

# SPEAK UP SPEAK OUT

## GLWA Fraud and Ethics Hotline

Great Lakes Water Authority (GLWA) is committed to transparency in all aspects of its operations and counts on its team members, member partners, and stakeholders to help ensure that we live up to this high level of accountability.

GLWA relies on you to do the right thing and speak up when you see or suspect illegal or unethical activities occurring in the workplace. If you see something, say something!

It is critical that you report your concerns. To assist in ensuring that all concerns are taken seriously and investigated, GLWA has engaged CALLS PLUS, an independent, round-the-clock report intake service. They can be contacted with complete privacy, 24 hours a day, seven days a week, 365 days a year. There is also an option to make your report anonymously.



## AN ILLEGAL DEED IS ALWAYS UNETHICAL WHILE AN UNETHICAL ACTION MAY OR MAY NOT BE ILLEGAL

Common situations of illegal, unethical or unsafe behavior include, but are not limited to:

- Accounting or Audit Irregularities
- Vandalism of Property
- Discrimination
- Theft of Cash, Goods or Services
- Falsification of Records
- Sale or Use of Illegal Drugs
- Crimes and Threats
- Conflicts of Interest
- Bullying or Harassment
- Violation of Policy
- Sexual Harassment

## SEE SOMETHING, SAY SOMETHING

Call toll-free:

 24 hours a day - 7 days a week

# (888) 882-GLWA (4592)

File online at:

## <https://glwa.callsplus.net/>

*If you see or suspect illegal or unethical actions, violations, or something you think is morally or legally wrong, please call to report your concerns. Your identity will remain confidential, or you may wish to report anonymously. You have the option to remain anonymous when you contact CALLS PLUS. CALLS PLUS then forwards only the information necessary to GLWA for investigation and follow-up. All reports are handled in a prompt and discreet fashion, without retaliation of any kind.*