not qualify for. The paperwork is now completed to correct them to the D3 rate structure.

The DTE Energy efficiency team presented GLWA with a ceremonial check for energy incentives in 2025 that totaled over \$369,000. We anticipate similar incentives in 2026.



Flood Resiliency Study

In support of the regional efforts to address flood resiliency, GLWA has partnered with the U.S. Army Corps of Engineers for the Southeast Michigan Flood Mitigation



study. In parallel to these efforts, the Southeast Michigan Council of Governments (SEMCOG) is conducting a flood resiliency task force to identify localized projects to support improving flood resiliency. SEMCOG also conducted a workshop on Emergency Planning, Coordination and Response, which featured Deputy Chief Walter Davis of the Security and Integrity group to explain how GLWA interacts with regional emergency operations resources during major flooding or watermain break incidents.

OFFICE OF SYSTEM RESILIENCY (continued)

A summary of the flood project, public meeting materials, and project updates can be found at the [Southeast Michigan Flood Risk Management Feasibility Study](#) webpage. For questions or to provide feedback, please contact SEMIFloodStudy@usace.army.mil.

Regional Support

GLWA OSR and Water Transmission supported Detroit Water and Sewerage Department (DWSD) and the City of Detroit by providing mutual aid support to remove ice and snow from the fifty plus watermain breaks experienced by the City during the single digit temperatures experienced in January and February.

INFORMATION TECHNOLOGY (IT)

IT Security

In the past month, the IT Security team has proactively blocked or thwarted 91,696 spam messages, 195,906 spoofed messages and 52 viruses. Additionally, 24,485 phishing attempts have been caught, and 14,780 malware attempts have been blocked.

IT Business Productivity Systems

The IT Business Productivity Systems (BPS) team, in collaboration with Organizational Development, has implemented an apprenticeship tracking system. WorkHands is a software-as-a-service solution that was put into production at the beginning of February. Prior to this, all apprenticeship program documentation was manually tracked and maintained on Excel spreadsheets. WorkHands provides automated and streamlined workflows for over 80% of the apprentice program processes, which include on-boarding, tracking hours, training, competencies, and progression. In addition, the WorkHands mobile app was deployed to allow time entry and other apprentice information on mobile devices.

The BPS team has also implemented Workday Assistant. Workday Assistant leverages Natural Language Processing to help users by returning Workday information, tasks, and reports most relevant to user's search queries. This new feature enhances search results and streamlines the process of finding and using common tasks (e.g. requesting time off, locating pay stubs, etc.). Workday Assistant is available on both desktop and mobile applications.

IT Enterprise Asset Management Systems

The IT Enterprise Asset Management Systems team, in conjunction with Capital Improvement Planning, Water & Wastewater Engineering, Finance and Procurement groups, continues to work to implement GLWA's Project Management Information System, Kahua, to deliver Capital Improvement Program planning, and program and project management delivery.

INFORMATION TECHNOLOGY (continued)

In December and January, the project team made considerable progress in System Integration Testing (SIT) efforts while simultaneously using SIT as an opportunity to evaluate system functionality and configuration. In addition, the project team continues to work on Phase 1, Capital Improvement Planning, reports and dashboards and associated requirements gathering.

IT Project Management Office (PMO)

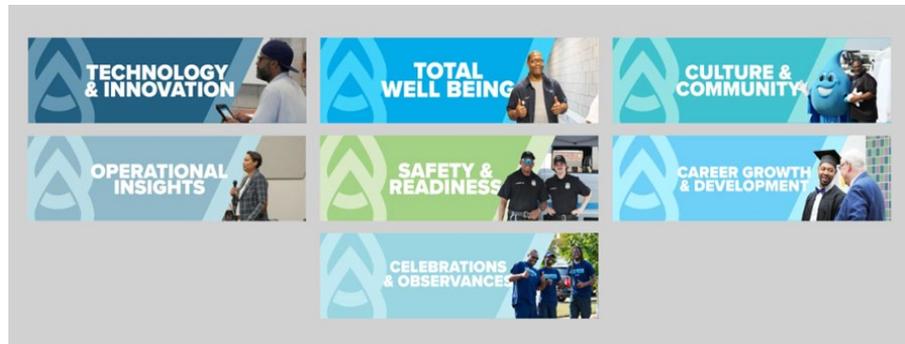
Currently, the IT PMO is managing 16 active projects and is processing six project requests. The PMO is also assisting with 34 initiatives.

