

Shared Services Agreement Schedule Great Lakes Water Authority Fusion Center, Intrusion and Alarm Runs and Badging



Shared Service Schedule #	OPS-005A
Service Provider	Great Lakes Water Authority (GLWA)
Service Subscriber / Payer	City of Detroit / Detroit Water and Sewerage Department (DWSD)
Description of Service	The scope of services includes: Provide remote monitoring services to the spaces and locations listed below. If DWSD is unable to respond to an intrusion or alarm, GLWA will send a Security and Integrity Officer to respond. Provides badges for DWSD staff as well as provide requested badge access to locations as needed.
Description of Requirements, Level of Service, Hours of Service	Fusion Center: Provide remote monitoring services for all spaces and locations listed below. Intrusion and Alarm Runs:
	If DWSD cannot make a respond to an intrusion or alarm at a space/locations #1-3, listed below, GLWA will dispatch security officers to investigate the intrusion/perimeter alarms at facilities.
	Badging and Badging Access: Provide badges to DWSD staff as needed. Also makes requested access to locations by DWSD staff.
Related Services	N/A
Assumptions, Dependencies, and Requirements	Fusion Center: DWSD shall not be charged for the contractual services for the installation and maintenance of cameras for GLWA-only spaces and locations.
	Intrusion and Alarm Runs: GLWA will document attempts to contact DWSD about an intrusion or an alarm before responding, the start and stop of the intrusion or alarm run and mileage costs.
	Badging and Badging Access: GLWA will utilize the number of DWSD and GLWA badges to determine allocation. Same allocation will be used for the requested badging access changes.
Space/Location	 East Side Customer Service Center, 13303 E. McNichols West Side Customer Service Center, 15600 Grand River Ave West Yard Maintenance and Repair Facility, 13401 West Outer Drive CSF, 6425 Huber (DWSD and DWSD/GLWA spaces) Water Board Building, 735 Randolph (DWSD and DWSD/GLWA spaces) Belle Isle Main Pump Station and CSO Facility
	7. Bluehill Pump Station8. Fischer Pump Station9. Woodmere Pump Station
Duration (phasing), extensions	These services shall be provided until either party provides notice to terminate.

Cost Methodology	Fusion Center:
12 - 5,	GLWA shall utilize the following allocations for the specified Fiscal Years:
	FY2018 – DWSD 35%/GLWA 65%
	FY2019 – DWSD 35%/GLWA 65%
	FY2020 – Through March 31, 2020, DWSD 35%/GLWA 65%, April 1, 2020 through
	fiscal year end DWSD 25%/GLWA 75%
	FY2021 – DWSD 25%/GLWA 75%
	FY2022 – DWSD 25%/GLWA 75%
	FY2023 and additional future fiscal years with Conditions:
	2023-Future Years with conditions
	DWSD 25%/ GLWA 75%
	Condition 1-Anticipated lease of West Payment Center and East Payment Center:
	Increase to DWSD 30%/ GLWA 70% Condition 3. Alternatively, DWSD may lease West Yard
	Condition 2 - Alternatively, DWSD may lease West Yard If leased to GLWA reduce to DWSD 20%/ GLWA 80%
	If leased to a 3rd Party, then DWSD 30%/ GLWA 70%
	Condition 3 - Both Conditions 1 & 2 are met leasing to a 3rd Party, DWSD 30% /
	GLWA 70%
	Upon receipt of written approval from DWSD for the work, DWSD shall be
	charged for the contracted services costs associated with the installation and/or
	maintenance of cameras for the spaces and locations listed above
	Intrusion and Alarm Runs:
	All costs including labor, fringe benefits, mileage and other direct costs for the
	responding GLWA Security and Integrity Officers. Runs will be billed in half hour
	increments and mileage shall be based on the current GSA mileage rate for the
	City of Detroit.
	Badging and Badging Access:
	GLWA shall use the percentage of DWSD badges out of total badges completed
	for each fiscal year to allocate costs, including labor, fringe benefits for one
	management professional in the Security and Integrity Team.
Separation Costs	Separation Costs are anticipated as follows:
	Stranded Costs associated with the lay-off of employees, including
	unemployment benefits.
	Transition Costs associated with transferring records of the Services provided to
	Subscriber's new data/records system.
Frequency of Payment, if other than	
monthly	
Notice of Termination of entire	Either Party may terminate this schedule upon 90 days advance written notice to
service or element	the other Party.
Contact for City/DMCD B	Title: DWSD Security Director
Contact for City/DWSD – R Contact for GLWA	Title: DWSD Security Director Title: Chief of Security and Integrity
List of Exhibits & Attachments	N/A
Approved for GLWA (w/Date):	Suzanne R. Coffey, P.E. Swanne K. Coffry
Approved for City/DWSD-R	Gary Brown
(w/Date):	Ja, a Brow
Effective Date:	September 6, 2022, but retroactive to July 1, 2017