

From: [Sally Hoey](#)
To: CEO@GLWATER.org
Subject: Comments regarding proposed water rate increase
Date: Tuesday, February 24, 2026 11:27:34 AM

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To Whom It May Concern:

I am writing to request that you do not increase rates at the proposed 6.8% for water and 6.0% for sewer. I feel this way for the following reasons:

1. This rate increase is too high and is not affordable for most households given the state of our current economy. This rate far exceeds inflation at a time when many are struggling to pay for food, housing, medical care, and utilities. Water is a basic necessity and rate decisions should reflect what residents can realistically pay.
2. Cities cannot absorb this extra cost. Local governments have no say in GLWA rates and these costs are passed directly onto us, the residents. This is addition to other costs that communities are already paying for lead service line replacement and aging infrastructure without any committed state or federal funding.
3. Your lack of transparency about what is driving this tremendous rate increase proposal creates distrust with communities and residents alike. Utilizing a different approach to lower rate increases, gradually phasing in any increases, and approaches to cost containment on your side should be considered and communicated to all parties.

Thank you for your time.

Sincerely,
Sally Hoey