PUBLIC AFFAIRS

New Internal Communications Platform

Public Affairs, in partnership with Information Technology, has launched Workshop, a new cloud-based internal messaging platform designed to make it easier to keep team members informed, connected, and inspired. Workshop allows GLWA to deliver the right information to the right audience, send more visually engaging email messages that contain less text with links to more detailed information, and provide a much better video experience.

As part of our Workshop transition, Public Affairs has created a new internal messaging strategy by organizing GLWA news and updates into seven clear communications pillars (shown right), each with its own



branding and purpose and distribution day of the week. This helps team members quickly recognize the type of information being shared.

PUBLIC AFFAIRS (continued)

Flush to Finish

Public Affairs has debuted its newest long-form educational video explaining the wastewater treatment process. Flush to Finish uses easy to understand language and engaging video to tell the story behind wastewater treatment at GLWA. The video features members of our Wastewater Operations Team and shows all the hard work the men and women of the Water Resource Recovery Facility (WRRF) do to protect human health and the environment.



Along with GLWA channels, the video will also be featured on a number of local community cable stations and the social media of participating member partners. You can watch the video by clicking [HERE](#).

Mount Clemens Collaboration One Water News Drop



Public Affairs produced a new One Water News Drop video highlighting a major capital project happening in Mount Clemens, which will lead to the city becoming GLWA's newest member partner by connecting into the regional system, thereby ensuring clean, safe water for generations to come. You can watch the video by clicking [HERE](#).

PUBLIC AFFAIRS (continued)

Team Member and Family Open House One Water News Drop

Public Affairs produced a highlight video showing off the sights and sounds of this year's Team Member and Family Open House. For the first time in GLWA history, the event focused on our WRRF showing our team members and their families how the process works from start to finish and giving them a guided bus tour of the WRRF where they could see the process in action and understand how our team helps protect public health through their work. You can watch the video by clicking [HERE](#).



CEO Visits

Public Affairs continues to facilitate CEO visits for different groups across the Authority. The latest visit was with our IT Group. Sue Coffey (pictured below) answered questions and thanked everyone for their hard work.



PUBLIC AFFAIRS (continued)

Freud Sanitary Pump Station Community Meeting

Public Affairs provided audio and visual services for the latest public meeting on the Freud Sanitary Pump Station at East Lake Baptist Church in Detroit. The quarterly meetings give residents updates on the project and provides an opportunity for them to give input. A video of the meeting is then put on the GLWA website so anyone unable to attend can still see what occurred.

Downriver Transmission Main Loop Open House

On Thursday, November 13th, residents and stakeholders were invited to a Community Open House to learn more about GLWA's work on the new 42-inch water transmission main on Inkster Rd. By lowering the risk of water interruptions for Romulus, Taylor, Huron Township, Brownstown Township, Westland, and others, the new main will create a loop of redundancy for the communities. Attendees were encouraged to ask any questions they had regarding construction, timing, detours, and the like.

SECURITY AND INTEGRITY

The Hazmat Unit coordinated and completed a total of 82 hours of training during the month and also completed 334 total training hours for the Security and Integrity group for the month of January.

Security and Integrity began the process of updating the information and format of the GLWA Emergency Response Plan for 2026.

The Group continues to update the Main Office Building Evacuation Plan in conjunction with DWSD Security.

ORGANIZATIONAL DEVELOPMENT (OD)

GLWA Women's Health – Monthly First Fridays Networking Series



Patricia Butler has been with GLWA since 2017, and she is currently the Director of Organizational Development. She loves what she does, which is the opportunity to help people, young and old, learn about water. She helps current team members through progression learn and grow. It's great to be passionate about the product and people. She has a great team and loves getting to know people.

ORGANIZATIONAL DEVELOPMENT (continued)

Pat began her career in telecommunications and infrastructure. She shared keys to success in a male dominated industry and advice for early career women, which included the importance of networking and the crucial role of industry-related memberships.

Physical Well-being

HAP Cooking Well Series – Conner Creek Combined Sewer Overflow (CSO) Basin

The Health Alliance Plan cooking series returned this year to a new location, Conner Creek CSO. The cooking series offers a practical way for team members to have hands-on nutrition education while learning about meal planning, label reading, and budget-friendly cooking skills.



Mental Well-being

Ulliance Life Advisor EAP

During calendar year 2025, 546 services were provided to team members. GLWA has a successful utilization rate in comparison with the national average.

Financial Well-being

Retirement Planning Education Series



GLWA team members continue to meet with MissionSquare Retirement Plan Specialist, Doug Featherstone, Jr. to review their retirement goals and portfolio performance to build a path towards retirement.

The Lake Huron Water Treatment Plant hosted the MissionSquare Retirement Education on-site lunch and learn seminar with GLWA team members on January 13, 2026.

ORGANIZATIONAL DEVELOPMENT (continued)

Training

During January, 46 instructor-led training courses were delivered to 139 GLWA team members, totaling 278 instructor-led training hours. In addition, 111 online self-paced training courses (e.g., KnowBe4 and 360Water) were completed, totaling 78 self-paced training hours.

Talent Management

Staffing

The table below provides a breakdown of GLWA Team Members since the last CEO report:

Number of New Hires	11
Number of Separations	8
 	
Total Staffing - Regular FTEs (YTD)	1,131
Total Staffing - Part-Time (YTD)	12

FINANCIAL SERVICES AREA

January Audit Committee Recap

The January regular monthly Audit Committee meeting was held on January 30, 2026. The GLWA Audit Committee binders are publicly available at www.glwater.org/financials/. The meeting included the following topics:

The following reports were received and filed:

- ✓ CFO Report
- ✓ Monthly Financial Report for October 2025
- ✓ Gifts, Grants & Other Resources Report through December 2025
- ✓ Affordability & Assistance Update
- ✓ Quarterly Construction Work in Progress Report through September 2025
- ✓ Vendor Outreach Event Update
- ✓ Annual Conflict of Interest Report Update
- ✓ Procurement Pipeline for January 2026

Other notable reports that were received and filed:

- ✓ Debt Management Considerations – Variable Rate Debt
- ✓ FY 2027 Updated Units of Service Report

FINANCIAL SERVICES AREA (continued)

The following items were deferred for review by the Audit Committee at the next committee meeting scheduled for February 13, 2026:

- ✓ Recommendation to the Board of Directors to Approve Resolution to Adopt the FY 2027 & FY 2028 Biennial Budget Subject to Public Comment at the Public Hearing to be Held on February 25, 2026
- ✓ Recommendation to the Board of Directors to Approve Resolution to Adopt the FY 2027 Schedule of Service Charges Subject to Public Comment at the Public Hearing to be Held on February 25, 2026

The following item was unanimously recommended to the Board of Directors for action:

- ✓ Scheduling of a Public Hearing for the GLWA FY 2027 Clean Water State Revolving Fund (CWSRF) Project Plan Submittals

Affordability & Assistance Update

In late January, GLWA team members, including the Affordability & Assistance team, joined other water professionals from around the state for the first American Water Works Association Women on Water (W.O.W.) brunch. This informal event gave the group the opportunity to network and meet new people while discussing successes as well as state-wide challenges in the industry. W.O.W.'s next event will be a virtual panel in March or April of this year.



Members of W.O.W come together for an AWWA networking event

To discover more about the Water Residential Assistance Program (WRAP)—including details on our service delivery partners, flyers in four different languages, frequently asked questions, and reports—please visit glwater.org/assistance.

Charges and Outreach

January proved to be a busy month for the Charges Outreach and Modeling team. Matt Lane, Charges Outreach and Modeling Manager, along with team members Guy Belew and Zac Truman led Member Partners through the updates and hosted several one-on-one meetings with the Member Partner communities. There were 90 Member participants from 55 unique communities that participated in Rollout #3 and #4 in total. In addition, one-on-one meetings were held with 12 Water Member Partners, three of which were also Wastewater Member Partners. We are pleased to confirm every Member Partner received two written communications regarding the Charges updates, which concluded with the final FY 2027 Charges mailings on January 26, 2026.



Charges Outreach and Modeling team member Zac Turman and Manager Matt Lane finalize the mailing of the FY 2027 Charges rate sheets to Member Partners

FINANCIAL SERVICES AREA (continued)

Government Finance Officers Association (GFOA) Committee Meetings



In late January, Deputy Chief Financial Officer Kim Garland engaged with colleagues across the country to participate in the Government Finance Officers Association (GFOA) standing committee meetings. Of the GFOA's 30,000 members, about 180 serve on standing committees focused on areas core to the organization's mission. These committees regularly meet throughout the year to address key issues and policy concerns within their area of focus, support GFOA training programs, and maintain best practice materials.

Kim, a member of the Debt Committee, engaged in panel discussions with the Security and Exchange Commission (SEC) Office of Municipal Securities Director, the Municipal Securities Rulemaking Board, as well as various organizations supporting municipal finance. She also met with legislative staff from United States Senate and House of Representatives to discuss public finance policy concerns.

Procurement Update

The January Procurement Pipeline is attached. This edition includes reminders about providing proof of insurance as well as information regarding GLWA's policy on AI notetaking during meetings. This month's Pipeline also includes a list of upcoming solicitations.

OFFICE OF THE GENERAL COUNSEL

Legislative Updates: The Office continues to monitor legislative activity. The OGC continues working with others to develop state stormwater utility legislation, and continuing discussions with members of the U.S. Congress, staffers, and various representatives of several regulatory agencies to discuss various GLWA projects and capital improvement plans.

Gordie Howe International Bridge: GLWA filed a notice of claim with the Court of Claims related to its relocation claim. The Court entered a Stipulated Scheduling Order and Mediation was conducted for ½ day on December 6, 2024. Each party rejected Magistrate Mona Majzoub's proposal. Michigan Department of Transportation's (MDOT) Motion for Protective Order was denied. GLWA's expert witness has been deposed, and Discovery is now closed. On July 24, 2025, counsel for GLWA filed dispositive motions on the Breach of Contract and Promissory Estoppel Claims. A trial date will be set after any dispositive motions are filed, heard and decided.

OFFICE OF THE GENERAL COUNSEL (continued)

June and July 2021 Rain Events: The Office is providing legal support in response to the significant rain events in June and July 2021. The trial court dismissed most of the lawsuits against GLWA based on governmental immunity. The Plaintiffs are appealing the decision, and oral arguments were heard on January 7, 2025. The Court dismissed an additional lawsuit related to the July 2021 storm event. The Plaintiffs appealed that decision. On August 21, 2025, the Court of Appeals REVERSED and REMANDED the case back to the Circuit Court. GLWA has filed leave to appeal the Court of Appeals decision with the Supreme Court.

On October 2, 2025, the Court of Appeals (COA) reversed the Summary Disposition granted in favor of GLWA in the ***Dubrulle litigation***. These consolidated appeals involve suits to recover damages arising from sewer backups that happened during the severe rain event in the Metro Detroit area in June 2021. The COA reversed the dismissal of GLWA on the basis that dismissal was premature; and that Plaintiffs should be allowed discovery as to proximate causation. GLWA plans to appeal the COA reversal to the Michigan Supreme Court. The application for leave to the Supreme Court has been filed.

There were no new lawsuits received by GLWA this month regarding 2021 rain events.

Negotiations with the City of Dearborn: GLWA and Dearborn have approved an Outline of Terms for resolution of issues of mutual concern. The next step is to meet and finalize a model contract for Dearborn.

Highland Park Settlement Agreement: On February 14, 2024, the GLWA Board voted to approve of the settlement agreement in final (or next to final) form. On March 18, 2024, the Highland Park City Council unanimously approved the Settlement Agreement between GLWA and the City. The trust has been funded and the initial distributions from the trust have been received. On June 10, 2024, the following Stipulated Orders were submitted to the Court: a stipulated order to dismiss the 2014 case; a stipulation for dismissal of the 2023 appeal from the 2014 case; a stipulated order for dismissal of the 2020 case; and a stipulated order for release of the cash bond to GLWA in the federal case.

As of this reporting, all stipulated Orders have been entered by the courts, and the cash bond in the federal case has been returned to GLWA.

Three master water meters have now been installed. Wastewater meters are present at the majority of the connections between the City and GLWA and a group of technical representatives from both parties are reviewing calibration and quality control measures.

Mays, et al v GLWA: The Court recently entered an order partially granting GLWA's Motion for Summary Disposition and partially dismissing Plaintiffs' claims. Plaintiffs' have filed an appeal which is currently pending.

Young v DWSD and GLWA: This is a class action lawsuit based upon flooding events that occurred in 2023 in the area served by the Blue Hill pump station.

OFFICE OF THE GENERAL COUNSEL (continued)

The Court has entered an order certifying the class and providing for an award of \$550,000 based upon case evaluation last year. Under the Court's Order DWSD will be responsible for handling class members' claims. GLWA will provide \$525,000 to DWSD towards the claims settlement fund.

General Mill: General Mill v GLWA and DWSD: This was a class action challenge to DWSD's stormwater billing methodology. Plaintiffs' counsel has offered to dismiss the action without prejudice.

Wolf, et al v GLWA: On March 11, 2025, Plaintiff Laurence Wolf filed Case No. 25-003683-CZ in Wayne County Circuit Court against the Great Lakes Water Authority. This putative class action challenges the Industrial Waste Control Charges GLWA charges its non-residential property owners. GLWA's First Response Pleading was due on or before May 22, 2025. GLWA filed a Summary Disposition motion on May 22, 2025, as there is a good faith belief that the alleged claims are a restatement of the same "Tax Claims" from a previous case known as: *General Mill, et al vs GLWA*, which was disposed in 2023. On January 22, 2026, the Court denied our motion. We intend on filing an appeal with the Michigan Court of Appeals. In the meantime, unless the case is stayed, we will proceed with discovery.

Ahmed v GLWA et. al.: On June 25, 2025, Plaintiff Shakil Ahmed, a former GLWA employee, filed Case No. 25-009883-CD in Wayne County Circuit Court against the Great Lakes Water Authority (GLWA) and a GLWA employee, alleging violations of the Elliott-Larsen Civil Rights Act. GLWA plans to vigorously defend this action. On July 9, 2025, counsel for GLWA filed an Order Extending Time for a responsive pleading to be filed. Mr. Ahmed also has an active workman's compensation claim against GLWA. On August 19, 2025, counsel for GLWA filed its Motion to Dismiss. The hearing on the motion is October 27, 2025. On November 5, 2025, the Court denied our Motion to Dismiss. We have filed an application of appeal to the Court's decision and are awaiting a decision from the Court of Appeals as to whether it will take the case.

Clark vs GLWA: On September 5, 2025, Plaintiff Maurice Clark filed a Premises Liability claim based on the injuries he allegedly sustained while working at the Springwells Water Treatment Plant. Through counsel, GLWA plans to vigorously defend this lawsuit. However, GLWA has tendered the defense and indemnity for this matter to the general contractor's insurance carrier and a substitution of counsel is in process.

Liberty Mutual Takeover Agreement re: Weiss Construction business wind-down: The Office, with the assistance of outside counsel, successfully negotiated a Takeover Agreement on GLWA Contract No. 2103350, "Pump Station No. 1 Improvements", whereby Liberty Mutual, the surety for contractor Weiss Construction, will supply a completion contractor to complete all work on the contract. The total value of this contract is \$91M, approximately \$56M of which will be completed under the takeover agreement.

OFFICE OF THE GENERAL COUNSEL (continued)

Trenton Water Main: The Office is negotiating the transfer of the 24-inch water main to GLWA.

96-inch Water Transmission Main: OGC continues to negotiate and acquire easements related to Phase 3 of the project.

Wastewater Contract Negotiations: The Office is negotiating 30-year wastewater disposal services contracts with sewer member partners that do not have a model contract. This project is currently on hold.

Water Contract Reopener Meetings: The Office is preparing for the 2026 water contract reopener meetings. The model water contract requires discussion and possible amendment of members' contract values, primarily max day and peak hour, on a 4-year cycle. The last such reopening process occurred in 2022. The contract reopener team, consisting of Matt Lane, Laurie Koester, an engineering consultant and a facilitation consultant, will meet with 87 members from February through September. The Board can expect to see the amendments arising from these meetings beginning in May 2026.

Environmental and Workplace Safety Compliance: The Office continues to work with the Chief Operating Officers and team leaders from both the water and sewer systems to comply with regulations and to respond to any alleged violations. OGC staff attended NACWA's program "The Squiggly Line Between Delivery Method, Infrastructure Cost and Affordability" on January 21, 2026.

NPDES Permit Negotiations: OGC staff continue to coordinate with Waste Water Operations to negotiate Permit terms. The GLWA/WRD bimonthly meeting was held January 27, 2026 and Permit negotiations continue.

Federal Grants and Contracts: The OGC has commenced a checklist of the necessary changes that GLWA must make to its policies, standard operating procedures, and federal contract exhibits in compliance with the new Uniform Grants Guidance, which has become effective October 1, 2024. On January 20, 2025, the President signed many executive orders, one of which called for the Office of Management and Budget (OMB) to place a temporary pause of all grants, loan and other financial assistance. On January 29, 2025, OMB rescinded the memo and stated that the matters were still under review. This office continues to closely monitor all developments and their effects on GLWA.

Industrial Pretreatment Program ("IPP") & Industrial Waste Control Group (IWC): The Office continues to provide assistance on PFAS and PFOS matters. An IPP/IWC Unilateral Administrative Order with the Chardam Gear Company in Detroit, was settled for alleged illegal discharges.

OFFICE OF THE GENERAL COUNSEL (continued)

Real Estate: The Office is working to secure licenses, easements, and acquire properties related to various water and sewer projects including the Farmington Newburgh Facility Improvements. Additionally, OGC staff fields inquiries related to GLWA property purchases and sales. Court ordered mediation was held January 20, 2026 in the matter of *GLWA v. Goch Properties*. The Court adjourned the settlement conference for thirty (30) days while the parties continue negotiations.

Member Outreach and Training: The Office continues to be an active participant in Member Outreach sessions and other training. OGC staff attended the Defense Research Institute's program "AI in the Corporate Setting" on January 13, 2026.

Main Relocations: The Office continues to support water operations in its discussions with community stakeholders regarding water main relocations. The 96" and 42" projects continue with property acquisitions and project management.

Civil Litigation and Arbitrations: The Office continues to vigorously defend all actions against GLWA. On June 3, 2025, this office received a Notice of Intent to sue regarding the 54-inch Water Main Transmission failure in Southwest Detroit. While no Complaint has been filed in this proposed Class Action, Plaintiffs are alleging a "sewage disposal system event in an effort to avoid Governmental Immunity.

Labor Relations: The Office continues to provide legal advice to Organizational Development on labor relations and employment matters.

Procurement: The Office continues to assist GLWA's Procurement Team negotiate contracts, change orders and amendments and interpret contractual provisions. The Office is also assisting with the Procurement Policy's Procedures and updating GLWA's template contracts. The Office is part of a cross-functional team working to complete significant revisions to the GLWA construction contract, including consideration of using an entirely new contract format. The Office continues to provide advice on federal grant compliance.

OFFICE OF THE GENERAL COUNSEL (continued)

Statistics:

<i>Contract Statistics for January 9, 2026 to February 9, 2026</i>	<i>#</i>
Contracts approved as to form:	65
Contracts drafted or revised:	156
<i>Subpoena Statistics for January 1, 2026 to January 31, 2026</i>	
Subpoenas/Information requests received:	5
Subpoenas/Information responded to:	2

Respectfully submitted,



Suzanne R. Coffey, P.E.
Chief Executive Officer

SRC/dlr

Attachment: January 2026 Procurement Pipeline

Welcome to the January edition of *The Procurement Pipeline*, a monthly newsletter designed to provide updates on doing business with the Great Lakes Water Authority (GLWA).

Providing Proof of Insurance in a Timely Manner to Ensure Efficient Contract Execution

Timely execution of contracts relies on several parties securing final documents. One final key task is the submittal of the appropriate insurance documents after contract award. Providing proof of the required levels of insurance coverage in a timely manner not only ensures efficient contract execution but enables work on, and payment for, a contract or purchase order (PO) to proceed much faster. Key points about GLWA's requirements and how to fulfill them are listed below.

- ✓ Vendors should proactively engage with the correct individuals within their organizations as well as insurance agents to secure the appropriate coverages in advance of contract award. This helps to ensure that work may proceed in a timely and efficient manner.
- ✓ Insurance requirements are always identified in the solicitation request. It is presumed that the insurance criteria can be met when bids/proposals are submitted. Concerns about insurance requirements may be raised during the Question and Answer period.
- ✓ The key document that vendors must provide is a Certificate of Insurance (COI). This standard document, issued by an insurance company, provides proof of the insurance policy and coverage levels.
- ✓ Required insurance coverage and amounts must be maintained for the entire term of the PO or contract.
- ✓ Renewal COIs, maintaining all contract requirements, must be provided to COI@glwater.org on an annual basis until all work is completed and the contract can be closed out.

We appreciate the Vendor Community's cooperation with GLWA's insurance requirements. Additional questions may be directed to the GLWA buyer of record.

AI Notetaking Technology Prohibited by GLWA

GLWA maintains a strict policy prohibiting the use of AI notetakers during meetings. This decision is based on our GLWA's commitment to ensuring the confidentiality and integrity of discussions, as well as to protect sensitive information. GLWA vendors are asked to follow this policy whenever they meet with GLWA. We appreciate your understanding and cooperation.

Virtual Vendor Introduction Meetings

If you are interested in learning more about doing business with GLWA, contact us at GLWAVendorOutreach@glwater.org to schedule a virtual vendor introduction meeting. Topics include information on submitting a competitive bid or proposal to any GLWA solicitation.

Keeping up with GLWA

Our Chief Executive Officer (CEO) Monthly Report provides a wealth of information and news about important initiatives within GLWA's service territory that impact GLWA, its member partners, and the public. To read the December 2025 Monthly Report, please [click here](#).

What's Coming Down the Pipe?

Current Solicitations: Register in GLWA's [Euna Procurement Portal](#) for new solicitations and contract award information.

Upcoming Procurements: Next Three to Nine Months—See newsletter page 2.

Visit GLWA online!

To see the GLWA vendor homepage, please visit www.glwater.org or contact us via email at procurement@glwater.org.

Upcoming Solicitations January 2026

Category	CIP #	Description/Project Title	Budget Estimate
Water System (next four to nine months)			
Construction	132016	North Service Center Pumping Station Improvements	\$108,322,551
Construction	122020	Concord and Nevada Flow Control Valves	\$7,000,000
Construction	122023	Adams Road Transmission Main	\$8,400,000
Construction	111012	Lake Huron Water Treatment Plant Flocculation Improvements	\$60,000,000
Professional Services	O&M & 170507	Water Transmission, Valve, Emergency and Other Urgent Repairs	\$22,000,000
Construction	122007	Merriman Road 24-inch Water Transmission Main	\$6,817,000
Construction	132015	Newburgh Road Booster Pumping Station Improvements	\$70,000,000
Wastewater Systems (next four to nine months)			
Design	270009	Site Improvements at Baby Creek, Belle Isle and St. Aubin CSO	\$1,500,000
Professional Services	216008	Consulting Services for Design Review	\$200,000
Design	261001	WRRF Rehabilitation of the Secondary Clarifiers Phase 1	\$8,000,000
Construction	261001	WRRF Rehabilitation of the Secondary Clarifiers Phase 1 (CMAR)	\$30,000,000
Design	270002	Meldrum Sewer Diversion and VR-15 Improvements	\$2,000,000
Enterprise (next three months)			
Professional Services	O&M	Preventative Maintenance and Repair of Electrical Equipment	\$9,684,080
Professional Services	O&M	Crane Inspection Services	\$1,745,625
Water System (next three months)			
Design Build	170803	Reservoir Rehabilitation Phase III	\$51,830,000
Professional Services	O&M	Water Master Plan	\$1,500,000
Construction	111001	Lake Huron Water Treatment Plant – LH-401 Switchgear and Low Lift Improvements	\$125,000,000
Professional Services	116101	Design/ Inspection of Raw Water Tunnels	\$4,242,000
Wastewater (next three months)			
Construction	232002	Conner Creek Sanitary Pump Station	\$167,000,000
Construction	260206	Rehabilitation of 7 Mile Sewer System	\$9,800,000
Construction	211009	EB-20 Substation Replacement and Primary Area Gas Detection System Upgrade	\$7,000,000
Projects moved to Procurement Team (Preparing for solicitation on Euna Procurement)			
Professional Services	O&M	Staffing Services	\$500,000
Construction	122016	Downriver Transmission Main Loop: Inkster Road 42" Main	\$54,900,000
Construction	122020	Concord Nevada Flow Control Valves	\$7,000,000
Professional Services	O&M	Mechanical, Plumbing and HVAC Repair Services	\$170,000
Construction	122021	Grosse Pointe Woods & Harper Woods 24" Transmission Main	\$17,000,000
Design-Build	170803	Reservoir Rehabilitation Phase III	\$51,830,000
Construction	261001	Critical Repairs to Secondary Clarifiers and B-Houses	\$4,360,000
Software Subscription and Implementation	O&M	Complaint Management Software Subscription and Implementation	\$200,000

Vendors should continue to monitor [Euna](#) for solicitation updates.

Acronyms		
WRRF: Water Resource Recovery Facility	CSO: Combined Sewer Overflow	WTP: Water Treatment Plant